

January 22, 2008

# Via First-Class Mail

Office of the Attorney General Consumer Protection and Antitrust Bureau 33 Capitol Street Concord, NH 03301

Re: Notification Pursuant to New Hampshire Rev. Stat. § 359-C:20

Dear Sir/Madam:

I write on behalf of Target to provide notice pursuant to New Hampshire Rev. Stat. § 359-C:20. Target is a Minnesota corporation with its principal place of business in Minneapolis, Minnesota.

Recently, the Target Fraud Prevention team became aware of suspicious activity on some Target Visa accounts. The suspicious activity was tied back to employees of a company that provides call center support services to Target National Bank, the issuer of the Target Visa credit card. To assist accountholders with their questions, employees of the call center have access to information about Target Visa accounts in the course of their normal job duties.

Based on Target's investigation into the incident, we have determined that three employees of the call center accessed information about certain Target Visa accounts. Subsequently, these employees used some of the account information to place fraudulent charges on Target Visa accounts. The three employees involved in this incident have been terminated by the call center.

This incident may have involved Target Visa account information, including name, address, account number, social security number and telephone number.

Target National Bank has renumbered all Target Visa accounts that appear to have experienced fraudulent activity as a result of this incident. Fraudulent charges identified on these accounts have been removed. As a precaution, Target also is renumbering those accounts that have experienced the same pattern of access even though no fraudulent activity has been identified.

On January 23, 2008, Target is mailing letters to the affected New Hampshire residents advising them of this security incident (see attached). Currently, Target is estimating that there are approximately 3 affected New Hampshire residents. The letter

explains the security incident, including a description of the information that was lost, specifying which type of the resident's private information was lost. It also advises the resident that Target is providing, at no charge, a credit monitoring and identify theft recovery program through a one-year paid subscription to Experian's Triple Advantage Monitoring. The letter also provides contact information for Target including a toll-free telephone number.

If you have questions regarding this incident, please feel free to contact me.

Very truly yours,

Robert Barnhart

Vice President, Risk Management

**Target Financial Services** 

612-307-6263

rob.barnhart@target.com

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TARGET TEST 1645 OLEANDER DR YUBA CITY, CA 95991-7307

January 16, 2008

Dear Target Test

We value the relationship we have with you and the trust you have in us. Unfortunately, I am writing to let you know about an incident that may have involved the compromise of some of your Target Visa account information, including name, address, account number, social security number and telephone number.

We take the protection of our guests' personal information seriously. We are very sorry this incident occurred.

Upon becoming aware of this incident we immediately launched an investigation. Based on the results of that investigation Target National Bank, which issues your Target Visa account, took immediate action and renumbered all Target Visa accounts that appear to have experienced fraudulent activity as a result of this incident. Fraudulent charges identified on these accounts have been removed. If yours is one of these accounts, we have already contacted you.

As a precaution, we will also be renumbering those accounts that have experienced the same pattern of access even though no fraudulent activity has been identified. If yours is one of these accounts, we will be renumbering your account and issuing new card(s) for every card holder on your account. Your old card(s) will be turned off, so it's important that you activate your new card(s) right away. (This does not apply to you if we have previously contacted you and your cards have already been reissued.)

Here is what you will need to do when you receive your new cards:

Call to activate your new card(s) by calling the number on the activation sticker. Your old card will no longer be active when the new card is sent out.

Since your card number and expiration date are changing, notify any services you have set up with automatic payments.

As always, review your next statement-or check recent account activity online at https://tvam.target.com-to-look for any unidentified transactions.

As a precaution, we are also making a credit monitoring product available to you, free of charge. This product is a one year paid subscription to ConsumerInfo.com, Inc. 's Triple AdvantageSM Premium Credit Monitoring. This membership will give you the ability to monitor your reports from all three national credit bureaus for any new or unauthorized accounts established in your name. To sign up for this membership, please call 1-866-252-0121. You will need to provide the 6 digit activation code at the bottom of this letter. The representative will provide you with an access code needed on the sign up page http://partner.consumerinfo.com/target. This code will be valid for 90 days from 01/30/08.



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Under Massachusetts law, residents are entitled to request a police report. In addition, you can place a security freeze on your credit report, which prohibits a credit reporting agency from releasing any information from your credit report without written authorization.

You should be aware, however, that placing a security freeze on your credit report may delay, interfere with or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place a security freeze. In all other cases, a credit reporting agency may charge up to \$5 (plus tax) each to place a security freeze.

To place a security freeze:

Send a written request to each of the credit bureaus by regular, certified or overnight mail (see addresses below) and include name, address, date of birth, social security number, and credit card number and expiration date for payment, if applicable. Please reference the following websites for the three credit bureaus for their specific requirements to place a security freeze:

## Equifax Security Freeze

P.O. Box 105788
Atlanta, Georgia 30348
www.equifax.com (search "security freeze" for details)

## **Experian Security Freeze**

P.O. Box 9554
Allen, Texas 75013
www.experian.com (search "security freeze" for details)

#### TransUnion Security Freeze

P.O. Box 6790 Fullerton, California 92834

www.transunion.com (click on "security freeze" link on home page for details)

Finally, we suggest that you consider taking the steps outlined on page 3 of this letter to reduce any potential harm from fraud or identity theft.

We are very sorry this incident occurred, and we deeply regret any inconvenience or worry this may cause you. If you have any questions, please call us at 1-866-225-7040. Representatives will be available seven days a week from 8:00am to 10:00pm (CST) to respond to your questions.

Sincerely,

Robert M. Barnhart Vice President Target Financial Services

Acct ID: 00000046797

To:612 370 6565

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## Help Keep Your Information Safe

We urge you to remain vigilant for incidents of fraud and identity theft. It is important that you regularly review your account statements and monitor free credit reports. Here's how you can do that:

Check Your Statement: Review your account statements and immediately report any suspicious activity

Consider a Fraud Alert: A fraud alert helps put your creditors on notice that you may be a victim of fraud. The alert tells creditors to follow certain procedures before they open new accounts in your name or make changes to your existing accounts. You can place a fraud alert on your accounts by contacting one of the three nationwide consumer reporting companies.

Equifax	800-525-8285	equifax.com
Experian	888-397-3742	experian.com
TransUnion	800-680-7289	transunion.com

Review Your Credit Reports: You are entitled to one free credit report every year. Review your credit report annually. You can ask to have fraudulent transactions deleted. Simply contact one of three nationwide consumer reporting companies.

Review the FTC Information: The Federal Trade Commission provides guidance regarding steps a person can take to protect against identity theft. Review that information at ftc.gov. You can contact the FTC at

Online ftc.gov/idtheft

Phone 877-ID-THEFT (438-4338) or TTY 866-653-4261 Address

Federal Trade Commission

600 Pennsylvania Avenue NW Washington D.C. 20580

- Report Suspected Identity Theft: Report suspected identity theft to law enforcement, as well as the Federal Trade Commission. If you file a police report you have a right to receive a copy.
- Be cautious about giving out personal information over the Internet or the telephone: Only give information to known or well-established websites. Many people find that their information has been stolen after they respond to an email or phone call requesting personal information

Additional tips to protect your identity can be found at Target.com. Click on redcards/benefits/protect your identity.