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COMSUMER PROTECTION

New Hampshire Department of Justice Office of the Attorney General 33 Capitol Street Concord, NH 03301

Sent via Postal Mail

Re: Notice of Security Incident

To Whom It May Concern:

Strategic Technology Institute, Inc. (STi) is writing to inform you about a security incident involving one (1) New Hampshire resident. The security incident affected individuals who are currently or were formerly employed by STi.

On June 25, 2021, STi discovered that an email account used by human resources personnel had been compromised by an unauthorized user. The unauthorized user conducted a brute force password attack to acquire account credentials. STi detected the account compromise within hours. Access to the account was immediately blocked so that the attacker could no longer log in to the account. STi's investigation did not determine if any personal information was actually acquired by an unauthorized person, and to date, we have received no indication that any personal information has been misused.

After an internal investigation into the contents of the compromised email account, STi determined that the email account contained personal information, including personal information associated with our current and former employees. Personal information that was potentially accessed or acquired may have included: name, home address, employee identification number, social security number, and email address.

STi took immediate steps to enhance protections in place. We have secured account logins and implemented Two-Factor Authentication for employees to log-in to their STi Microsoft accounts and implemented certain access restrictions to files containing employee information.

On August 23, 2021, STi will send a notification letter to the affected New Hampshire resident. If you have any further questions regarding this matter, please do not hesitate to call us at 301-770-7077 or email at support@sti-inc.com.

Sincerely,

Strategic Technology Institute, Inc.

471732-1150421-MAN Human Resources Strategic Technology Institute, Inc. 6000 Executive Blvd., Suite 205 Rockville, MD 20852

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New Hampshire Department of Justice Offi 33 Capitol St Concord, NH 03301-6310

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