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August 5, 2021

VIA EMAIL Attorney General Gordon MacDonald Office of the Attorney General Consumer Protection Bureau 33 Capitol Street Concord, NH 03301 DOJ-CPB@doj.nh.gov

Re: Notification of Data Security Incident

Dear Attorney General MacDonald:

We represent TMP Architecture, Inc. ("TMP"), which is an architecture firm located in Bloomfield, MI, in connection with a data security incident described in greater detail below. TMP takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the security incident.

On June 30, 2021, we discovered that some of our systems had been encrypted. Our immediate concern was to contain the incident and secure our network systems. To that end, we engaged a digital forensics firm to investigate the cause and scope of the incident and determine if any information stored within our systems had been affected. On July 21, 2021, the investigation determined that an unauthorized individual may have had access to files containing information on certain current and former employees, including beneficiary and dependent information. While at this time we have no evidence that any information has been misused, out of an abundance of caution, we are providing credit and identity theft protection to our employee community. The potentially affected information includes Social Security numbers. On July 28, 2021, TMP determined current address information for the affected individuals in order to effectuate written notification of the incident. This investigation identified one (1) New Hampshire resident within the affected population. Notification letters were mailed on August 5, 2021.

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2. Number of New Hampshire residents affected.

TMP issued notification letters to the one (1) New Hampshire resident regarding this data security incident via first-class U.S. mail on August 5, 2021. A sample copy of the notification letter is attached hereto.

3. Steps taken relating to the incident.

TMP has taken steps in response to this incident to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of its network and increasing its password complexity requirements. TMP is also offering the potentially affected individuals' credit and identity monitoring at no cost through IDX, to ensure their information is protected.

4. Contact information.

TMP remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (714) 668- 5572 or via email at Allen.Sattler@lewisbrisbois.com.

Regards,

/s/ Allen E. Sattler

Allen E. Sattler of LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure(s): Consumer Notification Letters

Return to IDX 10300 SW Greenburg Rd. Suite 570 Portland, OR 97223



To Enroll, Please Call: 1-800-939-4170 Or Visit: <u>https://app.idx.us/account-</u> <u>creation/protect</u> Enrollment Code: <<XXXXXXX>>

August 5, 2021

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

Re: Notice of Data Security Incident

Dear <</First Name>> <<Last Name>>,

TMP Architecture, Inc. ("TMP") is writing to inform you of an incident that may have involved your personal information. We take the privacy and security of your information very seriously. Therefore, we are writing to inform you of the incident, and advise you of certain steps you can take to help protect your personal information, including activating the credit and identity monitoring services we are offering at no cost to you.

What Happened? On June 30, 2021, we discovered that some of our systems had been encrypted. Our immediate concern was to contain the incident and secure our network systems. To that end, we engaged a digital forensics firm to investigate the cause and scope of the incident and determine if any information stored within our systems had been affected. On July 21, 2021, the investigation determined that an unauthorized individual may have had access to files containing information on certain current and former employees.

What Information Was Involved? The files that may have been accessed by the unauthorized individual contained some of our vendors' personal information including social security numbers.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We also reported the incident to the Federal Bureau of Investigation and will provide whatever cooperation is necessary to help prevent fraudulent activity and facilitate prosecution of the perpetrators. In addition, we have secured the services of IDX to provide identity monitoring at no cost to you for 12 months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Those services include credit and identity monitoring, CyberScan dark web monitoring, \$1 million reimbursement insurance, full managed identity recovery, and lost wallet assistance.

To receive these services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file. Additional information describing your services is included with this letter.

Please note you must enroll by November 6, 2021. If you have questions or need assistance, please call IDX at 1-800-939-4170.

What You Can Do: Please review the enclosed "Additional Resources" section included with this letter. It describes additional steps you can take to help safeguard your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit

TMP Architecture 1191 West Square Lake Road Bloomfield Hills, MI 48302 file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

For More Information: If you have questions or need assistance, please call 1-800-939-4170 Monday through Friday from 9 a.m. to 9 p.m. Eastern Time. Please have your enrollment code ready.

Protecting your information is important to us. Please know that we take this incident very seriously, and deeply regret any worry or inconvenience that this may cause you.

Sincerely,

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Gail A. Allevato President TMP Architecture, Inc.

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>http://www.annualcreditreport.com/</u>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <u>https://www.annualcreditreport.com/cra/requestformfinal.pdf</u>. You also can contact one of the following three national credit reporting agencies:

TransUnion	Experian	Equifax	Free Annual Report
P.O. Box 1000	P.O. Box 9532	P.O. Box 105851	P.O. Box 105281
Chester, PA19016	Allen, TX 75013	Atlanta, GA 30348	Atlanta, GA 30348
1-800-909-8872	1-888-397-3742	1-800-685-1111	1-877-322-8228
www.transunion.com	www.experian.com	www.equifax.com	www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Contact information for the FTC is: Federal Trade Commission, 600 Pennsylvania Ave, NW, Washington, DC 20580, <u>www.consumer.ftc.gov</u> and <u>www.ftc.gov/idtheft</u>, 1-877-438-4338. Residents of New York, Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

New York Attorney General	Maryland Attorney	North Carolina Attorney	Rhode Island
Bureau of Internet and	General	General	Attorney General
Technology Resources	200 St. Paul Place	9001 Mail Service Center	150 South Main Street
28 Liberty Street	Baltimore, MD 21202	Raleigh, NC 27699	Providence, RI 02903
New York, NY 10005	www.oag.state.md.us	www.ncdoj.gov	www.riag.ri.gov
ifraud@ag.ny.gov	1-888-743-0023	1-877-566-7226	401-274-4400
1-212-416-8433			

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information, as well as others. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <u>http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf</u>