NORTON ROSE FULBRIGHT

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March 29, 2017

By Certified Mail Return Receipt Requested

Office of the New Hampshire Attorney General Consumer Protection & Antitrust Bureau 33 Capitol Street Concord, NH 03301

Re: Legal Notice of Information Security Incident

Dear Sirs or Madams:

I write on behalf of my client, ShowTix4U, to inform you of a potential security incident involving personal information for certain ShowTix4U customers that may have affected approximately two New Hampshire residents. ShowTix4U is notifying these individuals and outlining some steps they may take to help protect themselves.

ShowTix4U recently learned that an unauthorized individual was able to gain access to its third-party vendor's server and install malicious software on its website designed to capture payment card information as users inputted this information. The incident could affect certain personal information, including name, address, email address, telephone number, payment card account number, expiration date, and verification code for a limited number of individuals.

ShowTix4U takes the privacy of personal information seriously, and deeply regrets that this incident occurred. Upon learning of the incident, ShowTix4U promptly took steps to address the situation, including engaging outside forensic experts to assist ShowTix4U in investigating and remediating the situation and transitioning away from the third-party vendor that hosted its website While ShowTix4U is continuing to review and enhance its security measures, the incident has now been contained.

Affected individuals are being notified via written letter which will begin mailing on or around March 30, 2017. A form copy of the notice being sent to the affected New Hampshire residents is included here for your reference.

If you have any questions or need further information regarding this incident, please contact me at (303) 801-2758 or kris.kleiner@nortonrosefulbright.com.

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Very truly yours,

Kristopher Kleiner

KCK Enclosure

[DATE]

[ADDRESS]

Dear [NAME],

ShowTix4U recently became aware of a potential security incident possibly affecting the personal information of certain individuals who made a payment card purchase on the ShowTix4U.com website. We are providing this notice as a precaution to inform potentially affected individuals about the incident and to call your attention to some steps you can take to help protect yourself. We sincerely regret any concern this may cause you.

What Happened

We were recently alerted by our payment card processor to a potential security incident involving our website. Based upon an ongoing forensic investigation, it appears that an unauthorized actor was able to gain access to our third-party vendor's server and install malicious software on our website. The malicious software appears designed to capture payment card information as the information was inputted.

What Information Was Involved

We believe that the incident could have affected certain information (including name, address, email address, telephone number, payment card account number, expiration date, and card verification code) of individuals who made a purchase on the website between December 11, 2016, and February 2, 2017. According to our records, you made a payment card transaction on the website during that timeframe and your information may be affected. Please note that because we do not collect sensitive personal information like Social Security numbers, this type of sensitive information was not affected by this incident.

What We Are Doing

We take the privacy of personal information seriously, and deeply regret that this incident occurred. We've taken steps to address this incident promptly after we were alerted to it, including engaging outside forensic experts to assist us in investigating, remediating the situation, and transitioning away from the third-party vendor that hosted our website. The incident has been contained. In addition, the incident has been reported to federal law enforcement and we are cooperating with their investigation.

What You Can Do

As always, we encourage you to regularly review your credit card statements and report any suspicious or unrecognized activity immediately to your financial institution. We are working with the card brands who will notify your financial institutions or yourself, if necessary, of steps that will or can be taken to secure your credit card information. In instances of payment card fraud, it is important to note that cardholders are typically not responsible for any fraudulent activity that is reported in a timely fashion.

Please review the "Information about Identity Theft Protection" reference guide, included here, which describes additional steps that you may take to help protect yourself, including recommendations by the Federal Trade Commission regarding identity theft protection and details on placing a fraud alert at no cost or a security freeze on your credit file.

For More Information

If you have additional question	or concerns about this incide	nt, you may contact us at 8	366-981-6854 between	9am-5pm Pacific or
email support@showtix4u.com.	Again, we sincerely regret any	concern this event may ca	use you.	

Sincerely,

ShowTix4U

Information about Identity Theft Protection

Review Accounts and Credit Reports: You can also regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed at the bottom of this page.

You should remain vigilant with respect to reviewing your account statements and credit reports, and you should promptly report any suspicious activity or suspected identity theft to the proper law enforcement authorities, including local law enforcement, your state's attorney general, and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding and protection against identity theft: Federal Trade Commission, Consumer Response Center 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft.

For residents of Maryland: You may also obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General: Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, www.oag.state.md.us

For residents of North Carolina: You may also obtain information about preventing and avoiding identity theft from North Carolina Attorney General's Office: North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-5-NO-SCAM, www.ncdoj.gov.

For residents of Rhode Island You may also obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General: Rhode Island Office of the Attorney General, Consumer Protection Unit, 150 South Main Street, Providence, RI 02903, 401-274-4400, http://www.riag.ri.gov.

Fraud Alerts: There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies at the addresses or toll-free numbers listed at the bottom of this page.

Credit Freezes: You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information.

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed below.

National Credit Reporting Agencies Contact Information

Equifax (www.equifax.com)

General Contact:

P.O. Box 740241 Atlanta, GA 30374 800-685-1111

Fraud Alerts:

P.O. Box 740256, Atlanta, GA 30374

Credit Freezes:

P.O. Box 105788, Atlanta, GA 30348

Experian (www.experian.com)
General Contact:

P.O. Box 2002 Allen, TX 75013 888-397-3742

Fraud Alerts and Security Freezes: P.O. Box 9554, Allen, TX 75013

TransUnion (www.transunion.com)

P.O. Box 105281 Atlanta, GA 30348 877-322-8228

Fraud Alerts and Security Freezes: P.O. Box 2000, Chester, PA 19022

888-909-8872

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