The Phoenix Plaza 21st Floor 2929 North Central Avenue Phoenix, Arizona 85012-2793 OSBORN MALEDON Jean-Jacques Cabou

Direct Line Direct Fax 602.640.9399 602.664 2064

jcabou@omlaw.com

P O Box 36379

Phoenix. Arizona 85067-6379

Telephone 602 640 9000 Facsimile 602 640 9050 www.osbornmaledon.com

August 25, 2009

Ms. Mary Thayer Legal Assistant Consumer Protection & Antitrust Bureau Attorney General Department of Justice 33 Capitol Street Concord, NH 03301-6397

Re: American Barcode and RFID, Inc.'s Security Breach

Dear Ms. Thayer:

Please note that this firm and I represent American Barcode and RFID, Inc. ("American Barcode") with respect to a security breach involving consumers in New Hampshire. As you requested in your letter to American Barcode of August 19, 2009, enclosed is a copy of the form letter sent out to American Barcode consumers within the State of New Hampshire.

Should you have any further questions, please do not hesitate to contact me directly.

Sincerely.

Jean Jacques Cabou

JJC:jal

Enclosure

cc: Michael E. Stryczek, CEO

2718017



August 14, 2009

[Customer Name] [customer address line 1] [customer address line 2] [city, state, zip]

Dear [customer]:

Some time ago you purchased products from Scansmart.com, a division of American Barcode and RFID Inc. ("American Barcode"). I am writing to you today to inform you of a recent online security incident that may affect you. We recently discovered that computer hackers illegally accessed the Scansmart.com database here at American Barcode which contained information about you. At this time, we do not know whether this information has been improperly used. Because we place the highest degree of importance on your trust and confidence, we want to inform you of the situation, provide background information concerning what happened and offer some assistance to help protect you and your information from any negative consequences resulting from this security breach, including credit card fraud and identity theft.

What Happened?

During the week of July 27, American Barcode discovered that hackers had illegally broken into American Barcode's web server and had access to the personal information of many of its online customers. This customer information included: (i) user name and password to access the www.scansmart.com website; (ii) names, company names, email addresses, and phone numbers; (iii) delivery and billing addresses; (iv) credit card information; as well as (v) product purchase history. American Barcode immediately began conducting a thorough internal investigation, which is ongoing, and restored the integrity of its web server. We have also filed a criminal report with federal investigators. We will of course provide you with any additional significant information as it becomes available to us.

What Should YOU do Now?

While we don't want to unnecessarily alarm or concern you, we want you to be aware of the situation and give you the information that you need to protect yourself against credit card fraud and identity theft. We recommend that you remain vigilant for incidents of fraud or identity theft by carefully reviewing your account statements and monitoring your credit reports. Also, we urge you to promptly report any incidents of suspected identity theft to your credit card company, American Barcode, and to the proper authorities in your home state. We further

recommend that you report this incident to your credit card company, cancel your existing credit card accounts and ask that they report it as "closed at customer request."

Contact Information for Further Information and Assistance

American Barcode considers information privacy an important priority. Although we believe that this security breach is an aberration, consistent with our commitment to maintaining the confidentiality of your private information, we will strive to refine our procedures even further to endeavor to avoid any repetition of this type of situation.

If you wish to contact the major consumer reporting companies directly, their contact information is set forth below:

TransUnion Equifax Experian 1-800-680-7289 1-800-685-1111 1-888-397-3742 Fraud Victim Assistance Division or 1-888-766-0008 P.O. Box 6790 P.O. Box 740241 P.O. Box 2104 Fullerton, CA 92834-6790 Atlanta, GA 30374-0241 Allen, TX 75013 www.transunion.com www.equifax.com www.experian.com

The Federal Trade Commission also works with consumers to help prevent, and provide information concerning, identity theft. The contact information for the Federal Trade Commission is as follows:

Federal Trade Commission at 1-877-ID-THEFT (1-877-438-4338) or www.ftc.gov Consumer Response Center, 600 Pennsylvania, NW, H-130, Washington, D.C. 20580

It is possible that people falsely purporting to be representatives of Scansmart or American Barcode could contact you and offer "assistance." Naturally, you should not communicate any information to these persons.

If you have any additional questions regarding ways to protect yourself or company from identity theft, please contact American Barcode at toll-free (877) 456-3143. We will have an associate available 8:30 a.m. through 4:30 p.m. Pacific Time Monday through Friday to provide you assistance. We thank you in advance for your patience.

We sincerely apologize for any inconvenience or concern that this incident may cause.

Sincerely,

M. Stryczek

Michael E. Stryczek Chief Executive Officer American Barcode and RFID Inc. 3431 East Elwood Street Phoenix, Arizona 85040