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December 13, 2022

VIA EMAIL (DOJ-CPB@DOJ.NH.GOV)

Attorney General John Formella
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Formella:

We are writing on behalf of our client, Rancho Mesquite Casino, Inc. ("Mesquite"), to notify you of a security incident. Mesquite operates a chain of hotels and casinos.

On November 9, 2022, Mesquite experienced a cybersecurity incident during which some of its systems were encrypted by an unauthorized actor. Upon discovering the incident, Mesquite immediately took steps to secure its systems, began an investigation, and engaged a cybersecurity firm to assist. Although the investigation is ongoing, Mesquite identified certain data that the unauthorized actor accessed during the incident. Mesquite began a review of that data and identified that the data contains the personal information of 267 New Hampshire residents including the individuals' name and Social Security number.

On December 9, 2022, Mesquite mailed notification letters via United States Postal Service First-Class mail to the New Hampshire residents, in accordance with N.H. Rev. Stat. Ann. § 359-C:20. A copy of the notification letter is enclosed. Mesquite has established a dedicated, toll-free call center to answer questions that individuals may have. Mesquite is also offering complimentary credit monitoring and identity theft protection services to the notified individual and has encouraged the individual to remain vigilant by reviewing their credit reports and account statements for any unauthorized activity.

To help prevent a similar incident from occurring in the future, Mesquite is implementing several changes to enhance its existing security measures.

December 13, 2022

Page 2

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

Edward J. McAndrew
An Attorney for Rancho Mesquite Casino

Enclosure



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>

<<Name 1>>

<<Name 2>>

<<Address 1>>

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<<Address 4>>

<<Address 5>>

<<City>><<State>><<Zip>>

<<Country>>

<<Date>>

Dear <<Name 1>>:

Eureka Casino Resort recognizes the importance of protecting our employees' information. We are writing to inform you that we recently identified and addressed a security incident that involved some of your information. This notice explains the incident, measures we have taken, and additional steps you may consider taking in response.

On November 9, 2022, Eureka experienced a cybersecurity incident during which some of our systems were encrypted by an unauthorized actor. Upon discovering the incident, we immediately took steps to secure our systems, began an investigation, and a cybersecurity firm was engaged to assist. Although the investigation is ongoing, we identified certain data that the unauthorized actor accessed during the incident. We began a review of the data and identified that the data included some of your information. Specifically, the data included your name and Social Security number.

We encourage you to remain vigilant by reviewing your credit reports and account statements for any unauthorized activity. In the event you discover unauthorized activity, you should immediately contact the relevant credit bureau, financial institution, and law enforcement.

As an added precaution, we are also offering you a complimentary one-year membership of Experian's® IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

We regret that this occurred and apologize for any inconvenience. To further protect personal information, we are implementing several changes to enhance our existing security measures. For more information on identity theft prevention, including instructions on how to activate your complimentary one-year membership, as well as some additional steps you may consider taking to help protect your personal information, please see the additional information provided in the following pages. Should you have any further questions or concerns regarding this matter, please contact 855-961-4662, Monday through Friday, between 8:00 a.m. to 8:00 p.m., Central Time.

Sincerely,

Greg TH Lee
Executive Chairman
Eureka Casino Resort

Activate IdentityWorks Credit 3B Now in Three Easy Steps

To help protect your identity, we are offering a **complimentary** one-year membership to Experian IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate IdentityWorks In Three Easy Steps

1. ENROLL by: <<Enrollment Deadline>> (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the **Activation Code**: <<Activation Code>>

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number <<Engagement Number>> as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

**Activate your membership today at <https://www.experianidworks.com/3bcredit>
or call 877-288-8057 to register with the activation code above.**

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

If your health insurance or medical information was involved, it is also advisable to review the billing statements you receive from your health insurer or healthcare provider. If you see charges for services you did not receive, please contact the insurer or provider immediately.

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Eureka Casino Resort can be reached by mail at 275 Mesa Blvd., Mesquite, Nevada 89027 or by phone at (702) 346-4600 ext. 2054.

Additional information for residents of the following states:

New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

North Carolina: You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

<<Date>>

Dear <<Name 1>>:

The Brook Casino recognizes the importance of protecting our employee-owners' information. We are writing to inform you that we recently identified and addressed a security incident that may have involved some of your information. This notice explains the incident, measures we have taken, and additional steps you may consider taking in response.

On November 9, 2022, The Brook experienced a cybersecurity incident during which some of our systems were encrypted by an unauthorized actor. Upon discovering the incident, we immediately took steps to secure our systems, began an investigation, and a cybersecurity firm was engaged to assist. Although the investigation is ongoing, we identified certain data that the unauthorized actor accessed during the incident. We began a review of the data and identified that the data included some of your information. Specifically, the data included your name and Social Security number.

We encourage you to remain vigilant by reviewing your credit reports and account statements for any unauthorized activity. In the event you discover unauthorized activity, you should immediately contact the relevant credit bureau, financial institution, and law enforcement.

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We regret that this occurred. Please know we had been vigilant in building a secure platform and when our networks were attacked, we immediately involved law enforcement agencies and are coordinating with them on their investigation into this criminal act. We also engaged cybersecurity experts to further protect personal information and we are implementing several changes to enhance our existing security measures. For more information on identity theft prevention, including instructions on how to activate your complimentary one-year membership, as well as some additional steps you may consider taking to help protect your personal information, please see the additional information provided in the following pages. Should you have any further questions or concerns regarding this matter, we have set up a toll free number with experts to answer your questions. Please take the opportunity to contact them at 855-961-4662, Monday through Friday, between 8:00 a.m. to 8:00 p.m., Central Time.

Sincerely,

Greg TH Lee
Executive Chairman

Andre J. Carrier
Chief Executive Officer

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The Brook Casino can be reached via U.S. Mail at 319 New Zealand Rd., Seabrook, NH 03874 or by phone at 603-474-3065.

Additional information for residents of the following states:

New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

Rhode Island: This incident involves <<RI Count>> individuals in Rhode Island. Under Rhode Island law, you have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: *Rhode Island Attorney General's Office*, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov