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CONSUMER PROTECTION

October 29, 2018

Gregory J. Bautista 914.872.7839 (direct) Gregory.Bautista@wilsonelser.com

Sent Via Regular Mail

Attorney General Joseph A. Foster Office of the Attorney General 33 Capitol Street Concord, New Hampshire 03302

Re: Data Security Incident

Dear Attorney General Foster:

We represent Prescott Metal, Inc., with respect to an incident involving the potential exposure of certain personal information described in detail below.

1. Nature of the possible security breach or unauthorized use or access

On September 14, 2018, Prescott Metal was impacted by a ransomware attack. Upon learning of this, Prescott Metal immediately contacted their IT department and engaged computer experts to investigate whether their systems and sensitive information contained therein was at risk. Although the investigation determined that the ransomware simply encrypted files, it is possible that employees' names, addresses, Social Security numbers and bank account information may have been viewed or accessed by an unauthorized third party.

2. Number of New Hampshire residents potentially affected

Approximately three (3) New Hampshire residents were affected in this potential incident. Prescott Metal sent the potentially impacted individuals letters notifying them of this incident on October 29, 2018. A copy of the notification sent to the potentially impacted individuals is included with this letter, which informs these New Hampshire residents about the 12 months of credit monitoring and identity theft protection services that is being offered to them.

3. Steps Prescott Metal has taken or plans to take relating to the potential incident

Prescott Metal has taken steps to prevent a similar incident from occurring in the future, including reviewing their information security policies and procedures and resetting employees' access credentials to ensure their systems are secure.

1133 Westchester Avenue • White Plains, NY 10634 • p 914.323.7000 • f 914.323.7001



4. Other notification and contact information.

If you have any additional questions, please contact me at gregory.bautista@wilsonelser.com or (914) 872-7839.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP

Gregory J. Bautista



C/O ID Experts 10300 SW Greenburg Rd. Suite 570 Portland, OR 97223

<<First Name>> <<Last Name>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>>

To Enroll, Please Call:
1-800-939-4170
Or Visit:
https://app.myidcare.com/account-creation/protect

Enrollment Code: [XXXXXXXX]

October 29, 2019

Dear <<First Name>> <<Last Name>>:

We are writing to follow up with you regarding a potential data security incident that may have impacted Prescott Metal employees' personal information. We take the security of your information very seriously and sincerely apologize for any inconvenience this incident may cause. This letter contains information about what occurred and services we are making available to you to protect your information.

On September 14, 2018, we discovered that our computer systems had been impacted by a ransomware attack. We immediately contacted our IT department and engaged computer experts to investigate whether our systems and sensitive information was at risk. Although the investigation determined that the ransomware simply encrypted files, it is possible that your name, address, Social Security number and bank account information may have been viewed or accessed by an unknown, unauthorized third party. The investigation could not identify specific activity around your information, but out of an abundance of caution we are sending you this letter with resources and information you can use to protect yourself.

At this time, there is no indication that your information has been accessed or used by the unauthorized party; however, because we value you and the safety of your information, we have arranged for you to enroll with ID Experts®, an incident response and recovery services expert, to provide you with MyIDCareTM services at no cost to you. Your 12 month MyIDCare membership includes the following:

- Single Bureau Credit Monitoring Monitors any changes reported by Experian Credit Bureau to your credit report.
- CyberScan Monitoring Monitors criminal websites, chat rooms, and bulletin boards for illegal selling or trading
 of their personal information.
- Access to the ID Experts Team Access to an online resource center for up-to-date information on new identity
 theft scams, tips for protection, legislative updates and other topics associated with maintaining the health of your
 identity.
- Complete Recovery Services Should you believe that you are a victim of identity theft, MyIDCare will work with you to assess, stop, and reverse identity theft issues.
- Identity Theft Insurance In the event of a confirmed identity theft, you may be eligible for reimbursement of up to \$1,000,000 for expenses related to that theft.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-800-939-4170 or going to https://app.myidcare.com/account-creation/protect. Please note the deadline to enroll is January 29, 2019.

We want to assure you that we remain dedicated to protecting your personal information and are taking steps to prevent a similar event from occurring in the future, including reviewing and revising our information security policies and procedures and resetting employees' access credentials to ensure our systems are secure.

We sincerely regret any inconvenience that this incident may cause you, and remain dedicated to protecting your personal information. Should you have any questions or concerns about this incident, please contact ID Experts at 1-800-939-4170 between 6 AM and 5 PM Pacific Time or visit https://app.myidcare.com/account-creation/protect to enroll.

Sincerely,

John Grondin President

Prescott Metal, Inc.

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Additional Important Information

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at https://www.consumer.ftc.gov/articles/0155-free-credit-reports) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General

Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 1-888-743-0023 www.oag.state.md.us Rhode Island Office of the Attorney General

Consumer Protection 150 South Main Street Providence RI 02903 1-401-274-4400 www.riag.ri.gov North Carolina Office of the Attorney General

Consumer Protection Division 9001 Mail Service Center Raleigh, NC 27699-9001 1-877-566-7226 www.ncdoj.com Federal Trade Commission

Consumer Response Center 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year and victims of identity theft can also obtain an extended fraud alert for a total of seven years. The contact information for all three credit bureaus is below.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 www.freeze.equifax.com 800-525-6285 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 www.experian.com/freeze 888-397-3742 TransUnion (FVAD) P.O. Box 2000 Chester, PA 19022 freeze.transunion.com 800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.