

426 W. Lancaster Avenue, Suite 200 Devon, PA 19333

March 8, 2024

# VIA E-MAIL

Office of the New Hampshire Attorney General Consumer Protection & Antitrust Bureau 33 Capitol Street Concord, NH 03301

E-mail: DOJ-CPB@doj.nh.gov

Re: Notice of Data Event

To Whom It May Concern:

We represent the Pittsburgh Post-Gazette (the "Post-Gazette"), located at 2201 Sweeney Drive, Clinton, PA 15026, and are writing to notify your Office of an incident that may affect information relating to certain New Hampshire residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, the Post-Gazette does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

### Nature of the Data Event

On July 7, 2023, the Post-Gazette identified suspicious activity on certain systems within its network. In response, the Post-Gazette promptly isolated the affected systems, took the network offline out of an abundance of caution, and began an investigation to determine what occurred. The investigation determined that certain files may have been accessed or copied from the Post-Gazette network without authorization between July 6, 2023 and July 7, 2023. The Post-Gazette then undertook a comprehensive review of the relevant files to determine what information they contained and to whom it relates. On January 9, 2024, the Post-Gazette completed its review and determined that the information related to New Hampshire residents includes

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# **Notice to New Hampshire Resident**

On or about March 8, 2024, the Post-Gazette provided written notice of this incident to one (1) New Hampshire resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

# Other Steps Taken and To Be Taken

In response to this incident, the Post-Gazette moved quickly to investigate and respond, assess the security of its systems, and worked to identify potentially affected individuals as quickly as possible. The Post-Gazette is providing complimentary access to credit monitoring services for , through IDX, to individuals whose information was potentially affected by this incident.

Additionally, the Post-Gazette is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

The Post-Gazette is providing written notice of this incident to relevant state regulators, as necessary, as well as the major credit reporting agencies. The Post-Gazette also provided notice of this incident to federal law enforcement.

# **Contact Information**

Should you have any questions regarding this notification or other aspects of this event, please contact us at

Very truly yours,

Gregory Lederman of MULLEN COUGHLIN LLC

GCL/prs Enclosure

# **EXHIBIT A**

# Pittsburgh Post-Gazette

PO Box 480149 Niles, IL 60714

```
<<Name 1>> <<Name 2>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>>
<<Country>>
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March 7, 2024

#### <<Notice of Data Breach>>

Dear << Name 1>> << Name 2>>:

The Pittsburgh Post-Gazette (the "Post-Gazette") is writing to notify you of an event that may affect some of your information. While we are not aware of any actual or attempted misuse of your information, this letter provides you with information about the event, our response, and resources available to you to help protect your information, should you feel it is appropriate to do so.

What Happened? On July 7, 2023, suspicious activity was identified on certain systems within the Post-Gazette's network. In response, the Post-Gazette's IT team promptly took steps to secure its systems and began an investigation to determine what occurred. The investigation determined that certain files may have been accessed or copied from the Post-Gazette's network without authorization between July 6, 2023 and July 7, 2023. The Post-Gazette then undertook a comprehensive review of the relevant files to determine what information they contained and to whom it relates.

What Information Was Involved? We are notifying you now because our review determined on or about January 9, 2024 that the files included your Please note, the Post-Gazette is providing you with this notice out of an abundance of caution and is not aware of any actual or attempted misuse of this information.

What We Are Doing. We take this incident and the security of the information in our care seriously. In response to the incident, we promptly took steps to assess and secure our network and to conduct an investigation into the full nature and scope of the incident. Additionally, we worked to implement additional security measures as appropriate to further mitigate the reoccurrence of this type of event and reviewed policies and procedures related to data security.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You may also review the information contained in the *Steps You Can Take to Help Protection Information* section on the following page of this letter.

As an added precaution, we are offering you complimentary credit monitoring and identity protection services for <<12/24>> months. Information about these services is located on the next page of this letter. We encourage you to enroll in these services, as we are unable to enroll you directly.

**For More Information.** If you have questions about this matter, please contact our dedicated assistance line at 1-888-904-6019 between 9 am and 9 pm Eastern Time, Monday through Friday, except holidays. You may also write to us at 2201 Sweeney Drive, Clinton, PA 15026.

Sincerely,

The Pittsburgh Post-Gazette

### STEPS YOU CAN TAKE TO HELP PROTECT INFORMATION

# **Enroll in Monitoring Services**

- 1. Website and Enrollment. Scan the QR image or go to <a href="https://app.idx.us/account-creation/protect">https://app.idx.us/account-creation/protect</a> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is
- **2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- **3. Telephone.** Contact IDX at 1-888-904-6019 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

# **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth:
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill:
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/credit-
report-services/		<u>help</u>
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; (202) 442-9828; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://www.consumerfinance.gov/f/201504">www.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <a href="https://ag.ny.gov">https://ag.ny.gov</a>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>.