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June 29, 2016

VIA OVERNIGHT MAIL

Joseph Foster
Office of the Attorney General
33 Capitol St
Concord, NH 03301

Re: Incident Notification

Dear Attorney General Foster:

On February 8, 2016, MGH learned that an unauthorized individual gained access to electronic files stored by MGH's trusted third party vendor, Patterson Dental Supply Inc. (PDSI), which were later confirmed to contain some MGH dental practice information. PDSI reported the incident to law enforcement. Thereafter, law enforcement investigators required that any notification to potentially affected individuals and any public announcement of the incident should be withheld while they were conducting their investigation. On May 26, 2016, law enforcement gave permission to notify, and MGH began notification as quickly as possible once it completed its investigation.

MGH's investigation determined that the affected information included patient name, date of birth and Social Security number and, in some instances, may have also included date and type of dental appointment, dental provider name and medical record number. The incident did not involve any unauthorized access to any of MGH's systems or to any files maintained by MGH.

MGH is notifying the sixty-five (65) affected New Hampshire residents on or about June 29, 2016, pursuant to the requirements of the Health Insurance Portability and Accountability Act ("HIPAA"), 45 C.F.R. §§ 164.400-414, in substantially the same form as the letter attached hereto.¹ MGH is offering the affected individuals, including families of any affected minors,

¹ As MGH does not conduct business in New Hampshire, this letter is not, and does not constitute, a waiver of personal jurisdiction.

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access to a complimentary one-year membership in credit monitoring and identity protection services from Experian. MGH has also established a dedicated call center to assist affected individuals with any questions they may have regarding the incident.

To help prevent this type of incident from happening again, PDSI took steps to enhance the security of its systems that maintain dental practice data.

Please do not hesitate to contact me with any questions or concerns regarding this incident.

Sincerely,



Theodore J. Kobus III
Partner

TJK/EAP/jw

Enclosure