# CIPRIANI & WERNER RECEIVED

A PROFESSIONAL CORPORATION

JUL 0 9 2021

ATTORNEYS AT LAW

CONSUMER PROTESTION

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July 6, 2021

Via Mail

Office of Attorney General 33 Capitol Street Concord, New Hampshire 03302

> RE: Security Incident Notification

To Whom It May Concern:

We continue to serve as counsel for Maine Drilling and Blasting ("Maine") and provide this supplemental notification of a recent data security incident suffered by Maine on or about January 29, 2021. On February 22, 2021, Maine notified your office of this incident and that 90 New Hampshire residents may have been affected by this incident. A copy of that letter is attached hereto as Exhibit A. Subsequent to that notification, Maine continued to investigate this incident to determine if any additional residents of New Hampshire were potentially affected. On June, 24, 2021, after a thorough investigation, Maine discovered that an additional 675 residents of New Hampshire were potentially affected by this incident.

Maine will promptly notify the affected individuals via First Class Mail on July 6, 2021, and is offering all affected individuals complimentary credit monitoring for 12 months. A copy of the draft notification letter is attached hereto as Exhibit B, which outlines the incident and provides affected individuals with additional resources to protect their identity and monitor the credit history and personal accounts. As the letter indicates, Maine will be offering credit monitoring services at Maine's expense. Maine is taking proactive steps to ensure that all state and federal notification obligations are complied with due to this incident.

Please contact me should you have any questions.

Very truly yours, CIPRIANI & WERNER, P.C.

Jordan L. Morgan Sordan L. Morgan, Esc.

Exhibit A

# CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

ERNEST KOSCHINEG ckoschineg@c-wlaw.com

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A Mid-Atlantic Litigation Firm

Visitus online at www.C-WLAW.com

February 22, 2021

<u>Via Mail</u>
Office of Attorney General
33 Capitol Street
Concord, New Hampshire 03302

RE: Security Incident Notification

To Whom It May Concern:

I serve as counsel for Maine Drilling and Blasting ("Maine"), and provide this notification to you of a recent data security incident suffered by Maine. On or about January 29, 2021, Maine Drilling and Blasting became aware of a ransomware threat that had attacked their network. Upon discovery, Maine immediately secured their network and engaged a third-party forensic company to investigate. Maine dedicated all of their IT and engineering resources to resolve the problem and restore our network. Following the forensic experts' progress in their thorough investigation, it was ultimately determined that our computer network was accessed by an unknown individual shortly before the ransom attack took place. Upon confirmation of this unauthorized access, Maine's third-party forensic experts immediately investigated whether the affected databases contained individuals' sensitive information. Through their investigation, Maine determined that the incident may have the limited personal information of their employees.

On February 10, 2021, Maine discovered that Ninety (90) New Hampshire residents may have been affected by this incident. As our investigation is ongoing, we will provide supplemental notification should we determine additional New Hampshire residents are potentially affected.

Maine promptly notified the affected individuals via First Class Mail on February 20, 2021 and is offering all affected individuals complimentary credit monitoring for two (2) years. A copy of the draft notification letter is attached, which outlines the incident and provides affected individuals with additional resources to protect their identity and monitor the credit history and personal accounts. As the letter indicates, Maine will be offering credit monitoring services at Maine's expense through Norton LifeLock. Maine is taking proactive steps to ensure that all state and federal notification obligations are complied with due to this incident.

Please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

By: Jordan L. Morgan

Jordan L. Morgan, Esq.



February 22, 2021

RE: NOTICE OF DATA BREACH

Important Security Notification. Please read this entire letter.

Dear John Doe:

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

## What Happened:

On or about January 29, 2021, Maine Drilling and Blasting became aware of a ransomware threat that had attacked our network. Upon discovery, we immediately secured our network and engaged a third-party forensic company to investigate. We dedicated all of our IT and engineering resources to resolve the problem and restore our network. Following the forensic experts' progress in their thorough investigation, it was ultimately determined that our computer network was accessed by an unknown individual shortly before the ransom attack took place. Upon confirmation of this unauthorized access, Maine's third-party forensic experts immediately investigated whether the affected databases contained individuals' sensitive information, which is still ongoing.

To date, there is no indication that any of your information was actually viewed, misused, or disclosed by any third-party during this compromise. We are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the protection of your information and regret that this incident has occurred.

## What Information Was Involved:

It is important to note, as mentioned above, that there is no evidence to suggest that any personally identifiable information has been misused in connection to this incident. The personal information that could have been viewed by the unauthorized individual(s) may have included your <u>first name and last name</u>, in combinations with your:

- Social security number,
- Drivers license number or other identification numbers.
- Date of birth,
- Tax identification number,
- Bank or other financial account information,
- Credit or debit card informaton, and/or your
- Protected health information such as:
  - o Treatment and diagnosis information, prescription information, provider name, medical record number, Medicare or Medicaid number, and health insurance information.

Importantly, the information potentially impacted as it relates to you may be limited to only one of the above-listed types of information.

## What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

## What You Can Do:

We recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on your accounts, please promptly contact your financial institution or company. Additionally, please report an suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect yourself against fraud and identity theft.

## For More Information:

Should you have questions or concerns regarding this matter, please do not hesitate to contact me at 207-203-1605

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Dan Werner

President and CEO

Maine Drilling & Blasting has retained NortonLifeLock to provide twenty-four (24) months of complimentary LifeLock Defender<sup>TM</sup> Preferred identity theft protection.

## To activate your membership online and get protection at no cost to you:

- 1. In your web browser, go directly to www.LifeLock.com. Click on the yellow "START MEMBERSHIP" button (do not attempt registration from a link presented by a search engine).
- 2. You will be taken to another page where, below the FOUR protection plan boxes, you may enter the **Promo Code:** and click the "APPLY" button.
- 3. On the next screen, enter your **Member ID** and click the "APPLY" button.
- 4. Your complimentary offer is presented. Click the red "START YOUR MEMBERSHIP" button.
- 5. Once enrollment is completed, you will receive a confirmation email (be sure to <u>follow ALL</u> directions in this email).

Alternatively, to activate your membership over the phone, please call: (866) 913-7428.

# You will have until June 18th, 2021 to enroll in this service. Please activate now as late enrollments will not be accepted.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your **LifeLock Defender** Preferred membership includes:

- ✓ Primary Identity Alert System<sup>†</sup>
- ✓ 24/7 Live Member Support
- ✓ Dark Web Monitoring\*\*
- ✓ Norton<sup>TM</sup> Security Deluxe<sup>2</sup> (90 Day Free Subscription)
- ✓ Stolen Funds Reimbursement up to \$25,000<sup>†††</sup>
- ✓ Personal Expense Compensation up to \$25,000<sup>†††</sup>
- ✓ Coverage for Lawyers and Experts up to \$1 million<sup>†††</sup>
- ✓ U.S-based Identity Restoration Team
- Annual Three-Bureau Credit Reports & Credit Scores 1\*\*
  The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.
- ✓ Three-Bureau Credit Monitoring 1\*\*
- ✓ USPS Address Change Verification Notifications
- ✓ Fictitious Identity Monitoring
- ✓ Credit, Checking and Savings Account Activity Alerts<sup>†\*\*</sup>

If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime. † LifeLock does not monitor all transactions at all businesses.

<sup>&</sup>lt;sup>2</sup> Norton Security Online provides protection against viruses, spyware, malware, and other online threats for up to 5 PCs, Macs, Android devices. Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup, iOS is not supported.

<sup>\*\*</sup>These features are not enabled upon enrollment. Member must take action to get their protection-

<sup>\*\*\*</sup> Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender Preferred. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

# ADDITIONAL ACTIONS TO HELP REDUCE YOUR CHANCES OF IDENTITY THEFT

## > PLACE A 1-YEAR FRAUD ALERT ON YOUR CREDIT FILE

An **initial 1-year security alert** indicates to anyone requesting your credit file that you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should take steps to verify that you have authorized the request when a fraud alert is active. If the creditor cannot verify this, the request should not be satisfied. You may contact one of the credit reporting companies below for assistance.

TransUnion Fraud Victim Assistance Dept. P.O. Box 2000 Chester, PA 19016-2000 1-800-680-7289

www.transunion.com

Experian
National Consumer Assistance
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

Equifax Consumer Fraud Division P.O. Box 740256 Atlanta, GA 30374 1-800-525-6285 www.equifax.com

#### > PLACE A SECURITY FREEZE ON YOUR CREDIT FILE

If you are very concerned about becoming a victim of fraud or identity theft, a security freeze might be right for you. Placing a freeze on your credit report will prevent lenders and others from accessing your credit report in connection with any new credit application, which will prevent them from extending credit. A security freeze generally does not apply to circumstances in which you have an existing account relationship and a copy of your report is requested by your existing creditor or its agents or affiliates for certain types of account review, collection, fraud control or similar activities. With a security freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is also completed through each of the credit reporting agencies. You should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail: 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years; 5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); 7. Social Security Card, pay stub, or W2;8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

## > ORDER YOUR FREE ANNUAL CREDIT REPORTS

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies once every twelve (12) months. Visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

## MANAGE YOUR PERSONAL INFORMATION

Take steps such as: carrying only essential documents with you; being aware of whom you are sharing your personal information with; and shredding receipts, statements, and other sensitive information. Remain vigilant by reviewing account statements and monitoring credit reports.

## > USE TOOLS FROM CREDIT PROVIDERS

Carefully review your credit reports and bank, credit card and other account statements. Be proactive and create alerts on credit cards and bank accounts to notify you of activity.

If you discover unauthorized or suspicious activity on your credit report or by any other means, file an identity theft report with your local police and contact a credit reporting company.

## BE AWARE OF SUSPICIOUS ACTIVITY INVOLVING YOUR HEALTH INSURANCE

Contact your healthcare provider if bills do not arrive when expected, and review your Explanation of Benefit forms to check for irregularities or suspicious activity. You can also contact your health insurance company to notify them of possible medical identity theft or ask for a new account number.

## > RIGHTS UNDER THE FAIR CREDIT REPORTING ACT (FCRA)

You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to your employees; (v) you may limit "prescreened" offers of credit an insurance you get based on information in your credit report; (vi) and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf">https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</a>, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

# > OBTAIN MORE INFORMATION ABOUT IDENTITY THEFT AND WAYS TO PROTECT YOURSELF

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. Additionally, any suspected identity theft should be reported to law enforcement, including your state Attorney General and the Federal Trade Commission. Additional information is available at <a href="http://www.annualcreditreport.com">http://www.annualcreditreport.com</a>.

- Visit <a href="http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html">http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html</a> for general information regarding protecting your identity.
- The Federal Trade Commission has an identity theft hotline: 1-877-438-4338; TTY: 1-866-653-4261. They also provide information online at <a href="https://www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>. For Mail: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, DC 20580.
- For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16<sup>th</sup> Floor, Baltimore, MD 21202, 1-888-743-0023, <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>.
- For New York residents, you may contact and obtain information from these state agencies: New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <a href="http://www.dos.ny.gov/consumerprotection">http://www.dos.ny.gov/consumerprotection</a>; and New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <a href="https://ag.ny.gov">https://ag.ny.gov</a>
- For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6400, <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>.
- For Rhode Island Residents, the Attorney General can be contacted at 150 South Main Street, Providence, RI 02903, http://www.riag.ri.gov or 401-274-4400.



Maine Drilling & Blasting

Return Mail Processing Center PO Box 6336 Portland, OR 97228-6336

Mail ID>
<Name I>
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RE: N

NOTICE OF DATA BREACH

Important Security Notification. Please read this entire letter.

Dear ≪Name1>> €

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

## What Happened:

On or about January 29, 2021, Maine Drilling and Blasting fell victim to a sophisticated ransomware attack. Upon discovery, Maine immediately secured the network and engaged a third-party forensic firm to investigate the incident. As part of this forensic investigation, Maine sought to determine whether any information may have been compromised by the threat actor who initiated the ransomware attack against Maine. On June 24, 2021, after a thorough investigation, Maine confirmed that a limited amount of personal information may have been accessed in connection with this incident.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed this information, there is no indication whatsoever that any information has been misused at this time. However, we are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

## What Information Was Involved:

It is important to note, as mentioned above, that there is no evidence to suggest that any personally identifiable information has been misused in connection to this incident. The personal information that <u>could have been viewed</u> by the unauthorized individual(s) may have included your <u>first name and last name</u>, in combination with your <<Data Elements>>.

#### What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

## Credit Monitoring:

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service for 12 months. Due to privacy laws, we cannot register you directly. Additional information regarding how to enroll in the complimentary credit monitoring service is enclosed.

#### What You Can Do:

In addition to enrolling in the complimentary credit monitoring service detailed within, we recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your accounts, please promptly change your password and take additional steps to protect your account, and notify your financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect yourself against fraud and identity theft.

## For More Information:

Should you have questions or concerns regarding this matter, please do not hesitate to contact us at 855-867-0832, Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time, except holidays.

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Timothy R. Maynard Chief Financial Officer

## Enroll in Credit Monitoring / Identity Protection



Enter your Activation Code: <<a href="#"><<a href="#"><<a href="#">ACTILATION CODE</a>>>
Enrollment Deadline: <<a href="#"><<a href="#"><<a href="#">Enrollment Deadline</a>>>>

## Equifax Credit Watch™ Gold

\*Note: You must be over age 18 with a credit file to take advantage of the product.

#### **Key Features**

Credit monitoring with email notifications of key changes to your Equifax credit report

Daily access to your Equifax credit report

 WebScan notifications¹ when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites

Automatic fraud alerts<sup>2</sup>, which encourage potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock<sup>3</sup>

Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity

Restoration Specialist to work on your behalf

Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft<sup>4</sup>

## Enrollment Instructions

Go to www.equifax.com/activate.

Enter your unique Activation Code of <</li>
ACTIVATION CODE>> then click "Submit" and follow these 4 steps:

#### Register:

Complete the form with your contact information and click "Continue".

If you already have a myEquifax account, click the 'Sign in here' link under the "Let's get started" header. Once you have successfully signed in, you will skip to the Checkout Page in Step 4.

## Create Account:

Enter your email address, create a password, and accept the terms of use.

## Verify Identity:

To enroll in your product, we will ask you to complete our identity verification process.

#### Check Out:

Upon successful verification of your identity, you will see the Checkout Page.

Click 'Sign Me Up' to finish enrolling.

#### You're done!

The confirmation page shows your completed enrollment. Click "View My Product" to access the product features.

# To sign up for US Mail delivery, dial 1-855-833-9162 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. Activation Code: You will be asked to enter your activation code as provided at the top of this page.

2. Customer Information: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.

3. Permissible Purpose: You will be asked to provide Equifax with your permission to access your Equifax credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.

4. Order Confirmation: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity cannot be verified using the information provided). Please allow up to 10 business days to receive this information.

I WebScan searches for your Social Security Number, up to 5 passport numbers, up to 6 bank account numbers, up to 6 credit/debit card numbers, up to 6 email addresses, and up to 10 medical ID numbers. WebScan searches thousands of Internet sites where consumers' personal information is suspected of being bought and sold, and regularly adds new sites to the list of those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guarantee that we are able to locate and search every possible Internet site where consumers' personal information is at risk of being traded.

<sup>2</sup> The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

<sup>3</sup> Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like Equifax Global Consumer Solutions, which provide you with access to your credit report or credit score, or monitor your credit report as part of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer's identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

<sup>4</sup> The Identity Theft Insurance benefit is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Equifax, Inc., or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

#### Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

- Full name (including middle initial as well as Jr., Sr., III, etc.);
- Social Security number;
- 3. Date of birth;
- Address for the prior two to five years;
- Proof of current address, such as a current utility or telephone bill;
- 6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Trans Union	Experian	Equifax
1-800-680-7289	1-888-397-3742	1-888-298-0045
www.transunion.com	www.experian.com	www.equifax.com
TransUnion Fraud Alert	Experian Fraud Alert	Equifax Fraud Alert
P.O. Box 2000	P.O. Box 9554	P.O. Box 105069
Chester, PA 19016-2000	Allen, TX 75013	Atlanta, GA 30348-5069
TransUnion Credit Freeze	Experian Credit Freeze	Equifax Credit Freeze
P.O. Box 160	P.O. Box 9554	P.O. Box 105788
Woodlyn, PA 19094	Allen, TX 75013	Atlanta, GA 30348-5788

#### Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <a href="www.oag.state.md.us">www.oag.state.md.us</a>. Warshauer Electric Supply Company may be contacted at 800 Shrewsbury Avenue, Tinton Falls, NJ 07724.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators.

You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://files.consumerfinance.gov/f/201504">https://files.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 441 4th Street NW #1100, Washington, D.C. 20001; 202-727-3400, and https://oag.dc.gov/consumer-protection. Warshauer Electric Supply Company may be contacted at 800 Shrewsbury Avenue, Tinton Falls, NJ 07724.

## CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

450 Sentry Parkway, Suite 200 Blue Bell, Pennsylvania 19422

Telephone: (610) 567-0700 Fax: (610) 567-0712

www.C-WLAW.com

July 6, 2021

A Mid-Atlantic Litigation Firm

Visitus online at www.C-WLAW.com

Computer Crime Section Virginia Attorney General's Office 202 North 9th Street Richmond, VA 23219

RE: Security Breach Notification

To Whom It May Concern:

ERNEST KOSCHINEG

ckoschineg@c-wlaw.com

JORDAN MORGAN jmorgan@c-wlaw.com

We continue to serve as counsel for Maine Drilling and Blasting ("Maine") and provide this supplemental notification of a recent data security incident suffered by Maine on or about January 29, 2021. On February 22, 2021, Maine notified your office of this incident and that 5 Virginia residents may have been affected by this incident. A copy of that letter is attached hereto as *Exhibit A*. Subsequent to that notification, Maine continued to investigate this incident to determine if any additional residents of Virginia were potentially affected. On June, 24, 2021, after a thorough investigation, Maine discovered that an additional 30 residents of Virginia were potentially affected by this incident. To date, our investigation has determined that this incident did not involve the tax information of current or former employees.

Maine will promptly notify the affected individuals via First Class Mail on July 6, 2021, and is offering all affected Virginia residents complimentary credit monitoring for twelve months. A copy of the draft notification letter is attached hereto as *Exhibit B*, which outlines the incident and provides affected individuals with additional resources to protect their identity and monitor the credit history and personal accounts. As the letter indicates, Maine will be offering credit monitoring services at Maine's expense. Maine is taking proactive steps to ensure that all state and federal notification obligations are complied with due to this incident.

Please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

By

Gordan L. Morgan, Esq.



# CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

ERNEST KOSCHINEG ckoschineg@c-wlaw.com

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Telephone: (610) 567-0700 Fax: (610) 567-0712

www.C-WI\_AW.com

February 22, 2021

Computer Crime Section Virginia Attorney General's Office 202 North 9th Street Richmond, VA 23219

Security Breach Notification

To Whom It May Concern:

I serve as counsel for Maine Drilling and Blasting ("Maine"), and provide this notification to you of a recent data security incident suffered by Maine. On or about January 29, 2021, Maine Drilling and Blasting became aware of a ransomware threat that had attacked their network. Upon discovery, Maine immediately secured their network and engaged a third-party forensic company to investigate. Maine dedicated all of their IT and engineering resources to resolve the problem and restore our network. Following the forensic experts' progress in their thorough investigation, it was ultimately determined that our computer network was accessed by an unknown individual shortly before the ransom attack took place. Upon confirmation of this unauthorized access, Maine's third-party forensic experts immediately investigated whether the affected databases contained individuals' sensitive information. Through their investigation, Maine determined that the incident may have the limited personal information of their employees.

On February 10, 2021, Maine discovered that five (5) Virginia residents may have been affected by this incident. As our investigation is ongoing, we will provide supplemental notification should we determine additional Virginia residents are potentially affected.

Maine promptly notified the affected individuals via First Class Mail on February 20, 2021 and is offering all affected individuals complimentary credit monitoring for two (2) years. A copy of the draft notification letter is attached, which outlines the incident and provides affected individuals with additional resources to protect their identity and monitor the credit history and personal accounts. As the letter indicates, Maine will be offering credit monitoring services at Maine's expense through Norton LifeLock. Maine is taking proactive steps to ensure that all state and federal notification obligations are complied with due to this incident.

A Mid-Atlantic Litigation Firm

Visit us online at www.C-WLAW.com Please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

By: Gordan L. Morgan Lordan L. Morgan, Esq.



February 22, 2021

RE: NOTICE OF DATA BREACH

Important Security Notification. Please read this entire letter.

Dear John Doe:

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

## What Happened:

On or about January 29, 2021, Maine Drilling and Blasting became aware of a ransomware threat that had attacked our network. Upon discovery, we immediately secured our network and engaged a third-party forensic company to investigate. We dedicated all of our IT and engineering resources to resolve the problem and restore our network. Following the forensic experts' progress in their thorough investigation, it was ultimately determined that our computer network was accessed by an unknown individual shortly before the ransom attack took place. Upon confirmation of this unauthorized access, Maine's third-party forensic experts immediately investigated whether the affected databases contained individuals' sensitive information, which is still ongoing.

To date, there is no indication that any of your information was actually viewed, misused, or disclosed by any third-party during this compromise. We are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the protection of your information and regret that this incident has occurred.

## What Information Was Involved:

It is important to note, as mentioned above, that there is no evidence to suggest that any personally identifiable information has been misused in connection to this incident. The personal information that could have been viewed by the unauthorized individual(s) may have included your <u>first name and last name</u>, in combinations with your:

- Social security number,
- Drivers license number or other identification numbers,
- Date of birth.
- Tax identification number,
- Bank or other financial account information.
- Credit or debit card information, and/or your
- Protected health information such as:
  - Treatment and diagnosis information, prescription information, provider name, medical record number, Medicare or Medicaid number, and health insurance information.

Importantly, the information potentially impacted as it relates to you may be limited to only one of the above-listed types of information.

## What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

## What You Can Do:

We recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on your accounts, please promptly contact your financial institution or company. Additionally, please report an suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect yourself against fraud and identity theft.

## For More Information:

Should you have questions or concerns regarding this matter, please do not hesitate to contact me at 207-203-1605

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Dan Werner

President and CEO

enzy

Maine Drilling & Blasting has retained NortonLifeLock to provide twenty-four (24) months of complimentary LifeLock Defender<sup>TM</sup> Preferred identity theft protection.

## To activate your membership online and get protection at no cost to you:

- In your web browser, go directly to www.LifeLock.com. Click on the yellow "START MEMBERSHIP" button (do not attempt registration from a link presented by a search engine).
- You will be taken to another page where, <u>below the FOUR protection plan boxes</u>, you may enter the
  and click the "APPLY" button.
- 3. On the next screen, enter your in the button.
- 4. Your complimentary offer is presented. Click the red "START YOUR MEMBERSHIP" button.
- 5. Once enrollment is completed, you will receive a confirmation email (be sure to follow ALL directions in this email).

Alternatively, to activate your membership over the phone, please call: (866) 913-7428.

# You will have until June 18th, 2021 to enroll in this service. Please activate now as late enrollments will not be accepted.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your **LifeLock Defender**<sup>TM</sup> **Preferred** membership includes:

- ✓ Primary Identity Alert System<sup>†</sup>
- ✓ 24/7 Live Member Support
- ✓ Dark Web Monitoring\*
- ✓ Norton<sup>TM</sup> Security Deluxe<sup>2</sup> (90 Day Free Subscription)
- ✓ Stolen Funds Reimbursement up to \$25,000<sup>†††</sup>
- ✓ Personal Expense Compensation up to \$25,000<sup>†††</sup>
- ✓ Coverage for Lawyers and Experts up to \$1 million<sup>†††</sup>
- ✓ U.S-based Identity Restoration Team
- Annual Three-Bureau Credit Reports & Credit Scores!\*\*
  The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.
- ✓ Three-Bureau Credit Monitoring 1\*\*
- ✓ USPS Address Change Verification Notifications
- ✓ Fictitious Identity Monitoring
- ✓ Credit, Checking and Savings Account Activity Alerts<sup>†\*\*</sup>

If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime. LifeLock does not monitor all transactions at all businesses.

<sup>&</sup>lt;sup>2</sup> Norton Security Online provides protection against viruses, spyware, malware, and other online threats for up to 5 PCs, Macs, Android devices. Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup. iOS is not supported.

<sup>\*\*</sup>These features are not enabled upon enrollment. Member must take action to get their protection.

ttt Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender Preferred. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

# ADDITIONAL ACTIONS TO HELP REDUCE YOUR CHANCES OF IDENTITY THEFT

## PLACE A 1-YEAR FRAUD ALERT ON YOUR CREDIT FILE

An initial 1-year security alert indicates to anyone requesting your credit file that you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should take steps to verify that you have authorized the request when a fraud alert is active. If the creditor cannot verify this, the request should not be satisfied. You may contact one of the credit reporting companies below for assistance.

## TransUnion

Fraud Victim Assistance Dept. P.O. Box 2000 Chester, PA 19016-2000 1-800-680-7289 www.transunion.com

## Experian

National Consumer Assistance P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com

## Equifax

Consumer Fraud Division P.O. Box 740256 Atlanta, GA 30374 1-800-525-6285 www.equifax.com

## > PLACE A SECURITY FREEZE ON YOUR CREDIT FILE

If you are very concerned about becoming a victim of fraud or identity theft, a security freeze might be right for you. Placing a freeze on your credit report will prevent lenders and others from accessing your credit report in connection with any new credit application, which will prevent them from extending credit. A security freeze generally does not apply to circumstances in which you have an existing account relationship and a copy of your report is requested by your existing creditor or its agents or affiliates for certain types of account review, collection, fraud control or similar activities. With a security freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is also completed through each of the credit reporting agencies. You should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail: 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.); 2. Social Security Number; 3. Date of birth; 4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years; 5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed; 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); 7. Social Security Card, pay stub, or W2;8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

## > ORDER YOUR FREE ANNUAL CREDIT REPORTS

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies once every twelve (12) months. Visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

#### MANAGE YOUR PERSONAL INFORMATION

Take steps such as: carrying only essential documents with you; being aware of whom you are sharing your personal information with; and shredding receipts, statements, and other sensitive information. Remain vigilant by reviewing account statements and monitoring credit reports.

## USE TOOLS FROM CREDIT PROVIDERS

Carefully review your credit reports and bank, credit card and other account statements. Be proactive and create alerts on credit cards and bank accounts to notify you of activity.

If you discover unauthorized or suspicious activity on your credit report or by any other means, file an identity theft report with your local police and contact a credit reporting company.

# > BE AWARE OF SUSPICIOUS ACTIVITY INVOLVING YOUR HEALTH INSURANCE

Contact your healthcare provider if bills do not arrive when expected, and review your Explanation of Benefit forms to check for irregularities or suspicious activity. You can also contact your health insurance company to notify them of possible medical identity theft or ask for a new account number.

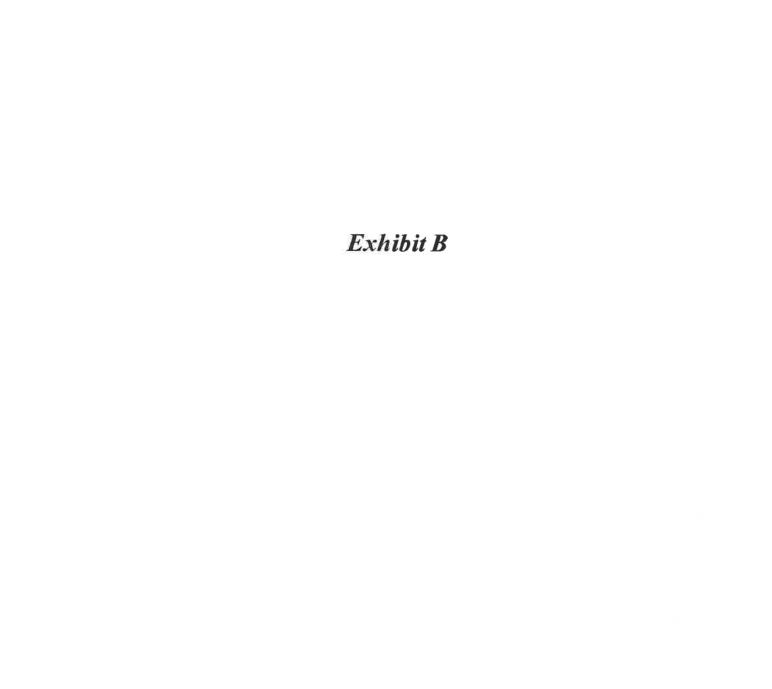
## > RIGHTS UNDER THE FAIR CREDIT REPORTING ACT (FCRA)

You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to your employees; (v) you may limit "prescreened" offers of credit an insurance you get based on information in your credit report; (vi) and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf">https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf</a>, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

# > OBTAIN MORE INFORMATION ABOUT IDENTITY THEFT AND WAYS TO PROTECT YOURSELF

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General. Additionally, any suspected identity theft should be reported to law enforcement, including your state Attorney General and the Federal Trade Commission. Additional information is available at <a href="http://www.annualcreditreport.com">http://www.annualcreditreport.com</a>.

- Visit <a href="http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html">http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html</a> for general information regarding protecting your identity.
- The Federal Trade Commission has an identity theft hotline: 1-877-438-4338; TTY: 1-866-653-4261. They also provide information online at <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>. For Mail: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, DC 20580.
- For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16<sup>th</sup> Floor, Baltimore, MD 21202, 1-888-743-0023, <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>.
- For New York residents, you may contact and obtain information from these state agencies: New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <a href="http://www.dos.ny.gov/consumerprotection!">http://www.dos.ny.gov/consumerprotection!</a>; and New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <a href="https://ag.ny.gov">https://ag.ny.gov</a>
- For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226 or 1-919-716-6400, <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>.
- For Rhode Island Residents, the Attorney General can be contacted at 150 South Main Street, Providence, RI 02903, <a href="http://www.riag.ri.gov">http://www.riag.ri.gov</a> or 401-274-4400.



Maine Drilling & Blasting

Return Mail Processing Center PO Box 6336 Portland, OR 97228-6336

<Mail ID>

Name 1>

Address 1>
<Address 2>
<Address 3>
<Address 4>
<Address 5>

City>
<State>
<Zip>

Country>

«<Date>>

RE:

NOTICE OF DATA BREACH

Important Security Notification. Please read this entire letter.

Dear << Name 1>65:

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

## What Happened:

On or about January 29, 2021, Maine Drilling and Blasting fell victim to a sophisticated ransomware attack. Upon discovery, Maine immediately secured the network and engaged a third-party forensic firm to investigate the incident. As part of this forensic investigation, Maine sought to determine whether any information may have been compromised by the threat actor who initiated the ransomware attack against Maine. On June 24, 2021, after a thorough investigation, Maine confirmed that a limited amount of personal information may have been accessed in connection with this incident.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed this information, there is no indication whatsoever that any information has been misused at this time. However, we are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

## What Information Was Involved:

It is important to note, as mentioned above, that there is no evidence to suggest that any personally identifiable information has been misused in connection to this incident. The personal information that could have been viewed by the unauthorized individual(s) may have included your first name and last name, in combination with your << Data Elements>>.

#### What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

## Credit Monitoring:

As a safeguard, we have arranged for you to enroll. at no cost to you, in an online credit monitoring service for 12 months. Due to privacy laws, we cannot register you directly. Additional information regarding how to enroll in the complimentary credit monitoring service is enclosed.

#### What You Can Do:

In addition to enrolling in the complimentary credit monitoring service detailed within, we recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your accounts, please promptly change your password and take additional steps to protect your account, and notify your financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect yourself against fraud and identity theft.

## For More Information:

Should you have questions or concerns regarding this matter, please do not hesitate to contact us at 855-867-0832, Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time, except holidays.

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Timothy R. Maynard Chief Financial Officer

## **Enroll in Credit Monitoring / Identity Protection**



Enter your Activation Code: <<a href="#"></a>ACTIFATION CODE>>
Enrollment Deadline: << Enrollment Deadline>>>

## Equifax Credit Watch™ Gold

\*Note: You must be over age 18 with a credit file to take advantage of the product.

#### **Key Features**

Credit monitoring with email notifications of key changes to your Equifax credit report

Daily access to your Equifax credit report

 WebScan notifications<sup>1</sup> when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites

Automatic fraud alerts<sup>2</sup>, which encourage potential lenders to take extra steps to verify your identity before extending

credit, plus blocked inquiry alerts and Equifax credit report lock3

Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity Restoration Specialist to work on your behalf

Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft<sup>4</sup>

## Enrollment Instructions

Go to www.equifax.com/activate.

Enter your unique Activation Code of <>ACTIVATION CODE>>> then click "Submit" and follow these 4 steps:

#### Register:

Complete the form with your contact information and click "Continue".

If you already have a myEquifax account, click the 'Sign in here' link under the "Let's get started" header. Once you have successfully signed in, you will skip to the Checkout Page in Step 4.

#### Create Account:

Enter your email address, create a password, and accept the terms of use.

## 3. Verify Identity:

To enroll in your product, we will ask you to complete our identity verification process.

## Check Out:

Upon successful verification of your identity, you will see the Checkout Page.

Click 'Sign Me Up' to finish enrolling.

#### You're done!

The confirmation page shows your completed enrollment. Click "View My Product" to access the product features.

To sign up for US Mail delivery, dial 1-855-833-9162 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. Activation Code: You will be asked to enter your activation code as provided at the top of this page.

2. Customer Information: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.

3. Permissible Purpose: You will be asked to provide Equifax with your permission to access your Equifax credit file and to

monitor your file. Without your agreement, Equifax cannot process your enrollment.

**4. Order Confirmation**: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity cannot be verified using the information provided). Please allow up to 10 business days to receive this information.

I WebScan searches for your Social Security Number, up to 5 passport numbers, up to 6 bank account numbers, up to 6 credit/debit card numbers, up to 6 email addresses, and up to 10 medical ID numbers. WebScan searches thousands of Internet sites where consumers' personal information is suspected of being bought and sold, and regularly adds new sites to the list of those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guarantee that we are able to locate and search every possible Internet site where consumers' personal information is at risk of being traded.

<sup>2</sup> The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

<sup>3</sup> Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like Equifax Global Consumer Solutions, which provide you with access to your credit report or credit score, or monitor your credit report as part of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer's identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

<sup>4</sup> The Identity Theft Insurance benefit is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Equifax, Inc., or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

#### Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., III, etc.);
- 2. Social Security number;
- 3. Date of birth:
- Address for the prior two to five years;
- 5. Proof of current address, such as a current utility or telephone bill;
- 6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
- A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion	Experian	Equifax
1-800-680-7289	1-888-397-3742	1-888-298-0045
www.transunion.com	www.experian.com	www.equifax.com
TransUnion Fraud Alert	Experian Fraud Alert	Equifax Fraud Alert
P.O. Box 2000	P.O. Box 9554	P.O. Box 105069
Chester, PA 19016-2000	Allen, TX 75013	Atlanta, GA 30348-5069
TransUnion Credit Freeze	Experian Credit Freeze	Equifax Credit Freeze
P.O. Box 160	P.O. Box 9554	P.O. Box 105788
Woodlyn, PA 19094	Allen, TX 75013	Atlanta, GA 30348-5788

## Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>. Warshauer Electric Supply Company may be contacted at 800 Shrewsbury Avenue, Tinton Falls, NJ 07724.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators.

You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://files.consumerfinance.gov/f/201504">https://files.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 441 4th Street NW #1100, Washington, D.C. 20001; 202-727-3400, and https://oag.dc.gov/consumer-protection. Warshauer Electric Supply Company may be contacted at 800 Shrewsbury Avenue, Tinton Falls, NJ 07724.