



Lincoln Retirement Services Company, LLC
1301 South Harrison Street
Fort Wayne, IN 46802

www.LincolnFinancial.com

March 13, 2023

Consumer Protection and Antitrust Bureau
Office of the Attorney General
33 Capital Street
Concord, NH 03301

To whom it may concern:

Pursuant to NH Rev. Stat. §359-C:20, I am writing you to notify you of a privacy incident that may have caused the personal information of one New Hampshire resident to be subject to unauthorized access.

Lincoln Retirement Services Company, LLC, recently discovered that on February 24, 2023, a copy of a retirement plan participant's 1099-R tax form was inadvertently faxed to another participant. The 1099-R tax form included the participant's name, address, and Social Security number. It was determined that the incident was the result of an employee processing error. Follow-up training with the employee responsible for the error on proper information handling practices will be completed, as determined to be appropriate.

The enclosed notification letter was mailed to the affected resident on March 9, 2023. The notice included an offer of a complimentary one-year membership in Experian's credit monitoring service.

Please let me know if you have any questions or if I may be of further assistance.

Sincerely,

Jenna Moore
Sr. Consultant, Privacy Compliance
Lincoln Financial Group

Enclosure

Lincoln Retirement Services Company, LLC (herein referred to as "Lincoln"), is an affiliate of Lincoln National Corporation. Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates. Affiliates are separately responsible for their own financial and contractual obligations.



Lincoln Retirement Services Company, LLC
1301 South Harrison Street
Fort Wayne, IN 46802

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March 9, 2023

[Name]
[Street Address]
[City, State Zip]

RE: Disclosure of information

Dear [Name]:

Lincoln recently discovered that on February 24, 2023, a reprint of your 1099-R tax form was inadvertently sent via fax to an individual with whom you have no association. The . We take seriously our obligation to protect information. Therefore, we have notified our Corporate Privacy Office and are taking steps to address this situation and prevent a similar occurrence in the future.

While we have absolutely no indication of any improper use of your information, we will provide you with a complimentary one-year membership in Experian's® IdentityWorksSM credit monitoring service to help you detect any possible misuse of your data. Please see the attached information to assist you in enrolling in this service. Please note that your enrollment code will be valid for 60 days from the date of this letter. As always, we recommend that you remain vigilant and review your account statements and credit reports regularly.

We apologize for any inconvenience or concern that this incident may cause you. If you have questions or would like to discuss the contents of this letter, please call our Customer Contact Center at 800-234-3500, Monday through Friday, from 8:00 a.m. to 8:00 p.m. Eastern.

Sincerely,

• Luke Stroh
Vice President, Customer Contact Center
RPS Operations
Retirement Plan Services

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