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RECEIVED

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refer to 11022-0008
CONSUMER PROTECTION

June 30, 2021

New Hampshire Department of Justice
John Formella, Attorney General
33 Capitol Street
Concord, NH 03301

To Whom It May Concern:

Pursuant to NH Rev. Stat. §359-C:20, I am writing to supplement the enclosed notice regarding an incident that may have caused the personal information of New Hampshire residents to be subject to unauthorized access. As set forth in the enclosed notice, there was one New Hampshire resident's information which may have been subject to unauthorized access from May 1 to May 3, 2020. After a supplemental investigation by the financial advisor, Stephen B. Ebbecke & Associates, it was determined that one (1) additional New Hampshire resident's personal information may have been subject to unauthorized access.

We have also enclosed herewith the draft notification which was mailed to the one (1) additional New Hampshire resident on June 15, 2021 and will include an offer of complimentary credit monitoring services for two years. The personal information affected for this one (1) additional New Hampshire resident is their Social Security number and date of birth.

Please let me know if you have any additional questions, or if I may be of further assistance.

Sincerely,

WOOD, SMITH, HENNING & BERMAN LLP

By: /s/ Christopher Seusing
CHRISTOPHER J. SEUSING

21509013.1:11711-0008



The Lincoln National Life Insurance Company
is herein referred to as ("Lincoln")

July 20, 2020

New Hampshire Department of Justice
Gordon MacDonald, Attorney General
33 Capitol Street
Concord, NH 03301

Dear Attorney General MacDonald:

Pursuant to NH Rev. Stat. §359-C:20, I am writing to notify you of an incident that may have caused the personal information of one New Hampshire residents to be subject to unauthorized access.

Lincoln Financial Securities recently discovered that the email accounts of one of its independent financial advisors had been accessed by an unauthorized person from May 1, 2020 to May 3, 2020. We determined on Thursday, July 2, that the personal information of the New Hampshire resident, such as name, address, Social Security number, date of birth, bank account information, driver's license number, medical information and/or financial account information, may have been exposed due to this unauthorized access.

When Lincoln learned of the access to the email account of the independent advisor, Lincoln quickly took action to assist the advisor in securing their account. Lincoln provided an alert to all advisor regarding a phishing email that had been directed at advisors, required all advisors to do a password reset for their email accounts, and worked with the third party service provider that managed the email accounts of the independent advisors to determine the nature of the access to the accounts and make configuration changes to the email accounts. Attached is a draft notification which will be mailed to New Hampshire residents on or around July 24, 2020 and will include an offer of complimentary credit monitoring services for one year. The letter will also be mailed with a copy of the additional resources insert.

We continue to work diligently to minimize the impact of this incident and enhance our cybersecurity posture, as appropriate.

I trust that this notice will provide you with all of the information required to assess this matter. Please let me know if you have any additional questions, or if I may be of further assistance.

Sincerely,

A handwritten signature in black ink that reads "Jenna Moore".

Jenna Moore
Corporate Privacy Office
Lincoln Financial Group
1300 S. Clinton St.
Fort Wayne, IN 46802
Phone: 260-455-0817
E-mail: jenna.moore@lfg.com

Stephen B.
EBBECKE
& ASSOCIATES

Return Mail Processing
PO Box 999
Suwanee, GA 30024

June 15, 2021

11129 *****SNGLP

SAMPLE A. SAMPLE - L01

APT ABC



123 ANY ST

ANYTOWN, US 12345-6789



Notice of Data Breach

Dear [FirstName]:

We are writing to inform you of an incident that may have affected some of your personal information.

What Happened

Stephen B. Ebbecke & Associates ("Ebbecke & Associates") was the victim of an email compromise that resulted in a third party gaining unauthorized access to one of Ebbecke & Associates' email accounts from approximately May 1, through May 3, 2020. As you may know, Ebbecke & Associates is a registered representative with Lincoln Financial Securities ("Lincoln") and it was the e-mail account assigned to Ebbecke & Associates by Lincoln that was compromised. Accordingly, an initial investigation into the breach was conducted by Lincoln, followed by a separate investigation by Ebbecke & Associates, during which we determined that your personal information may have been exposed due to this unauthorized access.

What Information Was Involved

Based on the facts known to Ebbecke & Associates at this time, the personal information affected by this unauthorized access may have included a combination of your [Extra1].

What We Are Doing

We take our obligation to safeguard the information we receive seriously. Once the incident was discovered we quickly took action to minimize risks, including securing the compromised email account and initiating an investigation into the unauthorized access. We are remaining vigilant, reporting any suspected phishing e-mails and will continue to screen e-mails carefully to avoid a similar incident in the future.

What You Can Do

To help protect your identity, we are offering a complimentary two-year membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: 09/30/2021** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code:** [REDACTED]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (888) 994-0284 by **09/30/2021**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.



**ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN
IDENTITYWORKS MEMBERSHIP:**

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (888) 994-0284. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



For More Information

We apologize for any inconvenience or concern that this matter may cause you. We take cybersecurity matters very seriously and promise to continually assess our cybersecurity policies and procedures, enhancing them as appropriate. If you have any questions, please contact us at (888) 994-0284 Monday through Friday from 6:00 a.m. – 8:00 p.m. and Saturday through Sunday 8:00 a.m. – 5:00 p.m. PST.

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 119016, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant by reviewing account statements and monitoring your credit report for unauthorized activity, especially activity that may indicate fraud and identity theft. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Colorado, Georgia, Maine, Maryland, Massachusetts, New Jersey, Puerto Rico, and Vermont residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.



You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For Maryland residents: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, www.oag.state.md.us, 1-888-743-0023.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226.

For New York residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html

For District of Columbia (D.C.) residents: You may contact the D.C. Office of the Attorney General, 441 4th Street NW, Suite 1100 South, Washington, D.C. 20001, 202-727-3400, <http://www.oag.dc.gov>

For Rhode Island residents: You may contact the Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov

For South Carolina residents: You may contact the South Carolina Department of Consumer Affairs, 293 Greystone Boulevard, Suite 400, Columbia, SC, 803-734-4200, <https://www.consumer.sc.gov/identity-theft-unit>

Reporting of identity theft and obtaining a police report.

For Iowa residents: You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For Massachusetts residents: You have the right to obtain a police report if you are a victim of identity theft.

For Oregon residents: You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.