BUTLER SNOW

JAN 2 2 2019
CONSUMER PROTECTION

Office of the Attorney General State of New Hampshire 33 Capitol Street Concord, NH 03301

RE: Notice of Data Security Incident

Pursuant to N.H. Rev. Stat. Ann. § 359-C:20, I write on behalf of our client, Kele, Inc., to notify you of a data security incident potentially affecting 13 New Hampshire residents. Kele, Inc.'s subsidiary, Control Consultants, Inc. (CCI), discovered that its Magento e-commerce website had been compromised by malware which was programmed to access customers' shopping cart including their name, billing address, telephone number, email address, payment card number, expiration date and verification code. CCI does not store this information. All malware has been removed and eradicated.

CCI takes its obligation to safeguard customer information very seriously and deeply regrets this incident occurred. Following the conclusion of the third-party computer forensics investigation to determine the nature and scope of the incident, to identify the individuals affected, and to restore the reasonable integrity of its computer system, CCI is notifying all potentially affected individuals in New Hampshire. If you have any questions or need additional information regarding this incident please do not hesitate to contact me at (901) 680-7322 or melody.mcanally@butlersnow.com.

Sincerely,

BUTLER SNOW LLP

Melody McAnally

MM/sas

Post Office Box 171443 Memphis, TV 38187-1443 MELODY MCANALLY
901.686;732.2
melody.mc;anally@butlers.com

Crescent Center 6075 Poplar Avenue, Suite 500 Memphis, TN 38119