

Susan L. Lyon

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October 21, 2010

State of New Hampshire Office of the Attorney General Michael Delaney 33 Capitol Street Concord, NH 03301

Re: Notification of Security Breach Client-Matter No. 74614-0002

Dear Attorney General Delaney:

I am writing on behalf of the Japan Foundation, Los Angeles to inform you of a security incident involving a third party vendor's systems that hosted the jflalc.org website. This breach may have resulted in the unauthorized access of credit card information of 7 residents of your state. The Japan Foundation, Los Angeles is an affiliate of the Japan Foundation and collects credit card information only in connection with its annual language proficiency testing.

Shortly after September 18, 2010, the Japan Foundation, Los Angeles discovered that name, date of birth, and credit card information was potentially accessed from the third-party vendor for online purchases made in connection with the Japanese Language Proficiency Testing for 2009 and 2010. The jflalc.org website was shut down and taken offline. We are continuing to investigate this incident. We have informed our acquiring bank and the credit reporting agencies so that they may take appropriate action.

Enclosed, please find a copy of the notification letter that will be sent to the affected individuals by October 25, 2010.

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Please contact me at the above address with any questions or concerns regarding this incident or at slyon@perkinscoie.com, or 206-359-8002.

Sincerely,

Susan L. Lyon

Enclosure

The Japan Foundation C/O ID Experts PO Box 6336 Portland, OR 97228-6336

CLAIMANT NAME
ADDRESS LINE 1
ADDRESS LINE 2
CITY STATE ZIPCODE
COUNTRY



On behalf of the Japan Foundation, Los Angeles, I am writing to inform you of a security incident that happened on or around September 18, 2010, of a third party vendor's systems that hosted the jflalc.org website and stored information about Japanese Language Proficiency Test Registrants for 2009 and 2010. Due to this incident, we have reason to believe your name, the credit card number used to register for the Proficiency Test, and date of birth were among the information potentially accessed without authorization. The Japan Foundation, Los Angeles regrets any inconvenience or frustration this may cause you.

We have taken several steps to protect customer information since the discovery of this incident. The servers containing Registrant data have been shut down and taken offline. We are continuing to investigate the incident. We have also informed the credit reporting agencies so that they may take appropriate action.

To date we have not received any reports of actual access to or misuse of information as a result of this incident. We recommend, however, that you monitor your account statements and credit reports for fraudulent transactions. We also recommend contacting one of the credit reporting agencies below if you wish to put in place a fraud alert on your credit report or obtain a free copy of your credit report. The agency you contact to process your fraud alert will notify the other two, which will also place fraud alerts in your files.

Equifax: 1-800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); www.experian.com; P.O. Box 9532, Allen, TX 75013

TransUnion: 1-800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

A fraud alert on your credit report will remain on your credit report for 90 days and will let creditors know to contact you before opening any new accounts in your name. A fraud alert does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information may have been compromised and requires it to verify your identity before issuing you credit. As part of this verification process, the business may try to contact you directly. While this may cause some short delay if you are the one applying for the credit, it ensures that someone cannot fraudulently obtain credit in your name. As part of the fraud alert, you will receive a free credit report. Please review the report carefully. If you see anything you do not recognize or understand, call the credit agency's number listed on the report.

Examples of suspicious activity include accounts you did not open, inquiries from creditors you did not initiate or an inaccurate home address or Social Security Number. Should you have questions about the fraud alert or need help reading your credit report, contact information for the credit reporting agencies is included with this letter.

The Japan Foundation, Los Angeles

333 South Grand Avenue, Suite 2250, Los Angeles, CA 90071 Phone: 1-213-621-2267 Fax: 1-213-621-2590 http://www.jflale.org

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As you monitor your transaction records and credit reports, if you suspect fraudulent transactions have occurred, contact your local law enforcement agency or the attorney general of your state and provide them a copy of this notice so that the Japan Foundation, Los Angeles can assist them with any investigation. Be sure to obtain a copy of the police report as you may need to give copies to creditors to clear up your records.

Because we take the protection of your information very seriously, the Japan Foundation, Los Angeles is partnering with ID Experts® to provide you with ID Experts FraudStop™ Protection services. ID Experts FraudStop Protection services will give you tips for protection and other information associated with maintaining the health of your identity. You will also have access to the ID Experts team and ID Experts' online resource center for news, education, and advisory services. If you experience a confirmed identity theft relating to this incident, you may be eligible for reimbursement of up to \$20,000 for expenses related to that theft. This insurance provides reimbursement for out-of-pocket expenses related to helping restore your identity. To learn more about enrollment for these services and coverage, you may call 1-877-846-9916, representatives from ID Experts are available to assist Monday through Friday from 6 am-6 pm (Pacific Time), or you may go online to www.idexpertscorp.com/protect. ID Experts can also help address questions or concerns you may have regarding

Membership Code: [Membership Code]

You may also contact us in writing at:

The Japan Foundation, Los Angeles 333 S. Grand Ave., Suite 2250 Los Angeles, CA 90071.

Or you can call us at 1-877-846-9916.

On behalf of the Japan Foundation, Los Angeles, we again express our deep regret for any inconvenience or frustration this incident may cause you.

Sincerely.

Thhi Cann Kohki Kanno Director

The Japan Foundation, Los Angeles