

Office of the Attorney General  
State of New Hampshire  
33 Capitol Street  
Concord, NH 03301

RE: Notification of Data Security Breach Incident

Dear Sir/Madame:

This letter is being sent in accordance with New Hampshire law to inform your office that our company recently suffered an unauthorized computer intrusion into one of our databases. The database that was accessed by an unauthorized person contained the name and credit card numbers some of our customers. We have enclosed a copy of the notice letter that is being sent to potentially affected individuals.

Approximately 15 New Hampshire residents will be receiving notice letters.

Sincerely,

Kathy Beteta  
Executive VP  
International Checkout Inc.

November 23, 2011

Dear Sir or Madam:

We are writing to inform you of a recent security breach at International Checkout. In mid-September, 2011 we discovered that an intruder accessed and potentially compromised our system. We immediately commenced an investigation, notified law enforcement, purged credit card data from our databases to ensure no future vulnerability, and have consulted with both our processor and the credit card associations. Through this investigation, which was just completed on October 31, 2011, we learned that on August 23, 2011, an intruder gained access to part of our system that contained credit card numbers of customers. The credit card information in that database was encrypted. International Checkout has implemented all security enhancements recommended by the third party investigator to improve our system security. In addition, we have successfully moved our website to a new system that has stronger security measures in place.

A careful and thorough investigation into the potential risk to consumers has been our top priority. We have now concluded that investigation and are providing notification to our impacted customers as required by law. If you are receiving this letter, then your credit card information was in the database that was compromised. You may want to change your account number; speak with your bank or credit card issuer about this. You should, at a minimum, carefully review your credit card statements every month to identify any unauthorized transactions. If you find any unauthorized activity, please contact your bank or credit card issuer.

You have the right to obtain a copy of your credit report for free once a year from each credit reporting agency. You can obtain a free credit report by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling 1-877-322-8228.

You also have the right to place an initial "fraud alert" on your credit file. A "fraud alert" lets creditors know that they should contact you before they open a new account in your name. You can do this by calling any one of the three credit reporting agencies at the number below. This will let you automatically place fraud alerts with all three agencies, who will send you information on how you can order a free credit report from each of the agencies. The "fraud alert" will stay on your account for 90 days. After that you can renew the alert for additional 90 day periods by calling any one of the three agencies.

Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241

Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 2002, Allen, TX 75013

TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

When you receive your credit report, look it over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. Look for personal information, such as home address, employment or social security numbers, which is not accurate. If you see anything you do not understand call the credit agency at the telephone number on the report.

If you do find suspicious activity on your credit report, call your local police or sheriff's office and file a report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records.

**Information for California Residents.** Even if you do not find any signs of fraud on your reports, the California Office of Privacy Protection recommends that you check your credit reports every three months for the next year. The law allows you to order a free credit report from each agency every 12 months. You may order one, two, or all three reports at the same time, or you may stagger your requests during a 12-month period to keep an eye on the accuracy and completeness of the information in your reports. Just call one of the numbers above to order your report and keep the "fraud alert" in place. For more information on identity theft, we suggest that visit their website at [www.privacy.ca.gov](http://www.privacy.ca.gov).

**Additional information for Maryland residents.** Residents of Maryland can receive additional information by contacting the Office of Attorney General, 200 St. Paul Pl, Baltimore, MD 21202 phone (888-743-0023) [www.oag.state.md.us/idtheft](http://www.oag.state.md.us/idtheft).

**Additional information for New York residents.** For more information on identity theft, we suggest that you visit the New York State Consumer Protection Board website at [http://www.nysconsumer.gov/protecting/identity\\_theft/default.htm](http://www.nysconsumer.gov/protecting/identity_theft/default.htm).

You can contact the Federal Trade Commission at 1-877-FTC-HELP (1-877-382-4357). The FTC website has a special section on identity theft that offers helpful information. That site is <http://www.ftc.gov/bcp/edu/microsites/idtheft/consumers/index.html>.

We have not taken this breach lightly. The process of ensuring content integrity has been reviewed internally and by third party experts. Additional security steps and documentation are being put in place to prevent such a release from happening again. In addition, we are continuing to work with law enforcement, our processor and the card associations and are giving our full cooperation in that regard.

We deeply regret any inconvenience this may cause. Please feel free to contact our Customer Service agents toll-free at 866-682-0641 or to write to us at [Support@InternationalCheckout.com](mailto:Support@InternationalCheckout.com) to discuss your concerns.

Sincerely,

International Checkout, Inc.  
[www.InternationalCheckout.com](http://www.InternationalCheckout.com)  
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Van Nuys, CA 91406