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August 30, 2013

Attorney General Joseph Foster Office of the Attorney General New Hampshire Department of Justice 33 Capitol Street Concord, NH 03301

Dear Attorney General Foster:

Inter-Continental Hotels Corporation ("ICHC") is writing to notify your office of a data security incident that occurred at the InterContinental Mark Hopkins - San Francisco hotel (the "Hotel") that may have involved a computer hard drive containing the personal information of some New Hampshire residents. On July 4, 2013, two criminals entered the Hotel and ransacked its sales office. They removed a hard drive containing personal data of some New Hampshire residents from a computer, and left the hard drive in the sales office. ICHC engaged data security experts to investigate this incident thoroughly and learned on July 14, 2013 that even though the computer hard drive was not taken, it may have been accessed while the criminals were in the office. In addition, ICHC is working with law enforcement authorities as a part of this investigation. The information that these criminals may have accessed during the incident includes the following:

- Name
- Mailing address
- Email address
- Telephone number
- Credit card account number

At this juncture, ICHC does not have any evidence that any personal information about the individuals whose information was potentially accessed has been or is being used or disclosed to other persons.















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Pursuant to New Hampshire law, we are hereby notifying you of this incident. We have also provided notice to approximately 11 New Hampshire residents who were potentially affected by this incident. Notices to these residents were distributed on August 9, 2013.

At ICHC, we work very hard to keep all personal information provided to us secure. In addition to investigating this matter, ICHC has taken steps to mitigate any risk of potential harm, including steps to prevent any future unauthorized access to ICHC's computer systems and steps to bolster the physical security of our hotel offices.

If you have any questions or concerns, please feel free to contact me directly at 770-604-5052.

Sincerely,

D. Franklin Moore, Jr.

Vice President, Associate General Counsel

Inter-Continental Hotels Corporation