



January 26, 2010

Office of the New Hampshire  
Attorney General  
33 Capitol Street  
Concord, NH 03301

Re: Data Security – Innotek, Inc.

Dear Sir or Madam:

Innotek, Inc. (“Innotek”) is conducting an ongoing investigation to determine the nature and extent of a potential breach of the security of its data systems. Pursuant to applicable laws and regulations and due to the potential breach of information of residents of New Hampshire, Innotek is providing this notice.

Innotek’s investigation is ongoing, and the nature and extent of the breach has not been confirmed or determined. It is estimated that approximately 10 residents of New Hampshire will be notified of this incident pursuant to applicable laws and regulations. The anticipated date of such notice to individuals is January 27, 2010.

Innotek has filed a criminal complaint on January 7, 2010 with the Federal Bureau of Investigation, Knoxville, Tennessee field office. Innotek is fully cooperating with applicable law enforcement agencies to pursue investigations to ascertain the identity of and apprehend persons responsible for any breach of the Innotek system.

We regret any inconvenience this incident may have caused. Please contact the Customer Care Department at 1-800-826-5527 with any questions you may have regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "Anita G. White". The signature is written in a cursive, flowing style.

Anita White  
Legal Services Manager