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September 29, 2014

VIA OVERNIGHT DELIVERY

Office of the Attorney General
33 Capitol Street
Concord, NH 03301
Attn: Attorney General Joseph Foster

Re: Incident Notification- Supplement

Dear Attorney General Foster:

This letter follows up on my prior correspondence dated August 26, 2014, in which I notified your office that our client, Imhoff and Associates, P.C. ("Imhoff"), learned on June 27, 2014, that a hard drive containing backup files for one of the firm's servers was stolen from the locked trunk of an employee's vehicle.

As a supplement to our initial notification, Imhoff has identified 17 additional New Hampshire residents who may have been affected by this incident. We still have no reason to believe that the hard drive was stolen for the information it contained or that the information has been misused in any way. Still, as a precaution, Imhoff began notifying the additional individuals affected by the incident on September 26, 2014 and is offering them one year of complimentary credit monitoring and identity theft protection services through AllClear ID. Imhoff is also providing call center support for those affected. A sample of the notification letter sent to the additional affected residents is attached hereto.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,



Tanya Forsheit

Enclosure

John Q. Sample
823 Congress Ave.
Ste. 300
Austin, TX 78701

September 26, 2014

Dear John Q. Sample,

Imhoff and Associates, PC is writing to inform you of an incident that may have involved some of your confidential information and the steps we have taken to minimize its impact on you.

What happened?

On June 27, 2014, a hard drive containing backup files for one of the firm's servers, along with other incidental items, was stolen from the locked trunk of an employee's vehicle. The stolen items included loose change, cuff links, a tire pressure gauge, a Timex watch and the above-referenced hard drive. At this time, we have no reason to believe that the hard drive was stolen for the information that it contained or that the information has been misused in anyway. The theft was immediately reported to the Santa Monica Police Department.

We sincerely regret any inconvenience or concern caused by this incident and we have taken steps to help prevent any reoccurrence.

The hard drive may have contained the following information: your name, birthday, Social Security number, driver's license number, credit or debit card information, and contact information, such as your home address, e-mail and phone number, as well as other information relating to legal matters handled by our firm. The hard drive was not encrypted, but special software would be required to read most of information that may have been contained on the hard drive and the thief did not take such software.

What did Imhoff & Associates, PC do to protect me?

As a precaution, we have arranged to have AllClear ID help you protect your identity for 12 months at no cost to you. The following identity protection services will be available to you beginning on the date of this letter, and you can use them at any time during the next 12 months.

AllClear SECURE: The team at AllClear ID is ready to work with you to protect your identity. Because you are receiving this letter, you are eligible to use the AllClear SECURE service if you so choose. If a problem arises, simply call 1-877-615-3769 and a dedicated investigator will assist you in attempting to recover financial losses and take steps to help restore your credit and identity to their proper condition. AllClear maintains an A+ rating at the Better Business Bureau.

AllClear PRO: This service offers you additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. If you would like to use the AllClear PRO service, you will need to provide your personal information to AllClear ID. You may sign up for the AllClear PRO service online at enroll.allclearid.com or by phone by calling 1-877-615-3769 using the following redemption code: 999999999.

Please note: Additional steps may be required by you in order to activate your phone alerts.

We also recommend that you carefully check your credit reports for accounts you did not open or for inquiries from creditors you did not initiate. If you see anything you do not understand, call the credit agency immediately. If you find any suspicious activity on your credit reports, call the police. Also, please review the enclosed "Information about Identity Theft Protection" reference guide on the back of this letter, which describes additional steps you can take to help protect yourself, including

recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

Relatedly, if you receive a communication relating to your legal matter purporting to be from us, we ask you to please confirm that the person communicating to you is, in fact, from this office (for example, either through your own familiarity with a voice, visual confirmation of the source/speaker, a call to our office, etc.) before discussing your legal matter, or before turning over any information relating thereto. Of course, we continue to request that you refrain from speaking with anyone outside this office relating to your legal matter, and to refer all outside inquiries relating to your legal matter to us.

What is Imhoff and Associates doing to prevent this from happening in the future?

To help prevent something like this from happening in the future, we are strengthening our internal processes with respect to encryption and enhancing our policies, procedures and staff education regarding the safeguarding of firm property and confidential information.

If you have further questions or concerns about this incident, please call 1-877-615-3769, Monday through Saturday, 8:00 a.m. to 8:00 p.m. Central Standard Time (closed on U.S. observed holidays). If you have any additional questions or concerns about your case, please call 1-888-726-0574. We sincerely regret any inconvenience or concern caused by this incident.

Sincerely,

A handwritten signature in black ink, appearing to read "Vincent M. Imhoff", written in a cursive style.

Vincent M. Imhoff
Managing Director
Imhoff & Associates, PC

Information about Identity Theft Protection

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

Equifax
P.O. Box 740241
Atlanta, GA 30374-0241
800-685-1111
www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion
P.O. Box 6790
Fullerton, CA 92834-6790
800-916-8800
www.transunion.com

You should remain vigilant with respect to reviewing your account statements and credit reports, and you should promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, your state's attorney general, and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding and protection against identity theft: Federal Trade Commission, Consumer Response Center 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft. You may also obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General: Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, www.oag.state.md.us.

Fraud Alerts: There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies at the toll-free numbers listed below:

Equifax
877-478-7625

Experian
888-397-3742

TransUnion
800-680-7289

Credit Freezes: You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information.

Equifax
P.O. Box 105788
Atlanta, GA 30348
www.equifax.com

Experian
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion
Fraud Victim Assistance Division
P.O. Box 6790
Fullerton, CA 92834-6790
www.transunion.com

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.