

July 15, 2008

Department of Justice Attn: New Hampshire Attorney General 33 Capital Street Concord, New Hampshire 03301

Re: Recent Unauthorized Disclosure of Personal Information

Ladies and Gentlemen:

Pursuant to the New Hampshire Act Regulating Identity Theft, N.H. Rev. Stat. §§ 359-C: 19 et seq.. We are writing to notify you of a potential unauthorized use of personal information involving 9 New Hampshire residents.

On July 1, 2008, Huron discovered that an employee may have stolen paychecks and fraudulently endorsed and cashed/deposited them. Huron has terminated the employee. Huron has not been able to locate the employee, but the employee had an associate return the company laptop computer to Huron on Tuesday, July 8, 2008. Forensic review of the laptop computer revealed that the employee, who had authorized access in the course of employment to personal financial information of Huron current and former employees, had downloaded a full set of employee W-2 forms in a text file on to her laptop. We have no information of any use (malicious or otherwise) of this information by the employee. While this is not necessarily a case of improper access, we intend to inform our employees that personal information may not have been fully secured so that they can take steps to protect their personal information and credit.

While this is not necessarily a case of improper access to personal information or of data security breach such as defined under state law, we intend to inform our present and former employees so that they can protect their personal information and credit. We have reported this matter to local law enforcement (Chicago Police Department) and the FBI.

We are notifying employees of this incident as expeditiously as possible by email and by letter sent to them at their last known addresses. A sample of the communication to employees is attached hereto as Exhibit A.

We thank you for your time and consideration of this matter. If you have any questions, please contact me at 312-880-3189.

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Sincerely,

Steven Ginsburg

550 W. Van Buren Street Chicago, IL 60607 P 312-583-8700 F 312-583-8701



## Exhibit A

July 16, 2008

Insert Name Insert Address Insert City, State ZIP

Dear [Insert customer name]:

I am writing to inform you of a recent incident that may affect you. We have discovered that personal information about you, including your Social Security number and bank account information used for payroll processing, may have been exposed through a recent data privacy violation. An internal investigation has initially indicated that a former employee may have stolen from the company. In the course of employment, this individual had access to your personal information, and may have downloaded or improperly removed it prior to termination. We care for and take great pride in our employees, and we are taking this issue very seriously.

We do not have any evidence that your information has been misused, and we believe the likelihood of such misuse is low. However, out of an abundance of caution, we are informing all current and former Huron employees who may be affected by this incident so that they may properly evaluate what actions - if any - they wish to take in this matter.

We have also engaged ConsumerInfo.com, Inc., an Experian® company, to provide you with one full year of credit monitoring, at no cost to you. This credit monitoring product known as Triple Advantage<sup>SM</sup> Premium will identify and notify you of key changes that are detected on any of your credit reports from the three credit reporting companies: Experian, Equifax® and TransUnion®. This credit monitoring product is a powerful tool that you can use to help you identify possible fraudulent use of your information. Generally, individuals are not responsible for unauthorized activity on their accounts; however, it is up to you to identify any unauthorized activity and report it to the appropriate financial institution. This service will greatly facilitate monitoring your accounts and credit rating.

Your complimentary 12-month Triple Advantage<sup>SM</sup> Premium membership includes:

- One, free 3-Bureau Credit Report and Score upon enrollment
- Daily monitoring of your three credit reports from Experian, Equifax® and TransUnion®
- Email alerts if key changes are detected on any of your three credit reports
- Monthly "No Hit" alerts, if applicable
- Toll-free access to a dedicated team of Fraud Resolution Representatives if you should detect any fraudulent activity on your credit report or become a victim of identity fraud
- \$25,000 in identity theft insurance provided by Virginia Surety Company, Inc. with no deductible\*

\*Due to New York state law restrictions, identity theft insurance coverage cannot be offered to residents of New York