



THE HOME DEPOT • 2455 Paces Ferry Rd., • Atlanta, GA 30339

October 5, 2007

New Hampshire Attorney General
Department of Justice
33 Capital Street
Concord, NH 03301

Dear Asst. AG in Charge:

The purpose of this letter is to inform you that The Home Depot will be notifying fewer than 11,000 associates (1840 in NH) about a password protected laptop that was stolen on August 30, 2007. The laptop contained files that consisted of name, Social Security Number, address and in two cases, DOB was included as well. At this time, we have no reason to believe that the data was the target of the theft or that the personal information has been misused.

We understand from local law enforcement that there were other thefts in the immediate neighborhood, and our associate's thumb drive and a neighbor's purse was recovered intact except for cash. Associates will be notified in writing in the next few days and will be offered one free year of credit monitoring through ConsumerInfo.com, an Experian company.

Home Depot takes the privacy and security of associate and customer information very seriously. We have processes in place to ensure the security of sensitive data, and we are currently rolling out encryption technology to all laptops in the organization.

Enclosed is a copy of the associate notification letter. Please feel free to contact Alicia Jackson at 770-384-4688 or me at 770-384-2221 if you have additional questions.

Sincerely,

A handwritten signature in cursive script that reads "Lael Bellamy".

Lael Bellamy
Director-Legal





THE HOME DEPOT
2455 Paces Ferry Rd.
Atlanta, GA 30339

**Please do not discard this letter
before carefully reading it and
following its instructions.**

October 9, 2007

First Name, Last Name
Address Line
Address Line 2
City, STATE Zip

Dear <First Name>:

We need to bring an important matter to your attention. Recently, a Home Depot password protected laptop was stolen, which may have contained your name, SSN and in some cases, your address. Although, at this time, we have no reason to believe that the data contained on the laptop was the target of the theft or that any personal information has been accessed or used improperly, we are providing a credit monitoring membership at no cost to you.

We regret this incident and any inconvenience it may cause. We suggest that you sign up for the free credit monitoring and review your three credit reports in order to detect any potential misuse. If you discover any unauthorized activity, please contact the financial institution immediately and use the free dedicated fraud resolution provided as part of the credit monitoring membership. Please let us know about any unauthorized activity so we can further our investigation and prosecute the thieves to the fullest extent of the law.

Please be assured that The Home Depot takes data security very seriously and works diligently to protect the privacy of our associates and customers information. We have partnered with ConsumerInfo.com, Inc., an Experian® company, one of the nation's leading consumer credit reporting agencies, to provide you with free copies of your consumer reports from the three major credit reporting agencies; Equifax®, TransUnion® and Experian. ConsumerInfo.com, Inc., will also provide you with free credit monitoring for one year. Your membership will alert you to important changes on your credit report to help you protect your identity. To take advantage of this offer, simply access the website listed below and enter the activation code provided. A step-by-step description of the enrollment process is provided with this letter.

Website: <http://partner.consumerinfo.com/homedepot>

Your Activation Code: [need to insert code from Experian]

If you do not have access to a computer or have any issues with enrollment, you can call Experian customer care at 1-800-357-0823. You can also use this number anytime you have questions about the credit report monitoring membership.

We value you and your privacy, and we have taken the above steps in an effort to minimize any problems that may arise from this situation. If you have any further questions, please call 1-800-357-0823.

Yours very truly,

Thomas Spahr
VP - Human Resources

cc: Teresa Duren & Carole Pietak

Identity Theft Resources: A Step-by-Step Guide

Identity theft occurs when someone uses another person's personal information to conceal crimes or obtain credit fraudulently. Identity theft is a crime, and it can be costly for its victims as well as for the credit grantors who are defrauded. We have arranged for products to help you determine if your information is being used improperly and to reimburse for you for any damages that you may suffer if you do become a victim of identity theft – regardless of the cause. Here are the steps to take to use the products:

(1) Sign up for the FREE credit report monitoring membership.

We have arranged for ConsumerInfo.com, Inc., an Experian® company, to provide you with free credit monitoring for one year. Your membership will alert you to important changes on your credit report to help you protect your identity. To sign up for this membership:

1. Access the Internet and open Internet Explore or another web browser.
2. Type the following URL into the address bar: <http://partner.consumerinfo.com/home depot>. This will take you to the ConsumerInfo.com website. Click the "Sign Up Now" button.
3. Complete the enrollment form and click "Submit." This is the first of 2 pages you must complete.
4. Complete the second page of the enrollment form by creating a user name and password and providing your Social Security number. You also need to enter your personal access code from your notification in the box labeled "promotion code" on this page.
5. Read the Terms and Conditions in the box at the bottom of the page. Click the "Submit Secure Order" button.
6. Answer the online authentication questions. For security reasons, you must answer the authentication questions in order to get access to your Experian credit report. If you cannot answer the questions, please follow the instructions on the screen.
7. When you have completed your order, your Experian credit report will display on the screen.
8. If you have problems signing up for membership, call ConsumerInfo.com customer service at 1-800-357-0823.

(2) If inappropriate activity occurs on your credit report, contact the fraud resolution representatives.

Your credit monitoring membership includes access to fraud resolutions representatives who will provide you with personal assistance. These representatives can:

- Review your credit record to determine accuracy and potential areas for fraud;
- Provide information to appropriate government agencies; and
- Research and investigate potential damage to your identity.

(3) If you become a victim of identity theft, you have access to identity theft insurance.

Your credit monitoring membership includes up to \$25,000 in Identity Theft Insurance provided by Virginia Surety Company, Inc. (Due to New York state law restrictions, coverage cannot be offered to residents of New York.)

4. If you want to learn more about identity theft, visit the following helpful sites:

- The Federal Trade Commission (FTC) runs the U.S. government identify theft information website, <http://www.consumer.gov/idtheft>.
- The Identify Theft Resource Center is a non-profit organization that you can contact online at <http://www.idtheftcenter.org/> or via email to itrc@idtheftcenter.org.
- Call for Action: contact them online at <http://www.callforaction.org/> or talk to victim support counselors at 866-ID-Hotline (866-434-6854).