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Kristen J. Mathews
Member of the Firm



July 16, 2009

By Federal Express

Office of the Attorney General
State of New Hampshire
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, NH 03301

Re: Legal Notice of Information Security Breach

To Whom It May Concern::


I write on behalf of my client, Henry Schein, Inc. ("HSI"), to inform you of an information security breach potentially involving one (1) resident of your state. On Wednesday, July 8th, 2009, HSI learned that a laptop computer had been stolen from an employee of HSI. The employee filed a police report, and HSI is investigating the incident.

Unfortunately, we believe the laptop may have contained certain personal information about a small number of HSI customers, including their names and credit card account numbers. The laptop is password protected, but the information is not encrypted.

At this time HSI has no reason to believe that any personal information (if any was actually contained on the laptop) has been or will be accessed or misused. Nonetheless, as a precaution, HSI is notifying all affected individuals via written letter to each through first class mail, and offering them the opportunity to enroll in a free credit monitoring service for one year. These notifications began mailing on approximately July 15, 2009. A copy of the form of notice to affected individuals is attached for your reference.

If you have any questions or need further information regarding this incident, please do not hesitate to contact me.

Sincerely yours,


Kristen J. Mathews

[ON HSI LETTERHEAD]

July 15, 2009

[Customer Name]

[Customer Mailing Address]

Dear [insert name] –

I am writing to you to inform you of the theft of a laptop computer that may have contained certain personal information of a small number of customers of Henry Schein, Inc. (“HSI”). On Wednesday July 8, 2009, Henry Schein, Inc. learned that the computer had been stolen from one of our employees. Unfortunately, we believe that the laptop may have contained your name and the credit card account number you used to make certain purchases from HSI. The incident was promptly reported to law enforcement authorities, and our investigations into the incident are ongoing.

At this time we have no evidence that your personal information (if it was actually contained on the laptop) has been or will be accessed or misused, but we do want to make you aware of some steps you may choose to take to guard against potential identity fraud. Additionally, as a precaution and to help you detect the possible misuse of your personal information, we are providing you with a complimentary one-year membership for credit monitoring services, at no cost to you. You have until January 31, 2010 to activate the credit monitoring by using your unique activation code. Please see the enclosure to learn more about these services and about important enrollment instructions.

You may contact us at [_____] for additional information and answers to questions you may have about this incident.

Please be assured that we are taking appropriate steps to reduce the chance of any future incidents like this. Additionally, as a result of this incident, we are reviewing our security policies and procedures and will continue to dedicate resources to the resolution of this incident and the prevention of similar incidents from occurring again in the future. We sincerely regret any inconvenience or concern caused by this incident.

Sincerely,

[NAME]

[TITLE]

Henry Schein, Inc.

IDENTITY THEFT PREVENTION REFERENCE GUIDE

To help you detect the possible misuse of your personal information, we are providing you with a complimentary one year membership to Experian's Triple AlertSM credit monitoring product at no cost to you. Triple Alert will monitor your credit reports at the three national credit reporting companies: Experian, Equifax[®] and TransUnion[®] and notify you of key changes. Triple Alert is a powerful tool that will help you identify potentially fraudulent use of your information. Your Triple Alert membership is completely free and will not hurt your credit score.

The complimentary 12-month **Triple Alert**SM membership includes:

- Tri-bureau credit monitoring and alerts: Automatic daily monitoring of the Experian, Equifax and TransUnion credit files and e-mail alerts of key changes
- Monthly "no-hit" reports: Updates letting you know there were no changes with your credit activity
- Fraud resolution assistance: Toll-free access to fraud resolution specialists who help investigate each incident; contact credit grantors to dispute charges, close accounts and compile documents; and contact all relevant government agencies and law enforcement officials as needed
- Identity theft insurance: \$25,000 maximum insurance coverage with zero deductible provided by Virginia Surety Company, Inc. for certain identity theft expenses*

* Insurance coverage is not available for Individuals who are residents of New York, nor is coverage available in US overseas Commonwealths or Territories (i.e. Puerto Rico).

The web site to enroll in Triple Alert and your individual activation code are both listed below. To sign up, please visit the web site and enter your individual activation code. Please keep in mind that once activated, the code cannot be re-used for another enrollment. The web site will guide you through the process of enrolling in Triple Alert. If you need technical assistance, please call (866) 252-0121.

Triple Alert Web Site: <http://partner.consumerinfo.com/triple>
Your Activation Code: [Insert Activation Code]

Even if you do not feel the need to register for the credit monitoring service, we recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281 (you can print a copy of the request form at <http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm>). You can also purchase a copy of your credit report by contacting one of the three national credit reporting companies listed on the next page.

When you receive your credit reports, review them carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. And look for personal information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

We recommend you remain vigilant, particularly over the next 12 to 24 months, and promptly report any suspicious activity or suspected identity theft to us and to proper law enforcement authorities. You have the right to obtain a police report if you become the victim of identity theft.

Fraud Alerts: There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. An initial fraud alert stays on your credit report for at least 90 days. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An extended fraud alert stays on your credit report for seven years. You can have an extended alert placed on your credit report if you have been a victim of identity theft and you provide the credit reporting company with the documentary proof it requires. You can place a fraud alert on your credit report by calling the toll-free fraud number of any of the three credit reporting companies provided above.

Credit Freezes: You may be able to place a security freeze on your credit report. A security freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. *Therefore, using a security freeze may interfere with or delay your ability to obtain credit.* You may request that a freeze be placed on your credit report by sending a request to a credit reporting company by certified mail, overnight mail or regular stamped mail to the address below.

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
(800) 685-1111
www.equifax.com

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion (FVAD)
P.O. Box 6790
Fullerton, CA 92834-6790
(800) 916-8800
www.transunion.com

The following information should be included when requesting a security freeze (documentation for you and your spouse must be submitted when freezing a spouse's credit report): full name, with middle initial and any suffixes (e.g. JR, SR, II, etc.); Social Security number; date of birth (month, day and year); current address and previous addresses for the past two years; and applicable fee (if any) or incident report or complaint with a law enforcement agency or the Department of Motor Vehicles. The request also should include a copy of a government issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent). The consumer reporting agencies typically are unable to accept credit card statements, voided checks, lease agreements, magazine subscriptions, or postal service forwarding orders as proof. The credit reporting company may charge a fee of approximately \$5.00 to place a freeze or temporarily or permanently remove a freeze, unless you are a victim of identity theft or the spouse of a victim

of identity theft, and have submitted a valid police report relating to the identity theft to the credit reporting company. You should contact the three credit reporting companies for additional details on credit freezes.