

Gap Inc.

GPS Services
Two Folsom Street
San Francisco, CA 94105
www.gapinc.com

STATE OF NH
DEPT OF JUSTICE
2015 OCT -8 AM 11:12

October 5, 2015

Joseph A. Foster
Attorney General
New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301
(603) 271-3658

Dear Mr. Foster:

On behalf of Gap Inc., I am writing to inform you about a recent incident which resulted in the unauthorized access and use of personal information maintained by Gap Inc. relating to one (1) New Hampshire resident. Gap Inc. is a leading global retailer offering clothing, accessories and personal care products for men, women and children.

On approximately September 17, 2015, Gap Inc. became aware that a store associate at a local New Hampshire store had stolen the credit card information relating to one (1) New Hampshire customer. We have reason to believe that the information was misused.

Upon becoming aware of the incident, Gap Inc. immediately launched an investigation into the matter and notified law enforcement. We have terminated the accused employee effective immediately.

In accordance with New Hampshire law, upon conclusion of our investigation, we provided telephonic notice to the New Hampshire resident on October 2, 2015. In addition, we have also provided the resident with a year of free credit monitoring services.

If you have any additional questions or concerns, please do not hesitate to contact me at 1-415-427-0808.

Sincerely,



Shannon Orr

Shannon Orr | Director, Privacy & Data Security | Legal Department
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