



SpencerFane®

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DEC 11 2023

CONSUMER PROTECTION

December 1, 2023

New Hampshire Department of Justice
1 Granite Place South
Concord, NH 03301

Re: Notification of Data Security Incident

Dear Office of the Attorney General:

We are writing on behalf of FordHarrison LLP in connection with the data security incident described below. FordHarrison LLP is a law firm with the following principal address: 271 17th Street NW, Suite 1900, Atlanta, GA 30363.

On August 31, 2023, FordHarrison LLP, learned that information of certain individuals had been impacted by a data security incident in which FordHarrison computer files were taken from its computer environment. This incident was the result of a malicious cyber attack. FordHarrison determined the unknown actor may have gained access to its systems as early as late January of 2023. However, it took FordHarrison some time to determine the extent of the incident and who or if anyone was affected. FordHarrison identified the individuals impacted by this incident between September 29, 2023, and November 13, 2023.

Upon learning of the incident, FordHarrison immediately launched an extensive investigation in coordination with third-party computer forensic specialists to determine the nature and scope of the incident and worked quickly to secure its systems. FordHarrison also promptly notified federal law enforcement.

At the time of the event the following information may have been affected:

FordHarrison is providing affected individuals with access to credit monitoring and fraud assistance services at no charge. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

Upon learning of the malicious activity, FordHarrison promptly took steps to further secure its systems and investigate the event. As part of its ongoing commitment to the privacy of personal information in its care, FordHarrison reviewed existing policies and procedures and implemented additional administrative and technical safeguards. FordHarrison also worked with third-party subject matter specialists to further enhance the security of its systems and prevent future attacks.

FordHarrison mailed notification letters to 26 residents of your state on December 1, 2023. A sample copy

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of the notification letter is enclosed.

Respectfully,

Spencer Fane LLP

Shawn E. Tunia, Partner

Enclosures: Notice of Data Breach

Ford Harrison LLP
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998

FORDHARRISON

271 17th Street, NW | Suite 1900
Atlanta, Georgia 30363
Tel 404-888-3800 | Fax 404-888-3863

December 01, 2023

Notice of Data Breach

Dear [REDACTED]

What Happened

We are writing to inform you of an incident that may have involved your personal information. On August 31, 2023, FordHarrison LLP, learned that a data security incident in which certain computer files were downloaded from FordHarrison LLP's computer environment as a result of a malicious cyber attack may have impacted your information.

We immediately launched an extensive investigation in coordination with third-party computer forensic specialists to determine the nature and scope of the event and worked quickly to secure our systems and investigate what happened. We also promptly notified federal law enforcement. At this point in our ongoing investigation, we determined an unknown actor gained access to our systems as early as January 30, 2023, and certain files on our systems were accessed and downloaded by the unknown threat actor.

What Information Was Involved

We are in the process of performing a comprehensive review of the contents of the affected systems to determine what information could have been contained in the impacted files. At the time of the event the following information may have been affected:

What We Are Doing

We take the confidentiality, privacy, and security of information in our possession seriously, and we have security measures in place to help protect information in our systems. Upon learning of the malicious activity, we promptly took steps to further secure our systems and investigate the event. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional administrative and technical safeguards to further secure the information in our systems. We also worked with third-party subject matter specialists to further enhance the security of our systems and prevent future attacks, and we have notified law enforcement of this incident.

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for [REDACTED] from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

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To enroll in Credit Monitoring services at no charge, please log on to <https://secure.identityforce.com/benefit/fhlhp> and follow the instructions provided. When prompted please provide the following unique code to receive services:

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do

The events that have occurred do not automatically mean that you are a victim of identity theft. However, we encourage you to remain vigilant, to continually review your credit report, bank account activity, and bank statements for irregularities or unauthorized items, and to immediately report any unauthorized charges to your financial institution. We also encourage you to enroll in the free identity protection services.

What is FordHarrison LLP

FordHarrison LLP is a labor and employment law firm with locations in eighteen states. If you received this letter, FordHarrison LLP received your information as part of a lawsuit, business transaction, or other legal process.

For More Information

You will find additional information on the enclosed Protect Your Information document.

We value your privacy and sincerely regret any inconvenience this matter may cause. Our relationship with you, your confidence in our ability to safeguard your personal information, and your peace of mind are very important to us.

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-833-603-3838 and supply the fraud specialist with your unique code listed above.

Sincerely,

John L. Monroe
JLM

Protect your Information

1. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

3. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.alerts.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

4. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

5. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them, at <https://www.identitytheft.gov/>.

California Residents: Visit the California Office of Privacy Protection (<http://www.ca.gov/Privacy>) for additional information on protection against identity theft.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392.

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 401-274-4400.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.