

195 Market Street Lynn, MA 01901-1508 DEPT OF JUSTICE 2018 MAR 12 PM 1: 34

March 8, 2018

New Hampshire Attorney General 33 Capitol Street Concord, NH 03301

To Whom It May Concern:

In accordance with N.H. Rev. Stat. Ann. §359-C:19, and the guidance found in Supplement A to the Interagency Guidelines Establishing Information Security Standards found in 12 CFR Part 364, app. B. Supplement A, issued by the Federal Deposit Insurance Corporation ("FDIC"), I am writing to notify you of a recent data breach incident.

On March 1, 2018, an ATM skimming device was discovered on an Eastern Bank ATM. Eastern Bank immediately notified local authorities and the FBI. One New Hampshire customer was impacted by this incident. Eastern Bank has notified the impacted customer and reissued a new card. The investigation into this incident is ongoing, and at this time we have no evidence suggesting that the personal information related to the impacted card has been misused.

Please do not hesitate to contact Steve Antonakes, EVP - Director of Enterprise Risk Management at 781-596-8998 if you have any questions.

Very truly yours,

Jeffrey Hansen VP, Senior Risk Manager