

January 2, 2024

Via electronic-mail: DOJ-CPB@doj.nh.gov; AttorneyGeneral@doj.nh.gov

#### **Attorney General John Formella**

Consumer Protection Bureau Office of the Attorney General 33 Capitol Street Concord, NH 03302

Re: Our Client: Clark County School District

Matter: October 2023 Data Security Incident

# Dear Attorney General Formella:

We represent Clark County School District ("CCSD"), headquartered Las Vegas, Nevada, with respect to a data security incident described in more detail below. CCSD takes the security and privacy of the information in its control seriously, and has taken steps to prevent a similar incident from occurring in the future.

This letter will serve to inform you of the nature of the security incident, what information may have been compromised, the number of New Hampshire residents being notified, and the steps that CCSD has taken in response to this incident. We have also enclosed hereto a sample of the notification made to the potentially impacted individual, which includes an offer of free credit monitoring.

#### 1. Nature of the Security Incident

On October 4, 2023, Clark County School District ("CCSD") detected a network security incident. CCSD immediately engaged specialized third-party incident response firms to assist with securing the environment and investigating the incident. CCSD's network has been secured and remediated. CCSD has reported this matter to law enforcement and has reviewed and altered its policies and procedures relating to the security of its systems.

CCSD has provided notification letters and extended an offer of free credit monitoring and identity theft protection services to all potentially impacted individuals. This service will include of credit monitoring, along with a fully managed identity theft recovery service, should the need arise. With this protection, affected individuals will be provided assistance with resolving issues if their identity is compromised.

# 2. New Hampshire Residents Notified

A total of three (3) New Hampshire residents were potentially affected by this security incident. Notification letters were mailed to these individuals on December 28, 2023 by first class mail. A sample copy of the notification letter is included with this letter.

#### 3. Steps Taken

Upon detecting this incident, CCSD moved quickly to initiate a response, which included remediating the vulnerability and conducting a comprehensive investigation into the incident. CCSD has reported this incident to law enforcement. CCSD has reviewed and altered its policies and procedures relating to the security of its systems and servers and applicant information processing.

Although CCSD is not aware of any evidence of misuse of personal information, CCSD extended to potentially impacted individuals an offer for free credit monitoring and identity theft protection through Cyberscout. This service will include of credit monitoring, along with a fully managed ID theft recovery service, should the need arise.

# 4. Contact Information

CCSD remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact Ryan M. Cook, Esq. at:

Sincerely,

Ryan M. Cook for LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure: Sample notification letter

**RMC**