



MULLEN
COUGHLIN_{LLC}
ATTORNEYS AT LAW

RECEIVED

JUL 11 2022

CONSUMER PROTECTION

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426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

July 8, 2022

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Street
Concord, NH 03301

Re: Notice of Data Event

Dear Sir or Madam:

We represent City Harvest, Inc. ("City Harvest") located at 6 East 32nd Street, 5th Floor, New York, NY 10016, and are writing to notify your office of an incident that may affect the security of certain personal information relating to twenty-seven (27) New Hampshire residents. The investigation into this matter is ongoing, and this notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, City Harvest does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of the New Hampshire data event notification statute, or personal jurisdiction.

Nature of the Data Event

On January 20, 2022, City Harvest discovered suspicious activity on its systems. In response, City Harvest immediately launched an investigation and worked with outside forensic specialists to secure its systems and investigate the nature and scope of the incident. The investigation determined that an unauthorized actor accessed certain systems on City Harvest's network and acquired certain files stored on those systems between January 19, 2022, and January 29, 2022. City Harvest then undertook an extensive review of the acquired files and folders, with the assistance of an outside vendor, to identify any sensitive information stored therein and to whom it relates. This investigation is currently ongoing. However, on June 10, 2022, City Harvest determined information related to twenty-seven (27) New Hampshire residents was potentially accessed.

The information that may have been impacted by this event includes name, and financial account information.

Notice to New Hampshire Residents

On July 8, 2022, City Harvest provided written notice of this incident to twenty-seven (27) New Hampshire residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, City Harvest moved quickly to investigate and respond to the incident, assess the security of its systems, and identify potentially affected individuals. Further, City Harvest notified the FBI regarding the event. City Harvest is also working to implement additional safeguards, as well as reviewing and strengthening its existing policies, procedures, and systems related to cyber security. City Harvest is providing access to credit monitoring services for twenty-four (24) months, through IDX to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, City Harvest is providing impacted individuals with guidance on how to better protect against identity theft and fraud. City Harvest is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4839.

Very truly yours,

Rebecca J. Jones of
MULLEN COUGHLIN LLC

RJJ/jpc
Enclosure

EXHIBIT A



P.O. Box 989728
West Sacramento, CA 95798-9728

To Enroll, Please Call:
1-833-423-2981
Or Visit:
<https://response.idx.us/harvest>
Enrollment Code: <<ENROLLMENT>>

<<FIRST NAME>> <<LAST NAME>>
<<ADDRESS1>>
<<ADDRESS2>>
<<CITY>>, <<STATE>> <<ZIP>>
<<Country>>

July 8, 2022

NOTICE OF <<Variable Text 2>>

Dear <<FIRST NAME>> <<LAST NAME>>:

City Harvest, Inc. ("City Harvest") is writing to notify you of an incident that may affect the security of your personal information. We want to provide you with information about the incident, our response, and steps you may take to protect against possible misuse of your information, should you feel it necessary to do so.

What Happened? On January 20, 2022, we discovered suspicious activity on our systems. In response, we immediately launched an investigation and worked with outside forensic specialists to secure our systems and investigate the nature and scope of the incident. The investigation determined that an unauthorized actor accessed certain systems on our network and acquired certain files stored on those systems between January 19, 2022, and January 29, 2022. We then undertook an extensive review of the acquired files and folders with the assistance of an outside vendor to identify any sensitive information stored therein and to whom it relates. On June 10, 2022, we received the results of the extensive review and determined the affected files contained personal information relating to you.

What Information Was Involved? The types of personal information which may have been impacted include your name and <<Variable Text 1>>.

What We Are Doing. As soon as we detected the suspicious activity, we worked to contain the incident and secure our systems. City Harvest is committed to protecting your information. As part of this commitment, we are reviewing and strengthening our existing policies, procedures, and systems related to cyber security.

Although we have no evidence of any actual or attempted identity theft or fraud resulting from this incident, we are notifying affected individuals, including you, so that you may take steps to help protect your personal information, should you feel it is appropriate to do so. We have arranged to have IDX provide identity monitoring services for twenty-four (24) months at no cost to you as an added precaution. Please note you will need to enroll yourself in these services should you wish to do so, as we are unable to enroll you on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements, enrolling in the complimentary credit monitoring services we are offering through IDX, and monitoring your free credit reports for suspicious activity over the next 12 to 24 months. Please also review the information contained in the enclosed *"Steps You Can Take to Protect Personal Information."*

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call 1-833-423-2981. We take this incident very seriously and sincerely regret any inconvenience or concern this incident may cause you.

Sincerely,

City Harvest. Inc.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Credit Monitoring

We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-833-423-2981 or going to <https://response.idx.us/harvest> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is October 8, 2022. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether the request is made online, by phone, or by mail:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.);
7. Social Security card, pay stub, or W2;
8. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	833-395-6938
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud and to obtain a copy of it. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 202-727-3400; and oag@dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. City Harvest is located at 6 East 32nd Street, 5th Floor, New York NY 10016.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are 33 Rhode Island residents impacted by this incident.

NH DEPT OF JUSTICE
JUL 11 2022 PM 12:37