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FEB 28 2024

Citrin Cooperman Advisors LLC

CONSUMER PROTECTION

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February 27, 2024

New Hampshire Department of Justice
33 Capitol Street
Concord, NH 03301

Attorney General John Formella:

We are writing to follow up on our correspondence of December 26, 2023, concerning a data security incident that directly affected certain of our information technology systems. This incident involved personal information maintained by Citrin Cooperman Advisors LLC ("Citrin Cooperman Advisors" or "the Company") related to 19 New Hampshire residents. At this time, we have no indications that the personal information has been subject to fraud as a result of this incident.

On or about November 7, 2023, Citrin Cooperman Advisors became aware of potential unauthorized access to certain systems and data within its information technology network. Upon becoming aware of the incident, the Company commenced an investigation with the assistance of third-party specialists, notified certain law enforcement and governmental authorities, and began taking measures to assess and contain the incident. The investigation has determined that unauthorized third parties exfiltrated certain data from Citrin Cooperman Advisors' systems. There is no indication that the incident impacted Citrin Cooperman & Company, LLP, a licensed independent CPA firm that provides attest services to its clients.

We have now completed our analysis of the impacted data with the assistance of a third-party specialist and have determined that the personal information of 19 New Hampshire residents was impacted. For customers, the impacted information includes the individual's

For employees, the impacted information includes the individual's

As an added precaution, Citrin Cooperman Advisors is offering the impacted individuals complimentary access to of credit monitoring services through Kroll Monitoring.

If you have any questions, please do not hesitate to contact

Sincerely,

Patricia Cummings, Chief Risk Officer
Citrin Cooperman Advisors LLC

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To help address concerns you may have about this incident, we have arranged access to credit monitoring, web monitoring, and identity theft restoration services at no cost to you for Additional information describing these services is included on page three of this letter. To activate these services, please take the following steps:

Visit <<IDMonitoringURL>> to activate and take advantage of your identity monitoring services.

You have until <<Date>> to activate your identity monitoring services.

Membership Number: <<Member ID>>

What You Can Do

Though at this time we have no indication of fraud or misuse of your personal information as a result of this incident, it is always advisable to review and monitor your account(s) for suspicious activity. Further steps you can take can be found on the "Additional Ways to Protect Your Identity" document we have included on the following pages.

For More Information

We are committed to protecting your privacy, and we regret the inconvenience this incident may cause.

We hope that you find the information included in this letter helpful. In addition, our call center is available to assist you with credit monitoring, web monitoring, and identity theft restoration services and addressing other questions. If you have questions, please call <<Toll Free Number>>, Monday through Friday from 9:00 a.m. to 8:00 p.m. Eastern Time (excluding major bank holidays).

If you require further assistance, please e-mail

Human Resources Directors, with your additional questions along with your contact information so they can coordinate a time to speak to you. We ask that you refrain from commenting on the incident and direct any questions you receive to _____ or _____.

Thank you for your patience as we work through this matter, and for your commitment to our clients.

Kind regards,

/s/



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Description of Monitoring Services

You have been provided with access to the following services:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Web Watcher

Web Watcher monitors internet sites where criminals may buy, sell, and trade personal identity information. An alert will be generated if evidence of your personal identity information is found.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

\$1 Million Identity Fraud Loss Reimbursement

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

Additional Ways to Protect Your Identity: Important Identity Theft Information

You may wish to take additional steps to protect your identity. Here are some you may consider:

Reviewing Your Accounts and Credit Reports

Regulators recommend that you be especially vigilant for the next 12 to 24 months and that you promptly report incidents of suspected identity theft to your financial institution. As part of staying vigilant, you should regularly review your account statements, and periodically obtain your credit report from one or more of the three national credit reporting companies. Those companies are:

Equifax	Experian	TransUnion
1-800-525-6285	1-888-397-3742	1-800-680-7289
Equifax.com	Experian.com	Transunion.com
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

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You can obtain your credit report from each of those companies for free once every 12 months. Free reports are available online at www.annualcreditreport.com. You may also obtain a free report by calling toll free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. If you do not have any free credit reports left, you can still purchase a copy of your credit report by contacting one or more of the three credit reporting companies listed above.

Placing a Fraud Alert

A fraud alert tells lenders that they should verify your identification before they extend credit in your name. Each of the three nationwide credit reporting companies can place a fraud alert on your credit report.

If you wish to place a fraud alert, contact any one of the three credit reporting companies listed above. As soon as one company confirms your fraud alert, the others are notified to place fraud alerts as well.

Requesting a Security Freeze on Your Credit Report

A security freeze prohibits a credit reporting agency from releasing any information from your credit report without written authorization. Placing, lifting, or removing a security freeze is free of charge.

If you wish to place a security freeze on your credit report, you must do so separately at each credit reporting company. The credit reporting companies do not notify each other about security freezes.

Please be aware that while a security freeze is in effect, it may delay, interfere with, or prevent the timely approval of any request you make for new credit, loans, mortgages, employment, housing or other services that require a credit check. If you want to allow a credit check for those or other purposes, you will have to lift the security freeze by contacting each credit reporting company. Each credit reporting agency will provide you a PIN number or a password when you place a security freeze. You will need that PIN or password to lift the freeze, and should be careful to record it somewhere secure.

Suggestions if You Are a Victim of Identity Theft

If you find suspicious activity on your accounts or credit reports, or have other reason to believe your information is being misused, you should take the following steps:

File a Police Report. Get a copy of the report to submit to your creditors and others that may require proof of a crime.

Contact the U.S. Federal Trade Commission (FTC). The FTC provides useful information to identity theft victims and maintains a database of identity theft cases for use by law enforcement agencies. If you file an identity theft complaint with the FTC, your case will be added to that database. You can find more information and file a complaint online at www.IdentityTheft.gov. You can also file a complaint by calling the FTC's toll-free Identity Theft Hotline at 1-877-IDTHEFT (438-4338), or by mail at Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580. You may also wish to obtain a copy of *Identity Theft: A Recovery Plan*, a guide from the FTC to help you guard against and deal with identity theft. It is available online at https://www.bulkorder.ftc.gov/system/files/publications/501a_idt_a_recovery_plan_508.pdf.

Exercise Your Rights Under the Fair Credit Reporting Act (FCRA). You have certain legal rights under the FCRA. These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have credit reporting companies correct or delete inaccurate, incomplete, or unverifiable information. You can find more information about your rights under the FCRA online at <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf->

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0096-fair-credit-reporting-act.pdf. The laws of your state may provide you with additional rights. Your state's attorney general or consumer protection department may be able to give you more information about your rights under state law.

Keep a record of your contacts. Start a file with copies of your credit reports, police reports, any correspondence, and copies of disputed bills. Keep a log of your conversations with creditors, law enforcement officials, credit reporting companies, and other relevant parties.

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