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CONSUMER PROTECTION

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December 9, 2022

VIA CERTIFIED MAIL

Office of the New Hampshire Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

Dear Sir or Madam:

Pursuant to N.H. Rev. Stat. § 359-C:20, this is to notify you about a security incident Central Products, LLC (d/b/a "Central Restaurant Products") recently experienced and the steps we have taken in response.

On April 5, 2022, Central Restaurant Products learned of a potential security incident affecting its information technology system ("IT System"). Upon learning of the security incident, Central Restaurant Products launched an investigation with cybersecurity experts and took immediate action to respond to and contain the security incident. As part of the investigation, Central Restaurant Products learned that the security incident resulted in unauthorized access of data from its IT System. On November 9, 2022, as part of the continuing investigation, Central Restaurant Products discovered that some of the data accessed or acquired by the unauthorized third party contained personal information of certain Central Restaurant Products employees, former employees, dependents of current and former employees, and other third parties, including information of three (3) New Hampshire residents. Based on the results of its investigation, Central Restaurant Products believes the unauthorized third party first accessed the IT System on or around April 4, 2022.

The personal information that was accessed or acquired may have included name, social security number, date of birth, driver's license or state identification number, passport number, financial account information, credit or debit card number, or health insurance information. Affected individuals will receive written notification of this incident postmarked no later than December 9, 2022. A copy of the template notice sent to affected individuals is attached.

Although Central Restaurant Products is not aware at this time that any third party has made any use of personal information as a result of this security incident, out of an abundance of

caution, Central Restaurant Products is providing affected individuals whose social security numbers were affected with free credit monitoring and identity theft protection for two (2) years through Experian. Central Restaurant Products is also notifying the three largest nationwide consumer reporting agencies, including Equifax, Experian and TransUnion, of this incident.

In addition to its existing security measures, Central Restaurant Products has continued to take a number of steps to enhance its security protocols and controls, technology, and training. Central Restaurant Products continues to assess further options to protect its IT System.

For further information and assistance, please contact me, Central Restaurant Products' outside legal counsel, at 414-277-5423 or Meghan.OConnor@quarles.com.

Sincerely yours,

QUARLES & BRADY LLP

Meghan C. O'Connor



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

December 9, 2022



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SAMPLE A SAMPLE - L01 EMP DEPENDENT SSN

APT ABC

123 ANY STREET

ANYTOWN, ST 12345-6789



Notice of Data Breach

Dear Sample,

Central Products, LLC (d/b/a "Central Restaurant Products") values the privacy of our current and former employees and their dependents. We use physical, technical, and administrative measures to help safeguard your personal information. We are writing to notify you about a security incident we recently experienced, which has impacted your personal information. Below are details of what happened, the steps we are taking to resolve the situation, and what we are doing to support affected individuals.

WHAT HAPPENED?

On April 5, 2022, we learned of a potential security incident affecting our information technology system ("IT System"). Upon learning of the security incident, we launched an investigation with leading cybersecurity experts and took immediate action to respond to and contain the security incident. As part of the investigation, we learned that the security incident resulted in unauthorized access of data from our IT System. On November 9, 2022, we discovered that some of the data accessed or acquired by the unauthorized third party contained personal information of certain Central Restaurant Products employees, former employees, and their dependents. Based on the results of our investigation, we believe the unauthorized third party first accessed the IT System on or around April 4, 2022.

WHAT INFORMATION WAS INVOLVED?

The personal information that was accessed or acquired may have included your name, social security number, date of birth, driver's license or state identification number, passport number, financial account information, credit or debit card number, or health insurance information.

WHAT ARE WE DOING?

We took immediate action to investigate the security incident once we learned of the potential incident and our IT team, working in conjunction with outside cybersecurity experts, worked to successfully contain the security incident. Since that time, we have continued to take a number of steps to enhance our security protocols and controls, technology, and training. We continue to assess further options to protect our IT System.

Although we are not aware at this time that any third party has made any use of your personal information as a result of this security incident, out of an abundance of caution, we are providing you with access to free credit monitoring and identity theft protection for two years through Experian. Enrollment instructions and details for these free services are further outlined on Attachment 1.

Delivering Expert Solutions with
the Personal Attention You Deserve.

0000001



I7143-L01

WHAT CAN YOU DO?

In addition to using the credit monitoring and identity theft protection described above, we recommend that you remain vigilant for incidents of fraud and identity theft. You can review your account statements and monitor free credit reports. Promptly report any fraudulent activity or any suspected incidents of identity theft to your bank or other financial institution holding your accounts, as well as any appropriate authorities, such as your state attorney general and the Federal Trade Commission ("FTC"). Individuals also have the right to obtain a police report in the event one has been created for this incident.

While we have no evidence that you have been a victim of identity theft, the FTC and the Internal Revenue Service ("IRS") both generally recommend that individuals who believe that they may be at risk of taxpayer refund fraud should file their income taxes as early as possible. The IRS further suggests that a taxpayer who is an actual or potential victim of identity theft complete and submit to the IRS Form 14039 (Identity Theft Affidavit). Form 14039 is available at <https://www.irs.gov/pub/irs-pdf/f14039.pdf>. Upon receipt of this affidavit, the IRS may flag your taxpayer account to identify questionable activity.

On behalf of Central Restaurant Products, we want to apologize for any concern this situation may have caused. We appreciate your patience as we have worked to address this issue.

FOR MORE INFORMATION.

For more information and assistance, please contact (833) 420-2849. The call center hours of operation are Monday through Friday 8 am – 10 pm CST, Saturday and Sunday 10 am – 7 pm CST (excluding major U.S. holidays).

Sincerely,

Central Restaurant Products

Attachment 1

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by March 31st, 2023** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**:

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 420-2849 by March 31st, 2023. Be prepared to provide engagement number as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



ADDITIONAL INFORMATION ON CREDIT MONITORING & IDENTITY THEFT

Individuals are advised to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports and to promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general as well as the Federal Trade Commission.

The following are some resources:

Federal Trade Commission ("FTC")

www.ftc.gov/idtheft

1-877-ID-THEFT (1-877-438-4338)

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Take Charge: Fighting Back Against Identity Theft

This is a comprehensive guide from the FTC to help you guard against and deal with identity theft
<https://www.identitytheft.gov/>.

Credit Bureaus

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at www.annualcreditreport.com/manualRequestForm.action

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is as follows:

Equifax 1-800-685-1111 www.equifax.com/personal/ credit-report-services/ P.O. Box 740241 Atlanta, GA 30374	Experian 1-888-397-3742 www.experian.com P.O. Box 4500 Allen, TX 75013	TransUnion 1-800-888-4213 www.transunion.com/fraud P.O. Box 1000 Chester, PA 19016
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You can obtain additional information from the FTC and the nationwide credit reporting agencies about placing a security freeze on your credit files and fraud alerts. A security freeze is a free tool that lets you restrict access to your credit report, which in turn makes it more difficult for identity thieves to open new accounts in your name. To place a security freeze on your credit files, contact each of the nationwide credit bureaus using the contact information listed above. You will need to supply your name, address, date of birth, social security number, and other personal information. You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information listed above.

FOR MARYLAND RESIDENTS

You can obtain information about preventing identify theft from the FTC or:

Maryland Attorney General:

Visit the Maryland Office of the Attorney General, Identity Theft Unit at:

<http://www.marylandattorneygeneral.gov/Pages/IdentityTheft/default.aspx>

or call 410-576-6491

or write to this address:

Maryland Office of the Attorney General

Identity Theft Unit

16th Floor

200 St. Paul Place

Baltimore, MD 21202

FOR NORTH CAROLINA RESIDENTS

You can obtain information about preventing identify theft from the FTC or:

North Carolina Attorney General:

Visit the North Carolina Office of the Attorney General at:

www.ncdoj.gov or call 1-877-566-7226

or write to this address:

Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

FOR WASHINGTON D.C. RESIDENTS

You can obtain information about preventing identify theft from the FTC or the following:

Washington D.C. Attorney General:

Visit the Washington Office of the Attorney General (OAG) at:

<https://oag.dc.gov/>, or call the OAG's Office of Consumer Protection at 202-442-9828

or write to this address:

Office of the Attorney General

400 6th Street, NW

Washington, DC 20001

