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Aravind Swaminathan

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January 29, 2021

By U.S. Mail

Office of the Attorney General Consumer Protection and Antitrust Bureau 33 Capitol Street Concord, NH 03301

RE: Update for Notice of Carnival Data Security Event Relating to New Hampshire Residents

Dear Attorney General:

We are following up on our letter and email dated October 16, 2020, whereby we provided notice that Carnival Corporation & plc ("Carnival") had detected and shut down a security event that impacted the personal information of some New Hampshire residents. As we noted in the October 16, 2020 notice, Carnival's investigation of the event was still ongoing. Based on our further investigation, we are writing to inform you that, in addition to providing substitute notice on October 13, 2020, Carnival sent individual notices to 827 New Hampshire residents via mail and email between December 4, 2020 and January 11, 2021.

If your office requires any further information in this matter, please contact me at 206-839-4340 or <u>aswaminathan@orrick.com</u>.

Sincerely

Aravind Swaminathan Partner Orrick, Herrington, & Sutcliffe, LLP Counsel for Carnival

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CONSUMER PROMITION

October 16, 2020

By U.S. Mail

Office of the Attorney General Consumer Protection and Antitrust Bureau 33 Capitol Street Concord, NH 03301

RE: Notice of Data Security Event Relating to New Hampshire Residents

Dear Attorney General:

On August 15, 2020, Carnival Corporation & plc detected unauthorized third-party access to portions of the company's information technology systems. Carnival acted quickly to shut down the intrusion, restore operations, and prevent further unauthorized access. Additionally, an investigation was immediately commenced with assistance from leading cybersecurity forensics experts to determine what happened and what information was affected. Carnival also notified law enforcement about the incident.

On September 29, 2020, Carnival determined that the affected systems contained unencrypted personal information for a New Hampshire resident, and to date, Carnival has identified personal information for 17 New Hampshire residents. Our analysis and review are still ongoing. There is currently no indication of any misuse of this information.

While the investigation of the data involved in the event is ongoing, Carnival published a news release and website notices on October 13, 2020 to keep individuals informed and outline some precautionary steps. Carnival expects to conclude its investigation of the data in the next 30 - 60 days and will then send individual notifications to potentially impacted individuals whose current contact information is available to the company. We will update you, once that notice process is complete.

As part of its ongoing operations, Carnival is continuing to review security and privacy policies and procedures and implementing changes when needed to enhance information security and privacy controls.

If your office requires any further information in this matter, please contact me at 206-839-4340 or <u>aswaminathan@orrick.com</u>.



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E aswaminathan@orrick.com D +1 206 839 4340 F +1 206 839 4301 New Hampshire Attorney General October 16, 2020 Page 2

Sincerely,

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Aravind Swaminathan

Aravind'Swaminathan Partner Orrick, Herrington, & Sutcliffe, LLP