

# BakerHostetler

## Baker & Hostetler LLP

11601 Wilshire Boulevard  
Suite 1400  
Los Angeles, CA 90025-0509

T 310.820.8800  
F 310.820.8859  
www.bakerlaw.com

M. Scott Koller  
direct dial: 310.979.8427  
mskoller@bakerlaw.com

**OCTOBER 17, 2016**

### Via OVERNIGHT DELIVERY

Office of the Attorney General  
33 Capitol Street  
Concord, NH 03301

Re: *Incident Notification*

Dear Sir or Madam:

Our client, Broadview Mortgage ("Broadview"), learned on July 28, 2016, that its third-party information technology provider had identified two unauthorized administrative accounts on a branch office server. Broadview immediately began an investigation, promptly disabled the unauthorized accounts, and retained an outside forensic firm to determine whether any client information was potentially accessed. While Broadview found no evidence that any client information was accessed or misused in any way, out of an abundance of caution, it elected to notify affected individuals.

Broadview began mailing notification letters to the home addresses of affected individuals on October 17, 2016. Broadview provided affected individuals with one year of complimentary credit monitoring and identity theft protection services. Broadview also is providing a phone number that affected individuals may call for further information.

Broadview is notifying New Hampshire residents in substantially the same form as the letters attached hereto.<sup>1</sup> The total number of people identified to date as affected in New Hampshire is two (2). Notification is being provided in the most expedient time possible and without unreasonable delay pursuant to the investigation described above, which was necessary to determine the scope of the incident; restore the reasonable integrity of the data system; and identify the individuals potentially affected. *See* N.H. REV. STAT. ANN. § 359-C:20(I)(a).

---

<sup>1</sup> This report is not, and does not constitute, a waiver of personal jurisdiction.

To help ensure that a similar incident does not reoccur, Broadview has taken steps to further secure the accounts used to access our servers and we have enhanced our existing security procedures relating to access to confidential information.

Please do not hesitate to contact me if you any have questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "M. Scott Koller". The signature is written in a cursive style with a large, stylized "M" and "K".

M. Scott Koller  
Counsel

Enclosure

STATE OF NH  
DEPT OF JUSTICE  
2016 OCT 18 AM 10:33