



7-Eleven, Inc.

STATE OF NH
DEPT OF JUSTICE
2016 AUG 11 AM 11:12

J. David Clark, Jr.
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August 8, 2016

State of New Hampshire
Department of Justice
Office of the Attorney General Joseph Foster
33 Capitol Street
Concord, NH 03301

Re: Security Breach Notification

Dear Mr. Foster:

This letter is to provide you notice on behalf of 7-Eleven, Inc. of a recent security breach incident. On behalf of the 7-Eleven franchisees, 7-Eleven maintains a database of records for each franchise location that contains information on all franchisee employees for that location. Only the records in the database for the employees of a particular franchisee (“Employing Franchisee”) are sent to the local store and are available for access by the Employing Franchisee. 7-Eleven discovered in June 2016 that as part of the update process, in addition to the normal set of employee records sent for each Employing Franchisee, some additional records from the franchisee employee database were available to certain 7-Eleven franchisees. The information potentially accessible includes franchisee employees’ names, addresses, telephone numbers, and social security numbers.

We immediately updated the records, investigated to determine the cause of the issue, and have taken additional safety measures to protect the information and ensure that records are not accidentally made available to any franchisee other than the Employing Franchisee.

It is important to note that the only persons who may have had temporary access to any particular employment record was a 7-Eleven franchisee, who is entrusted with the same types of information for their own employees. We have not received any reports of actual misuse of information as a result of this incident.

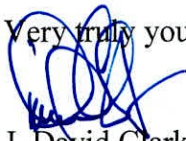
7-Eleven is continuing to monitor the situation, and is taking steps to prevent it from recurring. To help protect the identity of the affected individuals, we are offering a complimentary a complimentary one-year membership of First Watch Technologies’ professional identity monitoring service called First Watch ID. This service helps detect possible misuse of information, provides identity protection support, and up to \$1,000,000.00 in identity theft insurance.

7-Eleven, Inc.
3200 Hackberry Road • Irving, Texas 75063
Mailing Address: Box 711 • Dallas, Texas 75221-0711
Facsimile: (972) 828-1003

Please find attached a copy of the notification that will be mailed to all 31 affected residents of your state beginning August 9, 2016.

If you have additional questions or concerns regarding this incident, please contact me at the above address.

Very truly yours,

A handwritten signature in blue ink, appearing to read "J. David Clark, Jr.", written over the text "Very truly yours,".

J. David Clark, Jr.