

THE GRANITE STATE POLL
PROJECT REPORT FOR
DEPARTMENT OF JUSTICE
IDENTITY THEFT

Prepared by:

Tracy A. Fowler, M.A.
Andrew E. Smith, Ph.D.

The Survey Center
University of New Hampshire

September 2007

The University of New Hampshire

Survey Center

The UNH Survey Center is an independent, non-partisan academic survey research organization and a division of the UNH Carsey Institute.

The Survey Center conducts telephone, mail, e-mail, Internet, and intercept surveys, as well as focus groups and other qualitative research for university researchers, government agencies, public non-profit organizations, private businesses, and media clients.

Our senior staff have over 40 years experience in designing and conducting custom research on a broad range of political, social, health care, and other public policy issues.

This project was supported by Award No. 2006-BJ-CX-K022 awarded by the Bureau of Justice Statistics, Office of Justice Programs. The opinions, findings, and conclusions or recommendations expressed in this publication are those of the author and do not necessarily reflect the views of the Department of Justice.

Dr. Andrew E. Smith, Director
UNH Survey Center
Thompson Hall
Durham, New Hampshire 03824
603/862-2226 (voice)
603/862-1488 (FAX)
Andrew.Smith@unh.edu

Table of Contents

| | |
|--|-------|
| Executive Summary | 1 |
| Figures..... | 3 |
| Technical Report | T - 1 |
| <u>Appendix A:</u> Detailed Tabular Results | A - 1 |
| <u>Appendix B:</u> Open Ended Responses | B - 1 |
| <u>Appendix C:</u> Questionnaire | C - 1 |

EXECUTIVE SUMMARY

The University of New Hampshire Survey Center included a series of questions on its September 2007 Granite State Poll for the Department of Justice. The major purposes of these questions were to determine the extent of identity theft among New Hampshire residents and specific time and costs of identity theft. Five hundred eight (508) New Hampshire adults were interviewed by telephone between September 17 and September 24, 2007. The margin of sampling error for the survey is +/- 4.4%. (See Technical Report below for a more detailed description of survey methods.) The following figures display survey results, detailed tabular results can be found in Appendix A, Appendix B contains the open ended responses and Appendix C contains the survey instrument.

The vast majority of NH adults have not experienced any type of misuse of personal information

- Only one in ten NH adults (9%) had someone misuse their credit card or credit card number in 2006.

Figure 1

- NH adults who have lived in NH for 2 years or less are most likely to have had someone misuse their credit card or credit card number in 2006.
- Only 7 percent of NH adults have had someone misuse an existing account other than a credit card.

Figure 1

- Even fewer NH adults (3%) have experienced identity theft that involved more than the misuse of existing accounts. **Figure 1**

Of those who have experienced any identity theft (N=88):

- One third (34%) say it took one day or less to resolve the problem, 26 percent say it took between 1 day and 1 month, 14 percent say it took between 1 and 2 months, 9 percent say it took 3 months to a year, 9 percent say it took more than a year, and 7 percent say they don't know.
- One third (30%) say they received a call or were contacted by their financial institution, 42 percent say they noticed it on a bill from their financial institution, 4 percent say their information was scammed or hacked on the computer, 4 percent say the company where the fraudulent charges took place contacted them, 5 percent say their account was overdrawn, 6 percent say they noticed their information was stolen or lost, 7 percent say they were notified some other way, and 2 percent say they don't know.
- The majority say that a stranger misused their information (67%) or they don't know (18%), 8 percent said it was someone at a business, 2 percent said it was someone from a financial institution, and the remaining 5 percent were people they knew.
- The majority (57%) did not know how their information was obtained, and 43 percent said they did know.
 - Of those who knew how their information was obtained (N=36), 46 percent said their information was physically stolen, 31 percent said it was stolen electronically, and 24 percent listed some other manner.
- A quarter (23%) said that the dollar amount of what was obtained was less than \$100, 18 percent said it was between \$100 and \$499, 16 percent said between \$500 and \$999, 25 percent said between \$1,000 and \$5,000, 10 percent said it was between \$5,000 and \$100,000, and 7 percent say they don't know.
 - Those who experienced identity theft were more likely to have higher dollar amounts associated with the misuse of their information than those who experienced misuse of a credit card or other existing account. **Figure 2**

- The majority (73%) say they did not have to pay any out of pocket expenses as a result of the identity theft, 11 percent said they spent less than \$50, 11 percent say between \$50 and \$1,000, 3 percent say over \$1,000, and 2 percent say they don't know.
 - Those who experienced identity theft were much more likely to spend more to correct the problem than those who experienced misuse of their credit card or other existing account. **Figure 3**
- Two fifths (40%) say they spent 1 hour or less resolving problems caused by the identity theft, 36 percent say it took between 2 and 9 hours, 10 percent say between 10 and 39 hours, 5 percent say between 40 and 79 hours, 2 percent say between 80 and 159 hours, and 6 percent say they don't know.
 - Again, those who have experienced identity theft are more likely to spend more time correcting the problem than those who experienced misuse of their credit card or other existing accounts. **Figure 4**
- Nearly three quarters (73%) say they contacted someone in attempting to report or resolve the incident, 26 percent did not contact anyone, and 1 percent said they don't know.
 - Of those who contacted someone (N=64), 83 percent say they contacted the company where the misuse occurred, 26 percent said they contacted local law enforcement, 19 percent contacted credit reporting agency, followed by lawyer (7%), DMV (4%), State AG office (4%), Federal Trade Commission (4%), 23 percent said they contacted someone else and 1 percent said they don't know.
- The majority said that their local law enforcement agency did not take a police report, 17 percent say they did, 6 percent did not report it to local law enforcement, and 2 percent say they don't know.

Figure 1: “Did anyone misuse your credit card or credit card number to place charges on your account without your permission in 2006?”

“Has anyone ever misused any of your existing accounts other than a credit card account –for example, a bank or wireless telephone account – without your permission to run up charges or to take money from your accounts?”

“Have you ever been the victim of a different form of Identify Theft, one that involved more than just the misuse of existing accounts or numbers? That is, has anyone used your personal information without your permission, to obtain NEW credit cards or loans in your name, run up debts in your name, open other account, or otherwise commit theft, fraud, or some other crime?”

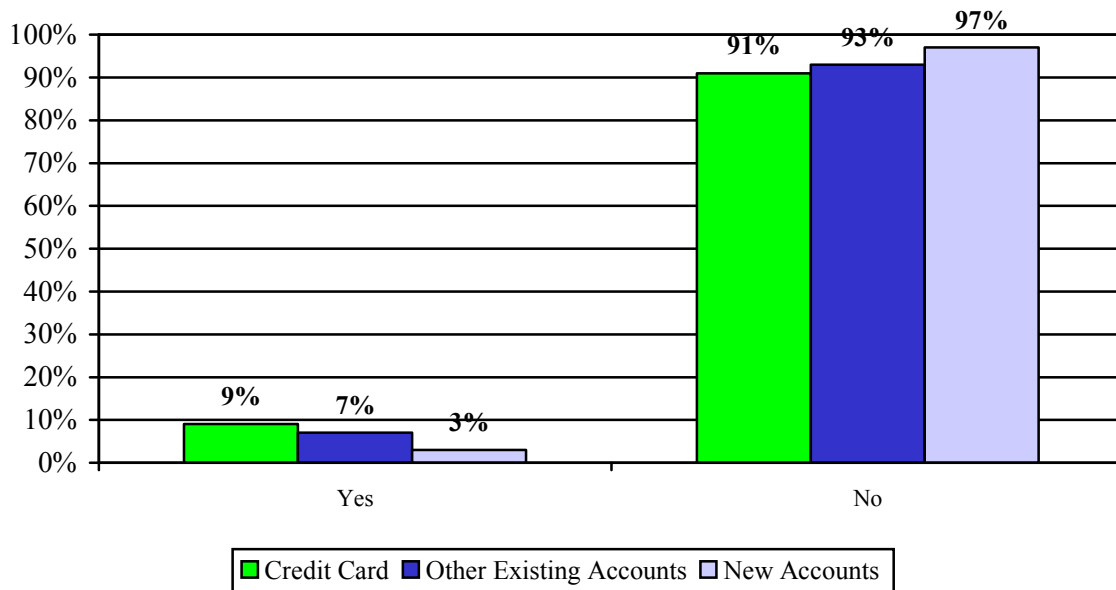


Figure 2: “What is the approximate total dollar value of what the person obtained while misusing your information? Include the value of credit, loans, cash, services, and anything else the person may have obtained.”

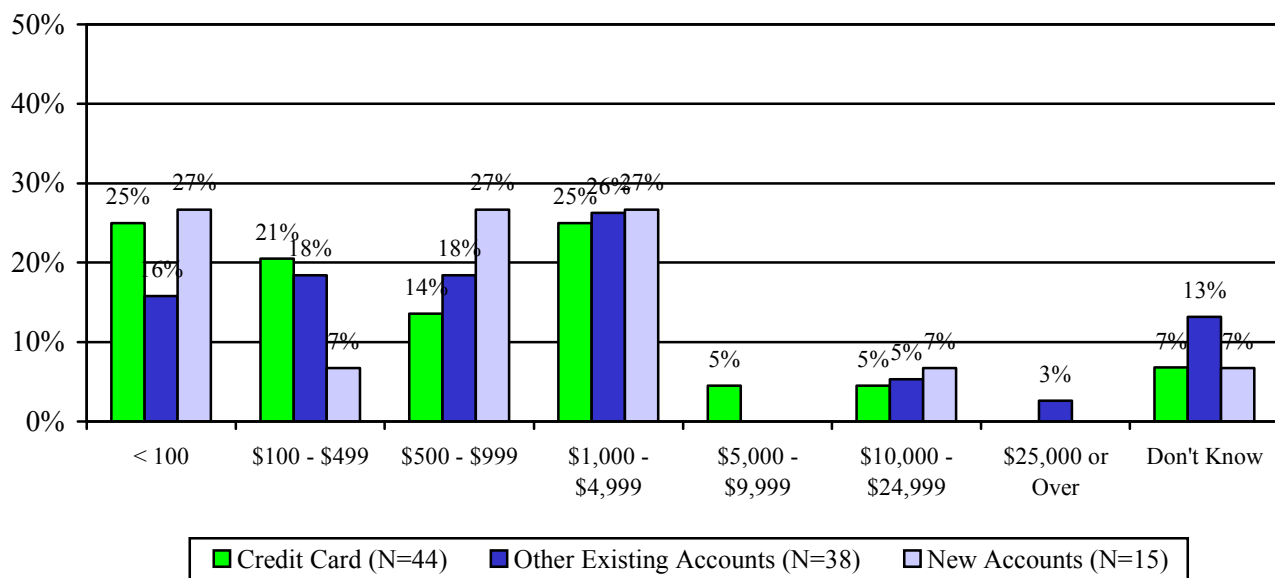


Figure 3: “How much money did you pay out of pocket as a result of the identity theft? In thinking about this answer, include costs for things such as postage, copying, notarizing documents, and legal fees, as well as payment of any fraudulent debts in order to avoid further problems.”

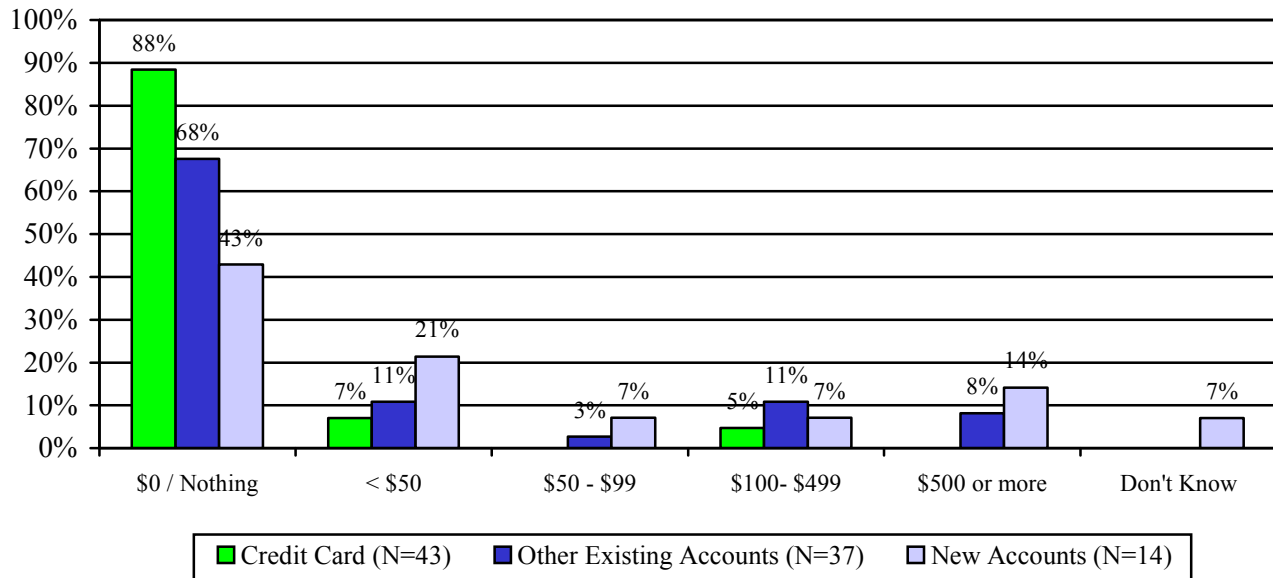
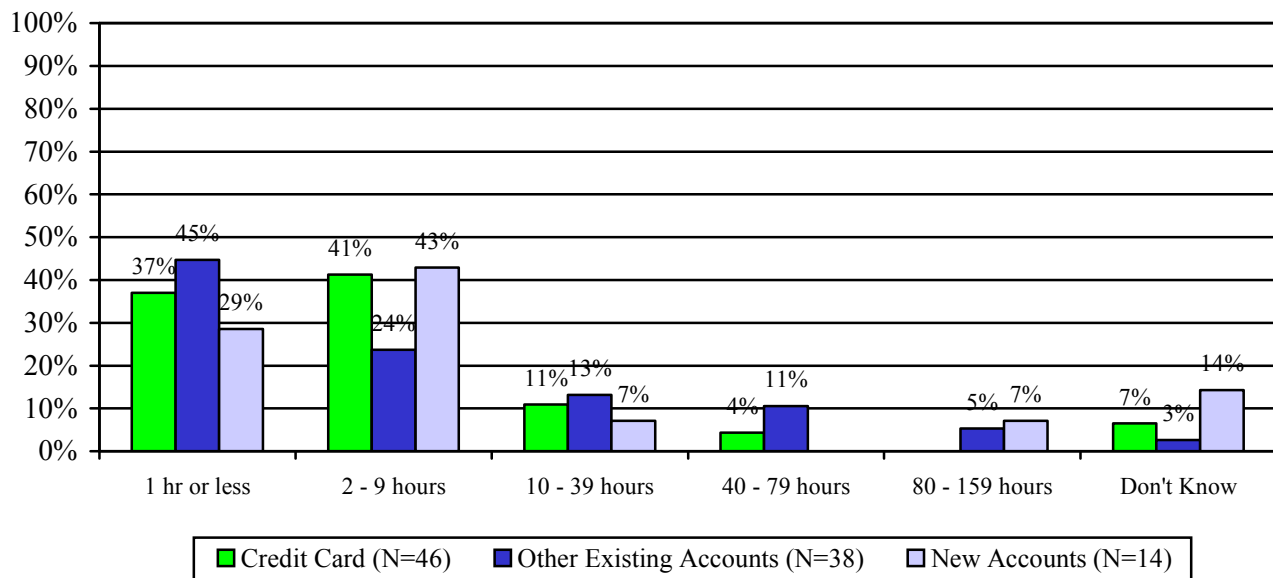


Figure 4: “How many hours of your own time have you spent resolving credit, financial, and other problems caused by the theft of your information?”



TECHNICAL REPORT

How the Sample Was Selected

The September, 2007 Granite State Poll was a survey of randomly selected adults in the state of New Hampshire. This survey was conducted using a procedure called Random Digit Dialing (RDD) which is described below.

A sample of households in the area was selected by a procedure known as random digit dialing. The way this works is as follows. First, with the aid of the computer, one of the three-digit telephone exchanges that are currently used in the area (e.g., 772) is randomly selected. The computer then randomly selects one of the "working blocks"--the first two of the last four numbers in a telephone number (e.g., 64)--and attaches it to the randomly selected exchange. Finally, the computer program then generates a two-digit random number between 00 and 99 (e.g., 57) which is attached to the previously selected prefix (772), and the previously selected working block (64) resulting in a complete telephone number -- i.e., 772-6457. This procedure is then repeated numerous times by the computer to generate more random numbers, so that we have a sufficient quantity to conduct the survey. The end result is that each household in the area in which there is a telephone has an equally likely chance of being selected into the sample.

The random sample used in the Granite State Poll was purchased from Scientific Telephones Samples (STS), Foothill Ranch, California. STS screens each selected telephone number to eliminate non-working numbers, disconnected numbers, and business numbers to improve the efficiency of the sample, reducing the amount of time interviewers spend calling non-usable numbers.

Each of these randomly generated telephone numbers is called by one of our interviewers from a centrally supervised facility at the UNH Survey Center. If the number called is found not to be a residential one, it is discarded and another random number is called. (Approximately forty-five percent of the numbers were discarded because they are found to be businesses, institutions, or not assigned.) If it is a residential number, the interviewer then randomly selects a member of the household by asking to speak with the adult currently living in the household who has had the most recent birthday. This selection process ensures that every adult (18 years of age or older) in the household has an equally likely chance of being included in the survey. No substitutions are allowed. If, for example, the randomly selected adult is not at home when the household is first contacted, the interviewer cannot substitute by selecting someone else who just happens to be there at the time. Instead, he or she must make an appointment to call back when the randomly selected adult is at home. In this way, respondent selection bias is minimized.

When the Interviewing Was Done

New Hampshire adults in the Granite State Poll were interviewed between September 17 and September 24, 2007. Each selected respondent was called by a professional UNH Survey Center interviewer from a centrally supervised facility at the UNH Survey Center. Telephone calls during the field period were made between 9:00 AM and 9:00 PM.

Response Rates

Interviews were completed with 508 randomly selected adults in New Hampshire. Using American Association for Public Opinion (AAPOR) Response Rate 4, the response rate for the September, 2007 Granite State Poll was 18 percent. The formula to calculate standard AAPOR response rate is:

$$\frac{I}{((I+P) + (R+NC+O) + e(UH+UO))}$$

I=Complete Interviews, **P**=Partial Interviews, **R**=Refusal and break off, **NC**=Non Contact, **O**=Other, **e**=estimated portion of cases of unknown eligibility that are eligible, **UH**=Unknown household, **UO**=Unknown other.

Sampling Error

The Granite State Poll, like all surveys, is subject to sampling error due to the fact that all residents in the area were not interviewed. For those questions asked of four hundred (400) or so respondents, the error is +/-4.9%. For those questions where fewer than 400 persons responded, the sampling error can be calculated as follows:

$$\text{Sampling error} = \pm (1.96) \sqrt{\frac{P(1-P)}{N}}$$

Where **P** is the percentage of responses in the answer category being evaluated and **N** is the total number of persons answering the particular question.

For example, suppose you had the following distribution of answers to the question, "Should the state spend more money on road repair even if that means higher taxes?" Assume 1,000 respondents answered the question as follows:

| | |
|------------|-------|
| YES | - 47% |
| NO | - 48% |
| DON'T KNOW | - 5% |

The sampling error for the "YES" percentage of 47% would be

$$\pm (1.96) \sqrt{\frac{(47)(53)}{1,000}} = \pm 3.1\%$$

for the "NO" percentage of 48% it would be

$$\pm (1.96) \sqrt{\frac{(48)(52)}{1,000}} = \pm 3.1\%$$

and for the "DON'T KNOW" percentage of 5% it would be

$$\pm (1.96) \sqrt{\frac{(5)(95)}{1,000}} = \pm 1.4\%$$

In this case we would expect the true population figures to be within the following ranges:

| | |
|------------|-----------------------------------|
| YES | 43.9% - 50.1% (i.e., 47% +/-3.1%) |
| NO | 44.9% - 51.1% (i.e., 48% +/-3.1%) |
| DON'T KNOW | 3.6% - 6.4% (i.e., 5% +/-1.4%) |

APPENDIX A:
DETAILED TABULAR RESULTS

Now I'd like to change the subject and ask a few questions about credit cards and identity theft.

DOJ1: Did anyone misuse your credit card or credit card number to place charges on your account without your permission in 2006?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|-------------------------------|-----|-----|-------------------------|----------------------|
| All NH Adults | 9% | 91% | 0% | 504 |
| Registered to Vote | | | | |
| Registered Democrat | 7% | 92% | 1% | 128 |
| Undeclared/Other | 12% | 88% | 0% | 182 |
| Registered Republican | 7% | 93% | 0% | 112 |
| Party Identification | | | | |
| Democrat | 7% | 92% | 1% | 234 |
| Independent | 10% | 90% | 0% | 80 |
| Republican | 11% | 89% | 0% | 176 |
| Political Ideology | | | | |
| Liberal | 10% | 89% | 1% | 121 |
| Moderate | 11% | 89% | 0% | 196 |
| Conservative | 7% | 93% | 0% | 150 |
| Sex of Respondent | | | | |
| Male | 9% | 91% | 0% | 246 |
| Female | 9% | 91% | 0% | 257 |
| Age | | | | |
| 18 to 29 | 11% | 89% | 0% | 41 |
| 30 to 39 | 8% | 92% | 0% | 67 |
| 40 to 49 | 11% | 88% | 1% | 94 |
| 50 to 59 | 12% | 88% | 0% | 143 |
| 60 to 69 | 6% | 94% | 0% | 88 |
| 70 or older | 6% | 94% | 0% | 52 |
| Education | | | | |
| High school or less | 8% | 92% | 0% | 120 |
| Technical school/Some college | 7% | 93% | 0% | 125 |
| College graduate | 8% | 91% | 1% | 154 |
| Postgraduate work | 13% | 87% | 0% | 98 |
| Income | | | | |
| Less than \$30,000 | 5% | 95% | 0% | 45 |
| \$30,000 to \$44,999 | 8% | 92% | 0% | 34 |
| \$45,000 to \$59,999 | 9% | 88% | 3% | 39 |
| \$60,000 to \$74,999 | 8% | 92% | 0% | 49 |
| \$75,000 to \$99,999 | 7% | 93% | 0% | 76 |
| \$100,000 or more | 12% | 88% | 0% | 101 |
| Marital Status | | | | |
| Married | 9% | 91% | 0% | 355 |
| Divorced/Separated | 5% | 93% | 1% | 90 |
| Never married | 14% | 86% | 0% | 55 |
| Adults in Household | | | | |
| One | 8% | 92% | 0% | 77 |
| Two | 10% | 90% | 0% | 306 |
| Three or more | 9% | 91% | 0% | 108 |

Now I'd like to change the subject and ask a few questions about credit cards and identity theft.

DOJ1: Did anyone misuse your credit card or credit card number to place charges on your account without your permission in 2006?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|------------------------------------|-----|-----|-------------------------|----------------------|
| All NH Adults | 9% | 91% | 0% | 504 |
| Children in Household | | | | |
| No children | 9% | 91% | 0% | 322 |
| One | 10% | 90% | 0% | 71 |
| Two or more | 10% | 89% | 1% | 98 |
| Religion | | | | |
| Protestant | 9% | 91% | 0% | 173 |
| Catholic | 12% | 88% | 0% | 163 |
| Other | 7% | 92% | 1% | 134 |
| Years Lived in NH | | | | |
| 2 years or less | 28% | 72% | 0% | 19 |
| 3 to 5 years | 12% | 85% | 3% | 39 |
| 6 to 10 years | 10% | 90% | 0% | 48 |
| 11 to 20 years | 10% | 90% | 0% | 75 |
| 20 or more years | 7% | 93% | 0% | 309 |
| Region | | | | |
| Northern NH | 7% | 93% | 0% | 67 |
| Western NH | 8% | 92% | 0% | 48 |
| Central/Lakes | 7% | 93% | 0% | 80 |
| Hillsborough County | 4% | 95% | 1% | 152 |
| Seacoast | 16% | 84% | 0% | 157 |
| Executive Council Districts | | | | |
| 1st District | 10% | 90% | 0% | 104 |
| 2nd District | 7% | 93% | 0% | 111 |
| 3rd District | 11% | 89% | 0% | 113 |
| 4th District | 11% | 87% | 1% | 86 |
| 5th District | 6% | 94% | 0% | 90 |

DOJ2: Has anyone ever misused any of your existing accounts other than a credit card account -for example, a bank or wireless telephone account - without your permission to run up charges or to take money from your accounts?

| | Yes | No | Number Responding |
|-------------------------------|-----|-----|-------------------|
| All NH Adults | 7% | 93% | 505 |
| Registered to Vote | | | |
| Registered Democrat | 9% | 91% | 128 |
| Undeclared/Other | 9% | 91% | 182 |
| Registered Republican | 7% | 93% | 114 |
| Party Identification | | | |
| Democrat | 9% | 91% | 234 |
| Independent | 7% | 93% | 80 |
| Republican | 7% | 93% | 178 |
| Political Ideology | | | |
| Liberal | 8% | 92% | 121 |
| Moderate | 10% | 90% | 196 |
| Conservative | 4% | 96% | 151 |
| Sex of Respondent | | | |
| Male | 8% | 92% | 246 |
| Female | 7% | 93% | 259 |
| Age | | | |
| 18 to 29 | 13% | 87% | 41 |
| 30 to 39 | 11% | 89% | 67 |
| 40 to 49 | 9% | 91% | 96 |
| 50 to 59 | 5% | 95% | 143 |
| 60 to 69 | 8% | 92% | 88 |
| 70 or older | 3% | 97% | 52 |
| Education | | | |
| High school or less | 4% | 96% | 120 |
| Technical school/Some college | 8% | 92% | 125 |
| College graduate | 8% | 92% | 154 |
| Postgraduate work | 11% | 89% | 100 |
| Income | | | |
| Less than \$30,000 | 15% | 85% | 45 |
| \$30,000 to \$44,999 | 3% | 97% | 34 |
| \$45,000 to \$59,999 | 12% | 88% | 39 |
| \$60,000 to \$74,999 | 4% | 96% | 49 |
| \$75,000 to \$99,999 | 9% | 91% | 76 |
| \$100,000 or more | 8% | 92% | 101 |
| Marital Status | | | |
| Married | 8% | 92% | 356 |
| Divorced/Separated | 6% | 94% | 90 |
| Never married | 9% | 91% | 55 |
| Adults in Household | | | |
| One | 6% | 94% | 77 |
| Two | 9% | 91% | 306 |
| Three or more | 6% | 94% | 110 |

DOJ2: Has anyone ever misused any of your existing accounts other than a credit card account -for example, a bank or wireless telephone account - without your permission to run up charges or to take money from your accounts?

| | Yes | No | Number Responding |
|------------------------------------|-----|------|-------------------|
| All NH Adults | 7% | 93% | 505 |
| Children in Household | | | |
| No children | 7% | 93% | 322 |
| One | 6% | 94% | 73 |
| Two or more | 11% | 89% | 98 |
| Religion | | | |
| Protestant | 7% | 93% | 175 |
| Catholic | 8% | 92% | 163 |
| Other | 9% | 91% | 134 |
| Years Lived in NH | | | |
| 2 years or less | 0% | 100% | 19 |
| 3 to 5 years | 13% | 87% | 39 |
| 6 to 10 years | 13% | 87% | 48 |
| 11 to 20 years | 7% | 93% | 75 |
| 20 or more years | 7% | 93% | 311 |
| Region | | | |
| Northern NH | 7% | 93% | 67 |
| Western NH | 10% | 90% | 48 |
| Central/Lakes | 7% | 93% | 80 |
| Hillsborough County | 5% | 95% | 152 |
| Seacoast | 10% | 90% | 159 |
| Executive Council Districts | | | |
| 1st District | 10% | 90% | 104 |
| 2nd District | 5% | 95% | 111 |
| 3rd District | 10% | 90% | 113 |
| 4th District | 7% | 93% | 88 |
| 5th District | 5% | 95% | 90 |

DOJ3: Have you ever been the victim of a different form of Identify Theft, one that involved more than just the misuse of existing accounts or numbers? That is, has anyone used your personal information without your permission, to obtain NEW credit cards or loans in your name, run up debts in your name, open other account, or otherwise commit theft, fraud, or some other crime?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|-------------------------------|-----|------|-------------------------|----------------------|
| All NH Adults | 3% | 97% | 0% | 505 |
| Registered to Vote | | | | |
| Registered Democrat | 2% | 98% | 0% | 128 |
| Undeclared/Other | 5% | 95% | 0% | 182 |
| Registered Republican | 4% | 96% | 1% | 113 |
| Party Identification | | | | |
| Democrat | 3% | 97% | 0% | 234 |
| Independent | 2% | 98% | 0% | 80 |
| Republican | 4% | 96% | 0% | 177 |
| Political Ideology | | | | |
| Liberal | 1% | 99% | 0% | 121 |
| Moderate | 5% | 94% | 0% | 195 |
| Conservative | 2% | 98% | 0% | 151 |
| Sex of Respondent | | | | |
| Male | 2% | 98% | 0% | 246 |
| Female | 4% | 96% | 0% | 258 |
| Age | | | | |
| 18 to 29 | 0% | 100% | 0% | 41 |
| 30 to 39 | 1% | 97% | 1% | 67 |
| 40 to 49 | 7% | 93% | 0% | 96 |
| 50 to 59 | 4% | 96% | 0% | 143 |
| 60 to 69 | 1% | 99% | 0% | 88 |
| 70 or older | 1% | 98% | 1% | 52 |
| Education | | | | |
| High school or less | 3% | 97% | 1% | 120 |
| Technical school/Some college | 5% | 95% | 0% | 125 |
| College graduate | 2% | 98% | 0% | 154 |
| Postgraduate work | 3% | 97% | 0% | 99 |
| Income | | | | |
| Less than \$30,000 | 4% | 96% | 0% | 45 |
| \$30,000 to \$44,999 | 5% | 95% | 0% | 34 |
| \$45,000 to \$59,999 | 4% | 95% | 2% | 39 |
| \$60,000 to \$74,999 | 5% | 95% | 0% | 49 |
| \$75,000 to \$99,999 | 0% | 100% | 0% | 76 |
| \$100,000 or more | 5% | 95% | 0% | 101 |
| Marital Status | | | | |
| Married | 2% | 98% | 0% | 355 |
| Divorced/Separated | 7% | 92% | 1% | 90 |
| Never married | 1% | 99% | 0% | 55 |
| Adults in Household | | | | |
| One | 6% | 93% | 1% | 77 |
| Two | 3% | 97% | 0% | 305 |
| Three or more | 0% | 99% | 1% | 110 |

DOJ3: Have you ever been the victim of a different form of Identify Theft, one that involved more than just the misuse of existing accounts or numbers? That is, has anyone used your personal information without your permission, to obtain NEW credit cards or loans in your name, run up debts in your name, open other account, or otherwise commit theft, fraud, or some other crime?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|------------------------------------|-----|------|-------------------------|----------------------|
| All NH Adults | 3% | 97% | 0% | 505 |
| Children in Household | | | | |
| No children | 2% | 98% | 0% | 322 |
| One | 7% | 93% | 0% | 72 |
| Two or more | 2% | 97% | 1% | 98 |
| Religion | | | | |
| Protestant | 2% | 98% | 0% | 175 |
| Catholic | 5% | 95% | 1% | 162 |
| Other | 3% | 97% | 0% | 134 |
| Years Lived in NH | | | | |
| 2 years or less | 0% | 100% | 0% | 19 |
| 3 to 5 years | 0% | 98% | 2% | 39 |
| 6 to 10 years | 3% | 97% | 0% | 47 |
| 11 to 20 years | 2% | 98% | 0% | 75 |
| 20 or more years | 4% | 96% | 0% | 311 |
| Region | | | | |
| Northern NH | 2% | 98% | 0% | 67 |
| Western NH | 0% | 99% | 1% | 48 |
| Central/Lakes | 4% | 96% | 0% | 80 |
| Hillsborough County | 2% | 98% | 0% | 152 |
| Seacoast | 4% | 95% | 1% | 159 |
| Executive Council Districts | | | | |
| 1st District | 2% | 97% | 1% | 103 |
| 2nd District | 4% | 96% | 0% | 111 |
| 3rd District | 4% | 96% | 0% | 113 |
| 4th District | 2% | 97% | 1% | 88 |
| 5th District | 2% | 98% | 0% | 90 |

DOJ4: Can you tell me how long it took you to resolve problems after you discovered that your information was being misused?

| | 1 day or less | 1 day to 1 week | 1 week to 1 month | 1 to 2 months | 3 to 5 months | 6 to 11 months | 1 to 2 years | 5 or more years | Don't Know | Number |
|-------------------------------|---------------|-----------------|-------------------|---------------|---------------|----------------|--------------|-----------------|------------|--------|
| All NH Adults | 34% | 7% | 19% | 14% | 4% | 5% | 5% | 4% | 7% | 88 |
| Registered to Vote | | | | | | | | | | |
| Registered Democrat | 14% | 18% | 15% | 29% | 2% | 9% | 6% | 0% | 7% | 19 |
| Undeclared/Other | 34% | 3% | 24% | 9% | 8% | 6% | 4% | 2% | 12% | 43 |
| Registered Republican | 55% | 11% | 7% | 3% | 0% | 0% | 9% | 15% | 0% | 14 |
| Party Identification | | | | | | | | | | |
| Democrat | 23% | 9% | 25% | 16% | 2% | 8% | 3% | 4% | 10% | 40 |
| Independent | 43% | 3% | 9% | 14% | 8% | 0% | 11% | 0% | 11% | 14 |
| Republican | 41% | 6% | 18% | 12% | 5% | 5% | 4% | 6% | 5% | 33 |
| Political Ideology | | | | | | | | | | |
| Liberal | 24% | 14% | 34% | 13% | 5% | 5% | 0% | 4% | 1% | 22 |
| Moderate | 39% | 5% | 10% | 13% | 3% | 3% | 8% | 7% | 12% | 44 |
| Conservative | 23% | 4% | 27% | 19% | 6% | 13% | 2% | 0% | 5% | 18 |
| Sex of Respondent | | | | | | | | | | |
| Male | 33% | 5% | 24% | 20% | 0% | 4% | 6% | 6% | 3% | 41 |
| Female | 35% | 9% | 16% | 8% | 8% | 7% | 3% | 3% | 11% | 47 |
| Age | | | | | | | | | | |
| 18 to 29 | 44% | 0% | 14% | 29% | 0% | 0% | 14% | 0% | 0% | 9 |
| 30 to 39 | 28% | 0% | 20% | 21% | 0% | 6% | 0% | 8% | 19% | 12 |
| 40 to 49 | 42% | 2% | 16% | 12% | 6% | 6% | 2% | 7% | 7% | 20 |
| 50 to 59 | 28% | 10% | 26% | 9% | 9% | 4% | 5% | 5% | 4% | 29 |
| 60 to 69 | 32% | 13% | 11% | 13% | 0% | 13% | 6% | 0% | 12% | 13 |
| 70 or older | 41% | 21% | 25% | 13% | 0% | 0% | 0% | 0% | 0% | 5 |
| Education | | | | | | | | | | |
| High school or less | 28% | 4% | 22% | 19% | 0% | 4% | 3% | 11% | 9% | 16 |
| Technical school/Some college | 38% | 6% | 11% | 10% | 6% | 8% | 0% | 11% | 10% | 20 |
| College graduate | 34% | 9% | 22% | 7% | 4% | 9% | 9% | 0% | 6% | 27 |
| Postgraduate work | 32% | 8% | 21% | 23% | 6% | 0% | 5% | 0% | 6% | 23 |
| Income | | | | | | | | | | |
| Less than \$30,000 | 58% | 4% | 19% | 6% | 0% | 0% | 0% | 8% | 5% | 11 |
| \$30,000 to \$44,999 | 33% | 11% | 37% | 10% | 0% | 0% | 10% | 0% | 0% | 5 |
| \$45,000 to \$59,999 | 27% | 12% | 8% | 21% | 12% | 0% | 0% | 0% | 21% | 7 |
| \$60,000 to \$74,999 | 54% | 0% | 16% | 0% | 0% | 0% | 11% | 8% | 11% | 8 |
| \$75,000 to \$99,999 | 28% | 17% | 18% | 36% | 0% | 0% | 0% | 0% | 0% | 11 |
| \$100,000 or more | 12% | 8% | 20% | 13% | 12% | 18% | 12% | 7% | 0% | 23 |
| Marital Status | | | | | | | | | | |
| Married | 32% | 8% | 18% | 14% | 4% | 8% | 4% | 4% | 8% | 62 |
| Divorced/Separated | 33% | 11% | 27% | 8% | 0% | 0% | 9% | 5% | 8% | 14 |
| Never married | 45% | 0% | 13% | 21% | 10% | 0% | 0% | 7% | 5% | 12 |
| Adults in Household | | | | | | | | | | |
| One | 23% | 13% | 26% | 8% | 0% | 0% | 6% | 11% | 13% | 13 |
| Two | 37% | 5% | 19% | 12% | 6% | 7% | 5% | 3% | 6% | 59 |
| Three or more | 33% | 8% | 14% | 26% | 0% | 5% | 0% | 6% | 8% | 16 |

DOJ4: Can you tell me how long it took you to resolve problems after you discovered that your information was being misused?

| | 1 day or less | 1 day to 1 week | 1 week to 1 month | 1 to 2 months | 3 to 5 months | 6 to 11 months | 1 to 2 years | 5 or more years | Don't Know | Number |
|------------------------------------|---------------|-----------------|-------------------|---------------|---------------|----------------|--------------|-----------------|------------|--------|
| All NH Adults | 34% | 7% | 19% | 14% | 4% | 5% | 5% | 4% | 7% | 88 |
| Children in Household | | | | | | | | | | |
| No children | 36% | 11% | 17% | 10% | 5% | 5% | 8% | 2% | 7% | 52 |
| One | 20% | 0% | 20% | 23% | 7% | 8% | 0% | 4% | 17% | 16 |
| Two or more | 38% | 3% | 26% | 15% | 0% | 6% | 0% | 12% | 0% | 20 |
| Religion | | | | | | | | | | |
| Protestant | 39% | 12% | 22% | 7% | 6% | 10% | 2% | 2% | 0% | 28 |
| Catholic | 38% | 3% | 19% | 12% | 2% | 5% | 10% | 2% | 8% | 35 |
| Other | 23% | 8% | 14% | 26% | 5% | 0% | 0% | 10% | 15% | 24 |
| Years Lived in NH | | | | | | | | | | |
| 2 years or less | 40% | 0% | 29% | 32% | 0% | 0% | 0% | 0% | 0% | 5 |
| 3 to 5 years | 7% | 12% | 27% | 4% | 6% | 16% | 16% | 12% | 0% | 7 |
| 6 to 10 years | 29% | 0% | 19% | 38% | 0% | 0% | 4% | 0% | 11% | 12 |
| 11 to 20 years | 55% | 3% | 24% | 8% | 0% | 0% | 0% | 6% | 4% | 15 |
| 20 or more years | 33% | 10% | 15% | 9% | 7% | 8% | 5% | 4% | 9% | 48 |
| Region | | | | | | | | | | |
| Northern NH | 36% | 15% | 35% | 4% | 5% | 0% | 5% | 0% | 0% | 8 |
| Western NH | 36% | 20% | 21% | 14% | 0% | 8% | 0% | 0% | 0% | 9 |
| Central/Lakes | 31% | 13% | 11% | 22% | 6% | 0% | 0% | 0% | 16% | 13 |
| Hillsborough County | 12% | 3% | 8% | 20% | 0% | 19% | 5% | 10% | 22% | 15 |
| Seacoast | 42% | 3% | 23% | 11% | 6% | 3% | 6% | 6% | 2% | 42 |
| Executive Council Districts | | | | | | | | | | |
| 1st District | 27% | 15% | 27% | 10% | 7% | 4% | 2% | 0% | 7% | 19 |
| 2nd District | 51% | 10% | 2% | 23% | 0% | 0% | 9% | 0% | 5% | 18 |
| 3rd District | 37% | 4% | 30% | 6% | 9% | 5% | 0% | 6% | 2% | 25 |
| 4th District | 19% | 3% | 23% | 14% | 0% | 8% | 8% | 10% | 15% | 15 |
| 5th District | 31% | 0% | 6% | 22% | 0% | 15% | 7% | 7% | 11% | 11 |

DOJ5: How did you first find out you were a victim of identify theft?

| | Contacted by Financial Institution | Bill from financial Inst. | Computer Hacked/Online Scam | Company called about purchases | Account overdrawn check bounced | Checkbook/credit card purse/wallet stolen | Other | Don't Know | Number Responding |
|-------------------------------|------------------------------------|---------------------------|-----------------------------|--------------------------------|---------------------------------|---|-------|------------|-------------------|
| All NH Adults | 30% | 42% | 4% | 4% | 5% | 6% | 7% | 2% | 87 |
| Registered to Vote | | | | | | | | | |
| Registered Democrat | 30% | 47% | 2% | 0% | 0% | 0% | 13% | 9% | 19 |
| Undeclared/Other | 30% | 47% | 4% | 0% | 1% | 9% | 9% | 0% | 41 |
| Registered Republican | 38% | 32% | 0% | 6% | 21% | 3% | 0% | 0% | 14 |
| Party Identification | | | | | | | | | |
| Democrat | 28% | 43% | 2% | 0% | 2% | 12% | 9% | 4% | 38 |
| Independent | 44% | 38% | 3% | 0% | 0% | 4% | 11% | 0% | 14 |
| Republican | 28% | 40% | 8% | 10% | 11% | 1% | 3% | 0% | 33 |
| Political Ideology | | | | | | | | | |
| Liberal | 25% | 54% | 0% | 0% | 0% | 12% | 2% | 7% | 22 |
| Moderate | 34% | 40% | 1% | 2% | 6% | 6% | 11% | 0% | 43 |
| Conservative | 21% | 33% | 17% | 14% | 9% | 2% | 5% | 0% | 18 |
| Sex of Respondent | | | | | | | | | |
| Male | 21% | 45% | 4% | 8% | 8% | 5% | 6% | 4% | 41 |
| Female | 38% | 39% | 5% | 0% | 2% | 8% | 8% | 0% | 45 |
| Age | | | | | | | | | |
| 18 to 29 | 7% | 50% | 0% | 29% | 0% | 0% | 14% | 0% | 9 |
| 30 to 39 | 33% | 52% | 0% | 0% | 7% | 0% | 8% | 0% | 10 |
| 40 to 49 | 24% | 46% | 7% | 0% | 7% | 6% | 10% | 0% | 20 |
| 50 to 59 | 36% | 38% | 8% | 0% | 1% | 11% | 5% | 0% | 29 |
| 60 to 69 | 41% | 23% | 0% | 6% | 13% | 3% | 0% | 13% | 13 |
| 70 or older | 27% | 62% | 0% | 0% | 0% | 12% | 0% | 0% | 5 |
| Education | | | | | | | | | |
| High school or less | 5% | 51% | 12% | 15% | 4% | 0% | 13% | 0% | 16 |
| Technical school/Some college | 44% | 31% | 6% | 0% | 10% | 5% | 4% | 0% | 20 |
| College graduate | 31% | 48% | 2% | 3% | 0% | 10% | 6% | 0% | 27 |
| Postgraduate work | 32% | 40% | 0% | 0% | 7% | 8% | 5% | 8% | 22 |
| Income | | | | | | | | | |
| Less than \$30,000 | 16% | 45% | 4% | 0% | 10% | 14% | 11% | 0% | 11 |
| \$30,000 to \$44,999 | 34% | 66% | 0% | 0% | 0% | 0% | 0% | 0% | 5 |
| \$45,000 to \$59,999 | 51% | 21% | 9% | 0% | 8% | 12% | 0% | 0% | 7 |
| \$60,000 to \$74,999 | 34% | 24% | 20% | 11% | 0% | 0% | 11% | 0% | 8 |
| \$75,000 to \$99,999 | 28% | 53% | 0% | 0% | 0% | 4% | 0% | 15% | 11 |
| \$100,000 or more | 15% | 51% | 5% | 0% | 8% | 9% | 12% | 0% | 23 |
| Marital Status | | | | | | | | | |
| Married | 30% | 45% | 4% | 0% | 6% | 5% | 6% | 3% | 60 |
| Divorced/Separated | 36% | 28% | 8% | 6% | 4% | 4% | 14% | 0% | 14 |
| Never married | 21% | 41% | 0% | 21% | 0% | 17% | 0% | 0% | 12 |
| Adults in Household | | | | | | | | | |
| One | 34% | 34% | 8% | 6% | 4% | 4% | 10% | 0% | 13 |
| Two | 31% | 43% | 5% | 0% | 5% | 8% | 8% | 0% | 59 |
| Three or more | 21% | 45% | 0% | 17% | 5% | 0% | 0% | 12% | 14 |

DOJ5: How did you first find out you were a victim of identify theft?

| | Contacted by Financial Institution | Bill from financial Inst. | Computer Hacked/ Online Scam | Company called about purchases | Account overdrawn check bounced | Checkbook/ credit card purse/wallet stolen | Other | Don't Know | Number Responding |
|------------------------------------|------------------------------------|---------------------------|------------------------------|--------------------------------|---------------------------------|--|-------|------------|-------------------|
| All NH Adults | 30% | 42% | 4% | 4% | 5% | 6% | 7% | 2% | 87 |
| Children in Household | | | | | | | | | |
| No children | 32% | 39% | 5% | 6% | 5% | 5% | 8% | 0% | 52 |
| One | 12% | 54% | 8% | 0% | 0% | 0% | 14% | 11% | 15 |
| Two or more | 38% | 41% | 0% | 0% | 8% | 14% | 0% | 0% | 20 |
| Religion | | | | | | | | | |
| Protestant | 46% | 43% | 6% | 0% | 6% | 0% | 0% | 0% | 28 |
| Catholic | 25% | 36% | 4% | 2% | 3% | 11% | 13% | 5% | 35 |
| Other | 19% | 50% | 3% | 11% | 7% | 7% | 4% | 0% | 22 |
| Years Lived in NH | | | | | | | | | |
| 2 years or less | 18% | 22% | 0% | 0% | 0% | 29% | 0% | 32% | 5 |
| 3 to 5 years | 30% | 32% | 0% | 0% | 0% | 23% | 16% | 0% | 7 |
| 6 to 10 years | 25% | 40% | 0% | 23% | 0% | 0% | 11% | 0% | 11 |
| 11 to 20 years | 35% | 54% | 10% | 0% | 0% | 0% | 0% | 0% | 15 |
| 20 or more years | 31% | 42% | 5% | 2% | 9% | 5% | 7% | 0% | 48 |
| Region | | | | | | | | | |
| Northern NH | 37% | 51% | 0% | 0% | 7% | 0% | 5% | 0% | 8 |
| Western NH | 24% | 68% | 0% | 0% | 8% | 0% | 0% | 0% | 9 |
| Central/Lakes | 34% | 21% | 4% | 0% | 9% | 11% | 7% | 14% | 12 |
| Hillsborough County | 29% | 37% | 4% | 22% | 0% | 3% | 5% | 0% | 15 |
| Seacoast | 29% | 42% | 6% | 0% | 4% | 9% | 9% | 0% | 42 |
| Executive Council Districts | | | | | | | | | |
| 1st District | 36% | 40% | 0% | 0% | 7% | 5% | 3% | 9% | 18 |
| 2nd District | 22% | 44% | 11% | 0% | 6% | 2% | 14% | 0% | 18 |
| 3rd District | 30% | 39% | 5% | 0% | 6% | 15% | 5% | 0% | 25 |
| 4th District | 33% | 49% | 0% | 0% | 3% | 3% | 13% | 0% | 15 |
| 5th District | 28% | 36% | 6% | 30% | 0% | 0% | 0% | 0% | 11 |

DOJ6: Do you know the identity of the person who misused your personal information without your permission?

| | 1% | 1% | 1% | 2% | 0% | 2% | 67% | 8% | 18% | 88% |
|-------------------------------|----------------|---------------|---------|---------------------|-----------|----------------------------------|----------|-------|------------|-------------------|
| | Current spouse | Former spouse | Sibling | Roommate/ housemate | Co-Worker | Someone at financial institution | Stranger | Other | Don't Know | Number Responding |
| All NH Adults | 1% | 1% | 1% | 2% | 0% | 2% | 67% | 8% | 18% | 88 |
| Registered to Vote | | | | | | | | | | |
| Registered Democrat | 4% | 0% | 3% | 8% | 0% | 0% | 77% | 0% | 8% | 19 |
| Undeclared/Other | 0% | 3% | 0% | 0% | 1% | 4% | 58% | 11% | 24% | 43 |
| Registered Republican | 0% | 0% | 0% | 0% | 0% | 0% | 83% | 7% | 10% | 14 |
| Party Identification | | | | | | | | | | |
| Democrat | 2% | 3% | 1% | 4% | 0% | 0% | 72% | 3% | 15% | 40 |
| Independent | 0% | 0% | 0% | 0% | 2% | 11% | 48% | 15% | 25% | 14 |
| Republican | 0% | 0% | 0% | 0% | 0% | 0% | 73% | 10% | 17% | 33 |
| Political Ideology | | | | | | | | | | |
| Liberal | 0% | 0% | 0% | 0% | 1% | 0% | 70% | 9% | 20% | 22 |
| Moderate | 2% | 3% | 1% | 3% | 0% | 3% | 67% | 1% | 19% | 44 |
| Conservative | 0% | 0% | 0% | 0% | 0% | 0% | 65% | 18% | 17% | 18 |
| Sex of Respondent | | | | | | | | | | |
| Male | 2% | 0% | 0% | 4% | 1% | 4% | 67% | 7% | 16% | 41 |
| Female | 0% | 3% | 1% | 0% | 0% | 0% | 68% | 8% | 20% | 47 |
| Age | | | | | | | | | | |
| 18 to 29 | 0% | 0% | 0% | 0% | 0% | 0% | 82% | 10% | 7% | 9 |
| 30 to 39 | 0% | 0% | 0% | 0% | 0% | 0% | 72% | 0% | 28% | 12 |
| 40 to 49 | 4% | 6% | 3% | 7% | 0% | 0% | 50% | 23% | 7% | 20 |
| 50 to 59 | 0% | 0% | 0% | 0% | 0% | 5% | 58% | 1% | 35% | 29 |
| 60 to 69 | 0% | 0% | 0% | 0% | 2% | 0% | 93% | 0% | 5% | 13 |
| 70 or older | 0% | 0% | 0% | 0% | 0% | 0% | 88% | 12% | 0% | 5 |
| Education | | | | | | | | | | |
| High school or less | 0% | 7% | 4% | 0% | 0% | 0% | 51% | 22% | 16% | 16 |
| Technical school/Some college | 4% | 0% | 0% | 7% | 0% | 0% | 73% | 4% | 11% | 20 |
| College graduate | 0% | 0% | 0% | 0% | 1% | 6% | 63% | 8% | 22% | 27 |
| Postgraduate work | 0% | 0% | 0% | 0% | 0% | 0% | 80% | 0% | 20% | 23 |
| Income | | | | | | | | | | |
| Less than \$30,000 | 0% | 11% | 5% | 0% | 0% | 0% | 74% | 0% | 10% | 11 |
| \$30,000 to \$44,999 | 0% | 0% | 0% | 0% | 0% | 0% | 27% | 50% | 23% | 5 |
| \$45,000 to \$59,999 | 0% | 0% | 0% | 21% | 3% | 0% | 47% | 0% | 29% | 7 |
| \$60,000 to \$74,999 | 11% | 0% | 0% | 0% | 0% | 0% | 65% | 8% | 16% | 8 |
| \$75,000 to \$99,999 | 0% | 0% | 0% | 0% | 0% | 0% | 64% | 0% | 36% | 11 |
| \$100,000 or more | 0% | 0% | 0% | 0% | 0% | 7% | 68% | 17% | 8% | 23 |
| Marital Status | | | | | | | | | | |
| Married | 0% | 0% | 0% | 2% | 0% | 2% | 69% | 7% | 19% | 62 |
| Divorced/Separated | 6% | 8% | 0% | 0% | 2% | 0% | 55% | 10% | 19% | 14 |
| Never married | 0% | 0% | 5% | 0% | 0% | 0% | 74% | 10% | 12% | 12 |
| Adults in Household | | | | | | | | | | |
| One | 6% | 0% | 4% | 0% | 2% | 0% | 57% | 0% | 31% | 13 |
| Two | 0% | 2% | 0% | 3% | 0% | 3% | 65% | 8% | 20% | 59 |
| Three or more | 0% | 0% | 0% | 0% | 0% | 0% | 86% | 14% | 0% | 16 |

DOJ16: Do you know the identity of the person who misused your personal information without your permission?

| | Current spouse | Former spouse | Sibling | Roommate/ housemate | Co- worker | Someone at financial institution | Stranger | Other | Don't Know | Number Responding |
|------------------------------------|----------------|---------------|---------|------------------------|---------------|---|----------|-------|------------|----------------------|
| All NH Adults | 1% | 1% | 1% | 2% | 0% | 2% | 67% | 8% | 18% | 88 |
| Children in Household | | | | | | | | | | |
| No children | 2% | 0% | 0% | 0% | 0% | 0% | 74% | 5% | 13% | 52 |
| One | 0% | 7% | 4% | 0% | 0% | 0% | 56% | 26% | 7% | 16 |
| Two or more | 0% | 0% | 0% | 8% | 0% | 8% | 59% | 0% | 25% | 20 |
| Religion | | | | | | | | | | |
| Protestant | 0% | 0% | 0% | 0% | 0% | 5% | 59% | 3% | 33% | 28 |
| Catholic | 2% | 3% | 2% | 0% | 1% | 0% | 70% | 11% | 11% | 35 |
| Other | 0% | 0% | 0% | 6% | 0% | 0% | 73% | 9% | 12% | 24 |
| Years Lived in NH | | | | | | | | | | |
| 2 years or less | 0% | 0% | 0% | 0% | 0% | 0% | 78% | 0% | 22% | 5 |
| 3 to 5 years | 0% | 0% | 0% | 0% | 0% | 0% | 84% | 0% | 16% | 7 |
| 6 to 10 years | 0% | 10% | 0% | 0% | 0% | 0% | 64% | 4% | 22% | 12 |
| 11 to 20 years | 0% | 0% | 4% | 0% | 0% | 0% | 53% | 22% | 21% | 15 |
| 20 or more years | 2% | 0% | 0% | 3% | 1% | 3% | 69% | 6% | 16% | 48 |
| Region | | | | | | | | | | |
| Northern NH | 0% | 0% | 0% | 0% | 0% | 0% | 51% | 27% | 22% | 8 |
| Western NH | 0% | 0% | 0% | 0% | 0% | 0% | 53% | 7% | 40% | 9 |
| Central/Lakes | 0% | 0% | 0% | 0% | 0% | 0% | 84% | 3% | 13% | 13 |
| Hillsborough County | 5% | 0% | 0% | 0% | 0% | 0% | 74% | 0% | 21% | 15 |
| Seacoast | 0% | 3% | 1% | 4% | 1% | 4% | 66% | 8% | 14% | 42 |
| Executive Council Districts | | | | | | | | | | |
| 1st District | 0% | 0% | 0% | 0% | 0% | 0% | 66% | 14% | 20% | 19 |
| 2nd District | 0% | 0% | 0% | 0% | 0% | 9% | 76% | 3% | 12% | 18 |
| 3rd District | 0% | 5% | 2% | 6% | 0% | 0% | 62% | 14% | 11% | 25 |
| 4th District | 5% | 0% | 0% | 0% | 2% | 0% | 72% | 0% | 21% | 15 |
| 5th District | 0% | 0% | 0% | 0% | 0% | 0% | 63% | 0% | 37% | 11 |

DOJ7: Do you know how the person obtained your personal information?

| | Yes | No | Don't Know Not Sure | Number Responding |
|-------------------------------|------------|------------|------------------------|----------------------|
| All NH Adults | 43% | 56% | 1% | 88 |
| Registered to Vote | | | | |
| Registered Democrat | 44% | 54% | 2% | 19 |
| Undeclared/Other | 47% | 53% | 0% | 43 |
| Registered Republican | 25% | 70% | 5% | 14 |
| Party Identification | | | | |
| Democrat | 52% | 47% | 1% | 40 |
| Independent | 33% | 67% | 0% | 14 |
| Republican | 38% | 60% | 2% | 33 |
| Political Ideology | | | | |
| Liberal | 48% | 52% | 0% | 22 |
| Moderate | 41% | 58% | 1% | 44 |
| Conservative | 45% | 51% | 4% | 18 |
| Sex of Respondent | | | | |
| Male | 44% | 54% | 2% | 41 |
| Female | 42% | 57% | 1% | 47 |
| Age | | | | |
| 18 to 29 | 44% | 56% | 0% | 9 |
| 30 to 39 | 13% | 87% | 0% | 12 |
| 40 to 49 | 54% | 46% | 0% | 20 |
| 50 to 59 | 46% | 54% | 0% | 29 |
| 60 to 69 | 48% | 52% | 0% | 13 |
| 70 or older | 33% | 42% | 25% | 5 |
| Education | | | | |
| High school or less | 55% | 45% | 0% | 16 |
| Technical school/Some college | 37% | 63% | 0% | 20 |
| College graduate | 59% | 39% | 2% | 27 |
| Postgraduate work | 23% | 74% | 3% | 23 |
| Income | | | | |
| Less than \$30,000 | 60% | 40% | 0% | 11 |
| \$30,000 to \$44,999 | 63% | 10% | 27% | 5 |
| \$45,000 to \$59,999 | 44% | 56% | 0% | 7 |
| \$60,000 to \$74,999 | 55% | 45% | 0% | 8 |
| \$75,000 to \$99,999 | 44% | 56% | 0% | 11 |
| \$100,000 or more | 41% | 59% | 0% | 23 |
| Marital Status | | | | |
| Married | 36% | 64% | 0% | 62 |
| Divorced/Separated | 62% | 29% | 9% | 14 |
| Never married | 56% | 44% | 0% | 12 |
| Adults in Household | | | | |
| One | 61% | 30% | 9% | 13 |
| Two | 40% | 60% | 0% | 59 |
| Three or more | 39% | 61% | 0% | 16 |

DOJ7: Do you know how the person obtained your personal information?

| | Yes | No | Don't Know Not Sure | Number Responding |
|------------------------------------|------------|------------|------------------------|----------------------|
| All NH Adults | 43% | 56% | 1% | 88 |
| Children in Household | | | | |
| No children | 42% | 56% | 2% | 52 |
| One | 64% | 36% | 0% | 16 |
| Two or more | 28% | 72% | 0% | 20 |
| Religion | | | | |
| Protestant | 25% | 73% | 3% | 28 |
| Catholic | 57% | 41% | 1% | 35 |
| Other | 41% | 59% | 0% | 24 |
| Years Lived in NH | | | | |
| 2 years or less | 60% | 40% | 0% | 5 |
| 3 to 5 years | 45% | 55% | 0% | 7 |
| 6 to 10 years | 59% | 41% | 0% | 12 |
| 11 to 20 years | 58% | 39% | 3% | 15 |
| 20 or more years | 32% | 67% | 2% | 48 |
| Region | | | | |
| Northern NH | 64% | 36% | 0% | 8 |
| Western NH | 43% | 52% | 6% | 9 |
| Central/Lakes | 37% | 63% | 0% | 13 |
| Hillsborough County | 41% | 59% | 0% | 15 |
| Seacoast | 41% | 57% | 2% | 42 |
| Executive Council Districts | | | | |
| 1st District | 57% | 40% | 3% | 19 |
| 2nd District | 18% | 82% | 0% | 18 |
| 3rd District | 64% | 33% | 3% | 25 |
| 4th District | 22% | 78% | 0% | 15 |
| 5th District | 40% | 60% | 0% | 11 |

DOJ8: How was your personal information obtained?

| | Physically Stolen | Electronically stolen | Other | Number Responding |
|-------------------------------|-------------------|-----------------------|------------|-------------------|
| All NH Adults | 46% | 31% | 24% | 36 |
| Registered to Vote | | | | |
| Registered Democrat | 33% | 41% | 26% | 7 |
| Undeclared/Other | 55% | 25% | 20% | 20 |
| Registered Republican | 31% | 26% | 43% | 4 |
| Party Identification | | | | |
| Democrat | 44% | 26% | 30% | 19 |
| Independent | 17% | 55% | 28% | 5 |
| Republican | 59% | 29% | 12% | 13 |
| Political Ideology | | | | |
| Liberal | 58% | 37% | 5% | 9 |
| Moderate | 36% | 25% | 39% | 18 |
| Conservative | 57% | 27% | 16% | 8 |
| Sex of Respondent | | | | |
| Male | 62% | 25% | 14% | 17 |
| Female | 32% | 36% | 32% | 20 |
| Age | | | | |
| 18 to 29 | 60% | 40% | 0% | 4 |
| 30 to 39 | 14% | 0% | 86% | 1 |
| 40 to 49 | 44% | 32% | 24% | 11 |
| 50 to 59 | 38% | 29% | 33% | 13 |
| 60 to 69 | 76% | 24% | 0% | 5 |
| 70 or older | 35% | 65% | 0% | 2 |
| Education | | | | |
| High school or less | 31% | 49% | 20% | 9 |
| Technical school/Some college | 44% | 24% | 32% | 7 |
| College graduate | 46% | 25% | 28% | 14 |
| Postgraduate work | 74% | 26% | 0% | 5 |
| Income | | | | |
| Less than \$30,000 | 67% | 7% | 27% | 7 |
| \$30,000 to \$44,999 | 47% | 53% | 0% | 3 |
| \$45,000 to \$59,999 | 52% | 20% | 28% | 3 |
| \$60,000 to \$74,999 | 0% | 65% | 35% | 4 |
| \$75,000 to \$99,999 | 57% | 8% | 35% | 4 |
| \$100,000 or more | 66% | 21% | 13% | 10 |
| Marital Status | | | | |
| Married | 39% | 37% | 24% | 21 |
| Divorced/Separated | 50% | 19% | 31% | 9 |
| Never married | 64% | 27% | 9% | 7 |
| Adults in Household | | | | |
| One | 37% | 32% | 31% | 8 |
| Two | 33% | 39% | 28% | 22 |
| Three or more | 100% | 0% | 0% | 6 |

DOJ8: How was your personal information obtained?

| | Physically Stolen | Electronically Stolen | Other | Number Responding |
|------------------------------------|-------------------|-----------------------|------------|-------------------|
| All NH Adults | 46% | 31% | 24% | 36 |
| Children in Household | | | | |
| No children | 44% | 45% | 10% | 21 |
| One | 47% | 17% | 36% | 10 |
| Two or more | 49% | 0% | 51% | 5 |
| Religion | | | | |
| Protestant | 27% | 10% | 62% | 7 |
| Catholic | 60% | 21% | 19% | 20 |
| Other | 31% | 69% | 0% | 8 |
| Years Lived in NH | | | | |
| 2 years or less | 100% | 0% | 0% | 3 |
| 3 to 5 years | 73% | 0% | 27% | 3 |
| 6 to 10 years | 50% | 12% | 38% | 7 |
| 11 to 20 years | 27% | 51% | 22% | 8 |
| 20 or more years | 38% | 43% | 19% | 14 |
| Region | | | | |
| Northern NH | 51% | 23% | 26% | 5 |
| Western NH | 25% | 75% | 0% | 2 |
| Central/Lakes | 74% | 26% | 0% | 5 |
| Hillsborough County | 7% | 30% | 63% | 6 |
| Seacoast | 53% | 28% | 19% | 18 |
| Executive Council Districts | | | | |
| 1st District | 61% | 25% | 14% | 10 |
| 2nd District | 13% | 87% | 0% | 3 |
| 3rd District | 58% | 22% | 21% | 16 |
| 4th District | 20% | 0% | 80% | 3 |
| 5th District | 14% | 57% | 29% | 4 |

DOJ9: What is the approximate total dollar value of what the person obtained while misusing your information? Include the value of credit, loans, cash, services, and anything else the person may have obtained.

| | Less than \$100 | \$100 - \$499 | \$500 - \$999 | \$1,000 - \$4,999 | \$5,000 - \$9,999 | \$10,000 - \$24,999 | \$25,000 - \$49,999 | \$50,000 - \$99,999 | \$100,000 or more | DK | Number Responding |
|-------------------------------|-----------------|---------------|---------------|-------------------|-------------------|---------------------|---------------------|---------------------|-------------------|----|-------------------|
| | 23% | 18% | 16% | 25% | 3% | 5% | 1% | 1% | 7% | | 87 |
| All NH Adults | | | | | | | | | | | |
| Registered to Vote | | | | | | | | | | | |
| Registered Democrat | 16% | 11% | 20% | 33% | 0% | 11% | 0% | 6% | 2% | | 19 |
| Undeclared/Other | 35% | 15% | 14% | 26% | 5% | 1% | 0% | 0% | 5% | | 42 |
| Registered Republican | 8% | 13% | 21% | 32% | 0% | 15% | 3% | 0% | 8% | | 14 |
| Party Identification | | | | | | | | | | | |
| Democrat | 18% | 18% | 19% | 27% | 0% | 5% | 0% | 3% | 10% | | 39 |
| Independent | 53% | 16% | 19% | 7% | 0% | 2% | 0% | 0% | 3% | | 14 |
| Republican | 18% | 17% | 12% | 32% | 7% | 7% | 1% | 0% | 6% | | 33 |
| Political Ideology | | | | | | | | | | | |
| Liberal | 16% | 13% | 28% | 25% | 0% | 1% | 0% | 6% | 10% | | 21 |
| Moderate | 27% | 16% | 17% | 27% | 0% | 7% | 0% | 0% | 6% | | 44 |
| Conservative | 18% | 28% | 2% | 22% | 12% | 6% | 2% | 0% | 8% | | 18 |
| Sex of Respondent | | | | | | | | | | | |
| Male | 19% | 23% | 20% | 24% | 6% | 6% | 0% | 3% | 0% | | 41 |
| Female | 27% | 14% | 13% | 27% | 0% | 4% | 1% | 0% | 14% | | 46 |
| Age | | | | | | | | | | | |
| 18 to 29 | 26% | 53% | 0% | 14% | 0% | 7% | 0% | 0% | 0% | | 9 |
| 30 to 39 | 10% | 28% | 0% | 28% | 0% | 0% | 0% | 0% | 35% | | 12 |
| 40 to 49 | 12% | 8% | 37% | 22% | 11% | 4% | 2% | 0% | 4% | | 20 |
| 50 to 59 | 35% | 17% | 23% | 19% | 0% | 1% | 0% | 0% | 5% | | 29 |
| 60 to 69 | 24% | 0% | 0% | 52% | 0% | 15% | 0% | 10% | 0% | | 13 |
| 70 or older | 25% | 38% | 0% | 19% | 0% | 17% | 0% | 0% | 0% | | 4 |
| Education | | | | | | | | | | | |
| High school or less | 19% | 25% | 24% | 2% | 14% | 0% | 3% | 0% | 13% | | 16 |
| Technical school/Some college | 31% | 6% | 15% | 28% | 0% | 15% | 0% | 0% | 5% | | 20 |
| College graduate | 32% | 20% | 16% | 22% | 0% | 1% | 0% | 5% | 3% | | 26 |
| Postgraduate work | 11% | 20% | 13% | 43% | 0% | 5% | 0% | 0% | 9% | | 23 |
| Income | | | | | | | | | | | |
| Less than \$30,000 | 43% | 6% | 38% | 10% | 0% | 0% | 0% | 0% | 4% | | 11 |
| \$30,000 to \$44,999 | 30% | 20% | 0% | 10% | 0% | 30% | 10% | 0% | 0% | | 5 |
| \$45,000 to \$59,999 | 17% | 0% | 21% | 34% | 0% | 3% | 0% | 0% | 24% | | 7 |
| \$60,000 to \$74,999 | 20% | 8% | 16% | 45% | 0% | 11% | 0% | 0% | 0% | | 8 |
| \$75,000 to \$99,999 | 18% | 33% | 0% | 35% | 0% | 4% | 0% | 11% | 0% | | 11 |
| \$100,000 or more | 26% | 10% | 21% | 32% | 10% | 2% | 0% | 0% | 0% | | 23 |
| Marital Status | | | | | | | | | | | |
| Married | 23% | 19% | 14% | 28% | 4% | 3% | 0% | 2% | 7% | | 62 |
| Divorced/Separated | 28% | 9% | 9% | 32% | 0% | 14% | 3% | 0% | 5% | | 13 |
| Never married | 19% | 27% | 34% | 4% | 0% | 5% | 0% | 0% | 10% | | 12 |
| Adults in Household | | | | | | | | | | | |
| One | 9% | 16% | 12% | 38% | 0% | 20% | 0% | 0% | 5% | | 12 |
| Two | 24% | 18% | 19% | 24% | 0% | 3% | 1% | 2% | 8% | | 59 |
| Three or more | 33% | 20% | 8% | 19% | 14% | 0% | 0% | 0% | 6% | | 16 |

DOJ9: What is the approximate total dollar value of what the person obtained while misusing your information? Include the value of credit, loans, cash, services, and anything else the person may have obtained.

| | Less than \$100 | \$100 - \$499 | \$500 - \$999 | \$1,000 - \$4,999 | \$5,000 - \$9,999 | \$10,000 - \$24,999 | \$25,000 - \$49,999 | \$50,000 - \$99,999 | DK | Number Responding |
|------------------------------------|-----------------|---------------|---------------|-------------------|-------------------|---------------------|---------------------|---------------------|-----|-------------------|
| | 23% | 18% | 16% | 25% | 3% | 5% | 1% | 1% | 7% | 87 |
| All NH Adults | | | | | | | | | | |
| Children in Household | | | | | | | | | | |
| No children | 30% | 21% | 12% | 22% | 0% | 9% | 1% | 2% | 3% | 51 |
| One | 13% | 6% | 11% | 43% | 14% | 0% | 0% | 0% | 13% | 16 |
| Two or more | 14% | 23% | 31% | 19% | 0% | 0% | 0% | 0% | 14% | 20 |
| Religion | | | | | | | | | | |
| Protestant | 32% | 20% | 9% | 27% | 0% | 3% | 2% | 0% | 8% | 28 |
| Catholic | 25% | 11% | 14% | 31% | 6% | 10% | 0% | 0% | 2% | 35 |
| Other | 11% | 26% | 29% | 15% | 0% | 0% | 0% | 5% | 14% | 23 |
| Years Lived in NH | | | | | | | | | | |
| 2 years or less | 0% | 22% | 29% | 49% | 0% | 0% | 0% | 0% | 0% | 5 |
| 3 to 5 years | 27% | 4% | 6% | 38% | 0% | 0% | 0% | 0% | 24% | 7 |
| 6 to 10 years | 19% | 33% | 10% | 34% | 0% | 0% | 4% | 0% | 0% | 12 |
| 11 to 20 years | 14% | 23% | 24% | 19% | 16% | 4% | 0% | 0% | 0% | 15 |
| 20 or more years | 29% | 15% | 16% | 20% | 0% | 8% | 0% | 3% | 9% | 48 |
| Region | | | | | | | | | | |
| Northern NH | 12% | 31% | 6% | 11% | 0% | 0% | 6% | 0% | 35% | 8 |
| Western NH | 17% | 37% | 14% | 11% | 0% | 7% | 0% | 14% | 0% | 9 |
| Central/Lakes | 6% | 3% | 19% | 60% | 0% | 0% | 0% | 0% | 11% | 13 |
| Hillsborough County | 29% | 24% | 5% | 33% | 0% | 8% | 0% | 0% | 0% | 15 |
| Seacoast | 30% | 15% | 22% | 17% | 5% | 6% | 0% | 0% | 5% | 42 |
| Executive Council Districts | | | | | | | | | | |
| 1st District | 12% | 19% | 14% | 31% | 0% | 0% | 2% | 7% | 16% | 18 |
| 2nd District | 42% | 17% | 10% | 23% | 0% | 0% | 0% | 0% | 7% | 18 |
| 3rd District | 14% | 16% | 37% | 10% | 9% | 8% | 0% | 0% | 5% | 24 |
| 4th District | 32% | 8% | 0% | 42% | 0% | 12% | 0% | 0% | 6% | 15 |
| 5th District | 20% | 39% | 7% | 28% | 0% | 6% | 0% | 0% | 0% | 11 |

DOJ10: How much money did you pay out of pocket as a result of the identity theft? In thinking about this answer, include costs for things such as postage, copying, notarizing documents, and legal fees, as well as payment of any fraudulent debts in order to avoid further problems.

| | \$0 | Less than \$50 | \$50 - \$99 | \$100 - \$499 | \$500 - \$999 | \$1,000 - \$4,999 | More than \$10,000 | Don't Know/ Not Sure | Number Responding |
|-------------------------------|-----|----------------|-------------|---------------|---------------|-------------------|--------------------|----------------------|-------------------|
| All NH Adults | 73% | 11% | 2% | 7% | 2% | 1% | 2% | 2% | 87 |
| Registered to Vote | | | | | | | | | |
| Registered Democrat | 75% | 3% | 0% | 9% | 0% | 4% | 6% | 3% | 19 |
| Undeclared/Other | 64% | 16% | 4% | 8% | 5% | 0% | 1% | 2% | 42 |
| Registered Republican | 85% | 11% | 0% | 0% | 0% | 3% | 0% | 2% | 14 |
| Party Identification | | | | | | | | | |
| Democrat | 74% | 1% | 5% | 8% | 5% | 2% | 3% | 2% | 39 |
| Independent | 60% | 38% | 0% | 0% | 0% | 0% | 2% | 0% | 14 |
| Republican | 76% | 11% | 0% | 8% | 0% | 1% | 0% | 3% | 33 |
| Political Ideology | | | | | | | | | |
| Liberal | 70% | 8% | 0% | 11% | 4% | 0% | 7% | 0% | 21 |
| Moderate | 70% | 16% | 4% | 4% | 3% | 2% | 0% | 1% | 44 |
| Conservative | 81% | 0% | 0% | 10% | 0% | 2% | 0% | 6% | 18 |
| Sex of Respondent | | | | | | | | | |
| Male | 78% | 14% | 0% | 0% | 2% | 2% | 4% | 0% | 41 |
| Female | 68% | 8% | 4% | 13% | 3% | 1% | 0% | 4% | 46 |
| Age | | | | | | | | | |
| 18 to 29 | 50% | 37% | 0% | 14% | 0% | 0% | 0% | 0% | 9 |
| 30 to 39 | 75% | 0% | 0% | 16% | 0% | 0% | 0% | 9% | 12 |
| 40 to 49 | 66% | 13% | 0% | 6% | 0% | 6% | 0% | 3% | 20 |
| 50 to 59 | 80% | 7% | 4% | 6% | 3% | 0% | 0% | 0% | 29 |
| 60 to 69 | 78% | 10% | 0% | 0% | 0% | 0% | 12% | 0% | 13 |
| 70 or older | 75% | 11% | 13% | 0% | 0% | 0% | 0% | 0% | 4 |
| Education | | | | | | | | | |
| High school or less | 66% | 6% | 0% | 4% | 12% | 3% | 0% | 9% | 16 |
| Technical school/Some college | 70% | 16% | 3% | 6% | 0% | 4% | 0% | 1% | 20 |
| College graduate | 66% | 19% | 5% | 4% | 0% | 0% | 6% | 0% | 26 |
| Postgraduate work | 86% | 2% | 0% | 12% | 0% | 0% | 0% | 0% | 23 |
| Income | | | | | | | | | |
| Less than \$30,000 | 56% | 21% | 0% | 0% | 18% | 0% | 0% | 5% | 11 |
| \$30,000 to \$44,999 | 61% | 29% | 0% | 0% | 0% | 10% | 0% | 0% | 5 |
| \$45,000 to \$59,999 | 79% | 17% | 0% | 0% | 0% | 0% | 3% | 0% | 7 |
| \$60,000 to \$74,999 | 89% | 0% | 0% | 0% | 0% | 11% | 0% | 0% | 8 |
| \$75,000 to \$99,999 | 79% | 0% | 0% | 10% | 0% | 0% | 11% | 0% | 11 |
| \$100,000 or more | 59% | 18% | 5% | 17% | 0% | 0% | 0% | 0% | 23 |
| Marital Status | | | | | | | | | |
| Married | 76% | 9% | 2% | 9% | 0% | 0% | 2% | 1% | 62 |
| Divorced/Separated | 71% | 3% | 4% | 0% | 9% | 10% | 2% | 2% | 13 |
| Never married | 59% | 29% | 0% | 0% | 7% | 0% | 0% | 5% | 12 |
| Adults in Household | | | | | | | | | |
| One | 69% | 4% | 5% | 0% | 7% | 7% | 2% | 7% | 12 |
| Two | 71% | 12% | 2% | 9% | 2% | 1% | 2% | 1% | 59 |
| Three or more | 81% | 14% | 0% | 5% | 0% | 0% | 0% | 0% | 16 |

DOJ10: How much money did you pay out of pocket as a result of the identity theft? In thinking about this answer, include costs for things such as postage, copying, notarizing documents, and legal fees, as well as payment of any fraudulent debts in order to avoid further problems.

| | \$0 | Less than \$50 | \$50 - \$99 | \$100 - \$499 | \$500 - \$999 | \$1,000 - \$4,999 | More than \$10,000 | Don't Know/ Not Sure | Number Responding |
|------------------------------------|------|----------------|-------------|---------------|---------------|-------------------|--------------------|----------------------|-------------------|
| All NH Adults | 73% | 11% | 2% | 7% | 2% | 1% | 2% | 2% | 87 |
| Children in Household | | | | | | | | | |
| No children | 73% | 14% | 1% | 5% | 2% | 2% | 3% | 0% | 51 |
| One | 55% | 6% | 8% | 15% | 7% | 0% | 0% | 9% | 16 |
| Two or more | 86% | 8% | 0% | 6% | 0% | 0% | 0% | 0% | 20 |
| Religion | | | | | | | | | |
| Protestant | 87% | 2% | 5% | 6% | 0% | 2% | 0% | 0% | 28 |
| Catholic | 66% | 14% | 0% | 12% | 3% | 2% | 1% | 2% | 35 |
| Other | 68% | 16% | 3% | 0% | 4% | 0% | 5% | 5% | 23 |
| Years Lived in NH | | | | | | | | | |
| 2 Years or less | 100% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 5 |
| 3 to 5 years | 62% | 0% | 0% | 38% | 0% | 0% | 0% | 0% | 7 |
| 6 to 10 years | 58% | 19% | 0% | 10% | 10% | 4% | 0% | 0% | 12 |
| 11 to 20 years | 84% | 6% | 0% | 0% | 6% | 0% | 0% | 4% | 15 |
| 20 or more years | 71% | 14% | 4% | 4% | 0% | 2% | 3% | 2% | 48 |
| Region | | | | | | | | | |
| Northern NH | 77% | 12% | 0% | 6% | 0% | 6% | 0% | 0% | 8 |
| Western NH | 77% | 0% | 0% | 8% | 0% | 0% | 14% | 0% | 9 |
| Central/Lakes | 89% | 3% | 0% | 0% | 0% | 0% | 0% | 8% | 13 |
| Hillsborough County | 73% | 8% | 8% | 0% | 5% | 5% | 0% | 0% | 15 |
| Seacoast | 66% | 17% | 1% | 11% | 3% | 0% | 1% | 1% | 42 |
| Executive Council Districts | | | | | | | | | |
| 1st District | 79% | 5% | 0% | 6% | 0% | 2% | 7% | 1% | 18 |
| 2nd District | 84% | 11% | 0% | 0% | 0% | 0% | 0% | 5% | 18 |
| 3rd District | 58% | 23% | 2% | 10% | 5% | 0% | 0% | 2% | 24 |
| 4th District | 61% | 8% | 8% | 15% | 0% | 5% | 2% | 0% | 15 |
| 5th District | 93% | 0% | 0% | 0% | 7% | 0% | 0% | 0% | 11 |

DOI11: How many hours of your own time have you spent resolving credit, financial, and other problems caused by the theft of your information?

| | 1 hour or less | 2 - 9 hours | 10 - 39 hours | 40 - 79 hours | 80 - 159 hours | Don't Know/ Not Sure | Number Responding |
|-------------------------------|-------------------|----------------|------------------|------------------|-------------------|-------------------------|----------------------|
| All NH Adults | 40% | 36% | 10% | 5% | 2% | 6% | 88 |
| Registered to Vote | | | | | | | |
| Registered Democrat | 45% | 29% | 0% | 15% | 9% | 3% | 19 |
| Undeclared/Other | 35% | 39% | 17% | 0% | 1% | 8% | 43 |
| Registered Republican | 47% | 39% | 11% | 3% | 0% | 0% | 14 |
| Party Identification | | | | | | | |
| Democrat | 29% | 41% | 8% | 8% | 5% | 8% | 40 |
| Independent | 46% | 15% | 29% | 0% | 0% | 11% | 14 |
| Republican | 49% | 41% | 5% | 3% | 0% | 3% | 33 |
| Political Ideology | | | | | | | |
| Liberal | 22% | 48% | 19% | 6% | 0% | 5% | 22 |
| Moderate | 49% | 29% | 6% | 4% | 4% | 8% | 44 |
| Conservative | 31% | 46% | 10% | 6% | 2% | 5% | 18 |
| Sex of Respondent | | | | | | | |
| Male | 48% | 39% | 7% | 3% | 2% | 1% | 41 |
| Female | 33% | 34% | 13% | 6% | 3% | 11% | 47 |
| Age | | | | | | | |
| 18 to 29 | 44% | 29% | 14% | 14% | 0% | 0% | 9 |
| 30 to 39 | 28% | 43% | 0% | 6% | 0% | 23% | 12 |
| 40 to 49 | 46% | 21% | 19% | 2% | 8% | 3% | 20 |
| 50 to 59 | 43% | 40% | 11% | 2% | 1% | 3% | 29 |
| 60 to 69 | 36% | 38% | 5% | 10% | 0% | 12% | 13 |
| 70 or older | 27% | 73% | 0% | 0% | 0% | 0% | 5 |
| Education | | | | | | | |
| High school or less | 23% | 50% | 5% | 7% | 0% | 14% | 16 |
| Technical school/Some college | 66% | 15% | 9% | 0% | 4% | 6% | 20 |
| College graduate | 38% | 34% | 19% | 5% | 0% | 4% | 27 |
| Postgraduate work | 29% | 50% | 5% | 7% | 6% | 4% | 23 |
| Income | | | | | | | |
| Less than \$30,000 | 46% | 41% | 8% | 0% | 0% | 5% | 11 |
| \$30,000 to \$44,999 | 53% | 37% | 0% | 10% | 0% | 0% | 5 |
| \$45,000 to \$59,999 | 47% | 12% | 8% | 0% | 0% | 33% | 7 |
| \$60,000 to \$74,999 | 54% | 35% | 0% | 0% | 11% | 0% | 8 |
| \$75,000 to \$99,999 | 47% | 32% | 10% | 11% | 0% | 0% | 11 |
| \$100,000 or more | 27% | 45% | 15% | 7% | 6% | 0% | 23 |
| Marital Status | | | | | | | |
| Married | 42% | 32% | 10% | 6% | 2% | 8% | 62 |
| Divorced/Separated | 39% | 46% | 4% | 3% | 6% | 2% | 14 |
| Never married | 31% | 48% | 17% | 0% | 0% | 5% | 12 |
| Adults in Household | | | | | | | |
| One | 41% | 35% | 11% | 0% | 6% | 6% | 13 |
| Two | 42% | 31% | 13% | 6% | 2% | 7% | 59 |
| Three or more | 33% | 57% | 0% | 5% | 0% | 6% | 16 |

DOJ11: How many hours of your own time have you spent resolving credit, financial, and other problems caused by the theft of your information?

| | 1 hour or less | 2 - 9 hours | 10 - 39 hours | 40 - 79 hours | 80 - 159 hours | Don't Know/ Not Sure | Number Responding |
|------------------------------------|-------------------|----------------|------------------|------------------|-------------------|-------------------------|----------------------|
| All NH Adults | 40% | 36% | 10% | 5% | 2% | 6% | 88 |
| Children in Household | | | | | | | |
| No children | 41% | 35% | 10% | 8% | 2% | 5% | 52 |
| One | 10% | 69% | 7% | 0% | 5% | 9% | 16 |
| Two or more | 64% | 14% | 14% | 0% | 0% | 9% | 20 |
| Religion | | | | | | | |
| Protestant | 60% | 26% | 11% | 3% | 0% | 0% | 28 |
| Catholic | 30% | 38% | 11% | 5% | 5% | 11% | 35 |
| Other | 31% | 46% | 8% | 5% | 2% | 7% | 24 |
| Years Lived in NH | | | | | | | |
| 2 years or less | 40% | 60% | 0% | 0% | 0% | 0% | 5 |
| 3 to 5 years | 12% | 39% | 16% | 22% | 0% | 12% | 7 |
| 6 to 10 years | 32% | 57% | 0% | 4% | 7% | 0% | 12 |
| 11 to 20 years | 66% | 24% | 6% | 0% | 0% | 4% | 15 |
| 20 or more years | 38% | 32% | 14% | 4% | 3% | 9% | 48 |
| Region | | | | | | | |
| Northern NH | 42% | 29% | 7% | 11% | 0% | 11% | 8 |
| Western NH | 56% | 21% | 0% | 23% | 0% | 0% | 9 |
| Central/Lakes | 32% | 45% | 0% | 0% | 10% | 13% | 13 |
| Hillsborough County | 27% | 45% | 14% | 0% | 5% | 8% | 15 |
| Seacoast | 44% | 35% | 13% | 3% | 0% | 4% | 42 |
| Executive Council Districts | | | | | | | |
| 1st District | 35% | 38% | 3% | 15% | 0% | 9% | 19 |
| 2nd District | 62% | 26% | 0% | 0% | 7% | 5% | 18 |
| 3rd District | 37% | 40% | 20% | 0% | 0% | 2% | 25 |
| 4th District | 19% | 37% | 16% | 8% | 5% | 16% | 15 |
| 5th District | 52% | 41% | 7% | 0% | 0% | 0% | 11 |

DOJ12: Did you contact anyone in attempting to report or resolve this incident?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|-------------------------------|------------|------------|-------------------------|----------------------|
| All NH Adults | 73% | 26% | 1% | 88 |
| Registered to Vote | | | | |
| Registered Democrat | 71% | 24% | 5% | 19 |
| Undeclared/Other | 68% | 32% | 0% | 43 |
| Registered Republican | 83% | 17% | 0% | 14 |
| Party Identification | | | | |
| Democrat | 72% | 26% | 1% | 40 |
| Independent | 75% | 22% | 3% | 14 |
| Republican | 73% | 27% | 0% | 33 |
| Political Ideology | | | | |
| Liberal | 73% | 27% | 0% | 22 |
| Moderate | 78% | 21% | 1% | 44 |
| Conservative | 67% | 31% | 2% | 18 |
| Sex of Respondent | | | | |
| Male | 78% | 22% | 0% | 41 |
| Female | 69% | 29% | 2% | 47 |
| Age | | | | |
| 18 to 29 | 100% | 0% | 0% | 9 |
| 30 to 39 | 67% | 33% | 0% | 12 |
| 40 to 49 | 70% | 30% | 0% | 20 |
| 50 to 59 | 78% | 21% | 1% | 29 |
| 60 to 69 | 61% | 39% | 0% | 13 |
| 70 or older | 67% | 24% | 9% | 5 |
| Education | | | | |
| High school or less | 73% | 25% | 3% | 16 |
| Technical school/Some college | 59% | 41% | 0% | 20 |
| College graduate | 85% | 13% | 2% | 27 |
| Postgraduate work | 77% | 23% | 0% | 23 |
| Income | | | | |
| Less than \$30,000 | 80% | 16% | 4% | 11 |
| \$30,000 to \$44,999 | 53% | 37% | 11% | 5 |
| \$45,000 to \$59,999 | 65% | 35% | 0% | 7 |
| \$60,000 to \$74,999 | 72% | 28% | 0% | 8 |
| \$75,000 to \$99,999 | 86% | 14% | 0% | 11 |
| \$100,000 or more | 79% | 21% | 0% | 23 |
| Marital Status | | | | |
| Married | 75% | 25% | 0% | 62 |
| Divorced/Separated | 58% | 36% | 6% | 14 |
| Never married | 84% | 16% | 0% | 12 |
| Adults in Household | | | | |
| One | 66% | 27% | 7% | 13 |
| Two | 78% | 22% | 0% | 59 |
| Three or more | 61% | 39% | 0% | 16 |

DOJ12: Did you contact anyone in attempting to report or resolve this incident?

| | Yes | No | Don't Know/ Not Sure | Number Responding |
|------------------------------------|------------|------------|-------------------------|----------------------|
| All NH Adults | 73% | 26% | 1% | 88 |
| Children in Household | | | | |
| No children | 77% | 22% | 2% | 52 |
| One | 63% | 37% | 0% | 16 |
| Two or more | 72% | 28% | 0% | 20 |
| Religion | | | | |
| Protestant | 62% | 36% | 2% | 28 |
| Catholic | 74% | 25% | 1% | 35 |
| Other | 86% | 14% | 0% | 24 |
| Years Lived in NH | | | | |
| 2 years or less | 82% | 18% | 0% | 5 |
| 3 to 5 years | 76% | 24% | 0% | 7 |
| 6 to 10 years | 81% | 19% | 0% | 12 |
| 11 to 20 years | 68% | 29% | 3% | 15 |
| 20 or more years | 72% | 27% | 1% | 48 |
| Region | | | | |
| Northern NH | 73% | 27% | 0% | 8 |
| Western NH | 83% | 11% | 6% | 9 |
| Central/Lakes | 69% | 27% | 3% | 13 |
| Hillsborough County | 88% | 12% | 0% | 15 |
| Seacoast | 67% | 33% | 0% | 42 |
| Executive Council Districts | | | | |
| 1st District | 75% | 23% | 3% | 19 |
| 2nd District | 73% | 25% | 2% | 18 |
| 3rd District | 64% | 36% | 0% | 25 |
| 4th District | 67% | 33% | 0% | 15 |
| 5th District | 100% | 0% | 0% | 11 |

DOJ13: Whom did you contact?

| | Lawyer or other Professional | Company Where Account Misused | Credit Reporting Agency Opened/ | DMV | State Attorney General's Office | FTC | Local Law Enf. | Someone Else | Don't Know | Number Responding |
|-------------------------------|------------------------------------|--|--|-----|--|-----|----------------------|-----------------|---------------|----------------------|
| All NH Adults | 7% | 83% | 19% | 4% | 4% | 4% | 26% | 23% | 1% | 64 |
| Registered to Vote | | | | | | | | | | |
| Registered Democrat | 15% | 78% | 19% | 0% | 0% | 0% | 30% | 19% | 0% | 14 |
| Undeclared/Other | 8% | 81% | 28% | 9% | 4% | 9% | 31% | 11% | 0% | 28 |
| Registered Republican | 0% | 86% | 12% | 0% | 13% | 0% | 17% | 13% | 7% | 12 |
| Party Identification | | | | | | | | | | |
| Democrat | 11% | 79% | 14% | 9% | 0% | 0% | 37% | 30% | 0% | 28 |
| Independent | 11% | 98% | 26% | 0% | 11% | 14% | 5% | 9% | 0% | 10 |
| Republican | 0% | 80% | 22% | 0% | 6% | 5% | 22% | 23% | 4% | 24 |
| Political Ideology | | | | | | | | | | |
| Liberal | 7% | 85% | 19% | 7% | 7% | 9% | 35% | 28% | 0% | 16 |
| Moderate | 9% | 83% | 18% | 4% | 4% | 0% | 24% | 16% | 2% | 35 |
| Conservative | 0% | 79% | 23% | 0% | 0% | 10% | 22% | 33% | 0% | 12 |
| Sex of Respondent | | | | | | | | | | |
| Male | 0% | 91% | 15% | 0% | 5% | 1% | 21% | 28% | 0% | 32 |
| Female | 14% | 74% | 23% | 8% | 4% | 7% | 31% | 18% | 3% | 31 |
| Age | | | | | | | | | | |
| 18 to 29 | 14% | 86% | 14% | 0% | 0% | 0% | 14% | 53% | 0% | 9 |
| 30 to 39 | 0% | 73% | 0% | 0% | 0% | 0% | 32% | 27% | 0% | 8 |
| 40 to 49 | 22% | 81% | 14% | 8% | 19% | 8% | 36% | 31% | 6% | 14 |
| 50 to 59 | 0% | 84% | 6% | 6% | 0% | 29% | 24% | 13% | 0% | 23 |
| 60 to 69 | 0% | 89% | 13% | 0% | 0% | 3% | 29% | 0% | 0% | 8 |
| 70 or older | 0% | 79% | 43% | 0% | 0% | 0% | 0% | 21% | 0% | 3 |
| Education | | | | | | | | | | |
| High school or less | 10% | 91% | 10% | 0% | 0% | 0% | 14% | 54% | 0% | 12 |
| Technical school/Some college | 0% | 74% | 30% | 0% | 13% | 10% | 34% | 18% | 0% | 12 |
| College graduate | 5% | 92% | 15% | 11% | 5% | 6% | 18% | 14% | 0% | 22 |
| Postgraduate work | 11% | 72% | 22% | 0% | 0% | 0% | 37% | 18% | 5% | 18 |
| Income | | | | | | | | | | |
| Less than \$30,000 | 13% | 93% | 0% | 0% | 0% | 0% | 31% | 33% | 0% | 9 |
| \$30,000 to \$44,999 | 0% | 81% | 0% | 0% | 0% | 0% | 19% | 37% | 0% | 2 |
| \$45,000 to \$59,999 | 0% | 85% | 30% | 0% | 0% | 5% | 12% | 13% | 0% | 5 |
| \$60,000 to \$74,999 | 0% | 85% | 49% | 0% | 0% | 0% | 15% | 28% | 0% | 5 |
| \$75,000 to \$99,999 | 0% | 75% | 4% | 0% | 0% | 0% | 30% | 25% | 0% | 10 |
| \$100,000 or more | 17% | 89% | 33% | 6% | 15% | 13% | 35% | 13% | 0% | 18 |
| Marital Status | | | | | | | | | | |
| Married | 4% | 85% | 19% | 5% | 3% | 3% | 24% | 17% | 2% | 46 |
| Divorced/Separated | 16% | 55% | 27% | 0% | 0% | 3% | 41% | 16% | 0% | 7 |
| Never married | 12% | 94% | 12% | 0% | 12% | 12% | 20% | 54% | 0% | 10 |
| Adults in Household | | | | | | | | | | |
| One | 0% | 57% | 24% | 0% | 0% | 3% | 17% | 32% | 0% | 8 |
| Two | 10% | 84% | 22% | 5% | 6% | 5% | 26% | 21% | 2% | 46 |
| Three or more | 0% | 100% | 0% | 0% | 0% | 0% | 31% | 26% | 0% | 10 |

DOJ13: Whom did you contact?

| | Lawyer or other Professional | Company Where Account Misused | Credit Reporting Agency Opened/ | DMV | State Attorney General's Office | FTC | Local Law Enf. | Someone Else | Don't Know | Number Responding |
|------------------------------------|------------------------------------|--|--|-----|--|-----|----------------------|-----------------|---------------|----------------------|
| All NH Adults | 7% | 83% | 19% | 4% | 4% | 4% | 26% | 23% | 1% | 64 |
| Children in Household | | | | | | | | | | |
| No children | 6% | 81% | 27% | 3% | 3% | 4% | 14% | 21% | 0% | 40 |
| One | 20% | 83% | 12% | 0% | 0% | 12% | 64% | 23% | 0% | 10 |
| Two or more | 0% | 88% | 0% | 8% | 11% | 0% | 30% | 28% | 6% | 14 |
| Religion | | | | | | | | | | |
| Protestant | 0% | 80% | 15% | 0% | 0% | 7% | 15% | 0% | 0% | 17 |
| Catholic | 12% | 84% | 22% | 5% | 0% | 1% | 34% | 22% | 3% | 26 |
| Other | 6% | 83% | 18% | 6% | 14% | 6% | 25% | 46% | 0% | 20 |
| Years Lived in NH | | | | | | | | | | |
| 2 years or less | 0% | 100% | 0% | 0% | 0% | 0% | 73% | 35% | 0% | 4 |
| 3 to 5 years | 21% | 92% | 21% | 21% | 0% | 0% | 58% | 0% | 0% | 6 |
| 6 to 10 years | 21% | 95% | 0% | 0% | 0% | 0% | 42% | 34% | 0% | 10 |
| 11 to 20 years | 0% | 64% | 21% | 0% | 0% | 0% | 0% | 51% | 9% | 10 |
| 20 or more years | 3% | 81% | 26% | 4% | 8% | 8% | 17% | 14% | 0% | 34 |
| Region | | | | | | | | | | |
| Northern NH | 0% | 60% | 10% | 0% | 0% | 0% | 25% | 30% | 0% | 6 |
| Western NH | 0% | 83% | 26% | 0% | 0% | 0% | 0% | 17% | 0% | 7 |
| Central/Lakes | 9% | 81% | 19% | 0% | 0% | 0% | 37% | 9% | 9% | 9 |
| Hillsborough County | 0% | 89% | 9% | 10% | 0% | 0% | 16% | 29% | 0% | 13 |
| Seacoast | 13% | 85% | 24% | 4% | 10% | 9% | 34% | 25% | 0% | 28 |
| Executive Council Districts | | | | | | | | | | |
| 1st District | 0% | 77% | 25% | 0% | 0% | 0% | 31% | 13% | 0% | 14 |
| 2nd District | 7% | 84% | 17% | 0% | 0% | 0% | 3% | 28% | 7% | 13 |
| 3rd District | 15% | 85% | 19% | 8% | 18% | 15% | 46% | 28% | 0% | 15 |
| 4th District | 11% | 74% | 33% | 0% | 0% | 2% | 31% | 11% | 0% | 10 |
| 5th District | 0% | 94% | 0% | 11% | 0% | 0% | 11% | 35% | 0% | 11 |

DOJ14: Did your local law enforcement agency take a police report from you about your identity theft?

| | Yes | No | Didn't Report to Local Law Enforcement | Don't Know / Not Sure | Number Responding |
|-------------------------------|-----|-----|--|--------------------------|----------------------|
| All NH Adults | 17% | 75% | 6% | 2% | 87 |
| Registered to Vote | | | | | |
| Registered Democrat | 21% | 70% | 6% | 2% | 19 |
| Undeclared/Other | 17% | 76% | 4% | 3% | 42 |
| Registered Republican | 20% | 76% | 5% | 0% | 14 |
| Party Identification | | | | | |
| Democrat | 24% | 69% | 3% | 4% | 39 |
| Independent | 5% | 86% | 8% | 0% | 14 |
| Republican | 15% | 77% | 8% | 0% | 33 |
| Political Ideology | | | | | |
| Liberal | 9% | 73% | 11% | 7% | 22 |
| Moderate | 23% | 75% | 1% | 0% | 44 |
| Conservative | 17% | 75% | 8% | 0% | 18 |
| Sex of Respondent | | | | | |
| Male | 13% | 80% | 7% | 0% | 41 |
| Female | 21% | 71% | 5% | 4% | 46 |
| Age | | | | | |
| 18 to 29 | 14% | 86% | 0% | 0% | 9 |
| 30 to 39 | 19% | 81% | 0% | 0% | 12 |
| 40 to 49 | 19% | 62% | 13% | 6% | 20 |
| 50 to 59 | 17% | 81% | 2% | 0% | 29 |
| 60 to 69 | 23% | 67% | 10% | 0% | 13 |
| 70 or older | 0% | 90% | 10% | 0% | 4 |
| Education | | | | | |
| High school or less | 15% | 75% | 9% | 0% | 16 |
| Technical school/Some college | 23% | 74% | 3% | 0% | 20 |
| College graduate | 8% | 78% | 9% | 4% | 27 |
| Postgraduate work | 25% | 73% | 2% | 0% | 23 |
| Income | | | | | |
| Less than \$30,000 | 11% | 89% | 0% | 0% | 11 |
| \$30,000 to \$44,999 | 10% | 90% | 0% | 0% | 5 |
| \$45,000 to \$59,999 | 20% | 80% | 0% | 0% | 7 |
| \$60,000 to \$74,999 | 11% | 55% | 34% | 0% | 8 |
| \$75,000 to \$99,999 | 19% | 70% | 11% | 0% | 11 |
| \$100,000 or more | 24% | 66% | 5% | 5% | 23 |
| Marital Status | | | | | |
| Married | 17% | 76% | 4% | 2% | 62 |
| Divorced/Separated | 29% | 63% | 8% | 0% | 13 |
| Never married | 4% | 86% | 10% | 0% | 12 |
| Adults in Household | | | | | |
| One | 18% | 70% | 8% | 4% | 13 |
| Two | 15% | 76% | 7% | 2% | 59 |
| Three or more | 24% | 76% | 0% | 0% | 16 |

DOJ14: Did your local law enforcement agency take a police report from you about your identity theft?

| | Yes | No | Didn't Report to Local Law Enforcement | Don't Know / Not Sure | Number Responding |
|------------------------------------|------------|------------|--|--------------------------|----------------------|
| All NH Adults | 17% | 75% | 6% | 2% | 87 |
| Children in Household | | | | | |
| No children | 14% | 76% | 8% | 1% | 52 |
| One | 33% | 63% | 4% | 0% | 16 |
| Two or more | 12% | 82% | 0% | 6% | 20 |
| Religion | | | | | |
| Protestant | 9% | 87% | 4% | 0% | 28 |
| Catholic | 19% | 73% | 4% | 3% | 35 |
| Other | 25% | 65% | 10% | 0% | 23 |
| Years Lived in NH | | | | | |
| 2 Years or less | 32% | 68% | 0% | 0% | 5 |
| 3 to 5 years | 41% | 44% | 0% | 16% | 7 |
| 6 to 10 years | 24% | 76% | 0% | 0% | 12 |
| 11 to 20 years | 0% | 90% | 10% | 0% | 15 |
| 20 or more years | 16% | 77% | 7% | 0% | 48 |
| Region | | | | | |
| Northern NH | 18% | 76% | 0% | 5% | 8 |
| Western NH | 0% | 86% | 14% | 0% | 9 |
| Central/Lakes | 25% | 71% | 3% | 0% | 13 |
| Hillsborough County | 21% | 75% | 4% | 0% | 15 |
| Seacoast | 17% | 74% | 6% | 3% | 42 |
| Executive Council Districts | | | | | |
| 1st District | 23% | 68% | 6% | 2% | 19 |
| 2nd District | 2% | 86% | 11% | 0% | 18 |
| 3rd District | 18% | 72% | 5% | 5% | 24 |
| 4th District | 26% | 70% | 4% | 0% | 15 |
| 5th District | 17% | 83% | 0% | 0% | 11 |

APPENDIX B:
OPEN-ENDED RESPONSES

DOJ5: How did you first find out you were a victim of identify theft?

- The credit card company called
- Her company called and said someone had used her telephone charge card and charged \$5000 of calls
- Saw it on your statement
- Reading my bill
- Saw charges on the bill
- The statement in the mail of charges he did not make
- I was writing checks, and one of my checks bounced. I went back through my check book and I had my bank to a print out, and the charges came up. It still has not been resolved.
- The credit card contacted him about questionable purchases
- Noticed it on a credit card bill. Man thinks AOL took revenge on them, and made them a member after they dropped it.
- When the monthly bill statement came
- My purse was stolen, and by the time I called the card company, within the hour they had already used my card
- When she couldn't find her wallet
- Received a bill
- CC Company called her. Someone tried to change her address to where the credit card was going to.
- Person in charge of fraud at Sear's department store called her. Told her about someone who had her social security number and used her information to obtain a credit card.
- The bank
- Statements from credit card company
- American express called her at work along with other card companies
- Credit Card Company called her
- The credit card company called and questioned the charges.
- It was on her account checking acct
- Received a letter from a loan agency
- Don't remember
- Bank of America contacted me.
- Tried to by something at a store and wouldn't honor card
- I happened to call for my balance, and found out that why.
- I realized my card was missing
- I was told
- Bank
- Left debit card behind, someone took it
- Notified by the company that the product had been purchased from.
- Checking her monthly bill.
- Credit card charge on a credit card that was never opened
- Credit Card Company called her
- Call from bank
- Somebody called me trying to collect a bill that wasn't mine.
- Notified by bank
- Misuse of credit card through the mail
- He was checking his pockets leaving the gym and noticed his credit cards were stolen
- Came across from bank statement was the debit card number
- Billing
- One time the credit card company called and asked...the other time we noticed charges were on our account online that we didn't make

- He was overseas and his first sergeant called him into his office and said that he bounced a check and someone stole his military id card and wrote a check out. (1981)
- Bank contacted him
- Charges on my credit card bill and I realized they weren't charged we had approved
- Bank called her
- Credit Card Company called them
- When she paid on paypal/verisign, noticed that she answered questions that they shouldn't answer, contacted eBay by live chat and gave number to paypal and got sent email, was within minutes that she had paid
- A credit report
- Credit Card Company called him
- Bill from Cc Company and being notified by cc co.
- Notice came in the mail for a bill
- The credit card called me
- Purse was stolen.
- I was billed. Informed by Credit Card Company.
- The bank called him, lost \$11,500. Wasn't computerized so was hard to find.
- Saw charges on bank statement
- Through the credit card company
- My bank told me
- I just suspected that I was scammed on the computer and I called it in, it was a paypal scam
- The credit card company contacted me.
- Contacted by American express
- My Credit Card Bill
- When he got a credit card statement with charges he never made.
- Was not receiving mail after a few days
- The credit card bill
- Notified by the Hospital that there had been a breach (sp?) In the computer
- Received letter from company that database was hacked
- Got a letter in the mail from a new credit card company, thanking me for their business.
- Father found out
- Bank of America called and said there were unauthorized purchases being made.
- When the monthly statement came I saw it!
- Bill
- Credit card Company
- ATM receipt said her account was empty.
- Charges on credit card that I know I didn't make
- Corner store when they told her she was over the limit
- Credit Card Company called about suspicious charge.
- Looking at account
- Receiving letter from IRS
- Visa called
- Bank account statement
- When he was refused credit and found out from a credit report.
- No money in the checking account within the first day
- I'm in the middle of it right now, I found out by my credit card billing
- Credit card bill
- Called up the center and they told me someone had used it to buy burritos which I had not bought, even though I really like burritos

- Credit Card Company called
- She looked in her bag and things were missing.
- There was a charge on her bill that wasn't hers.
- I found a charge on my bill that wasn't mine and called the credit card company.
- The bank statement.
- Saw charges on credit card
- The credit card company called

DOJ6: Do you know the identity of the person who misused your personal information without your permission?

- Company- AOL
- Ex husband's new wife
- Cashier at a local store
- Businesses from online
- She used a company, and then cancelled her service, but the company still charged her
- Jewelry Company
- Former vendor

DOJ8: How was your personal information obtained?

- They saw her husband typing in the number at a rest area
- Information was obtained from cell phone when it was left in the car.
- Took my purse in the restaurant
- Stole your wallet
- Social security numbers are concurrent
- Co signed on loan and person got the ssn
- Probably through the tj-max card
- Personal information written on a check
- Cashier took information off card.
- Random credit card number selector
- Through the telephone
- Waitress took the card
- At a restaurant
- They found it out grocery store
- Through a store, that's all the bank would tell me. A local merchant
- N/A
- Someone stole his credit card
- Credit cards from online shopping, and the other two were from stores, and we know the stores
- Through the internet
- My husband was trying to get a free x-box through a website he heard on the radio and one of the companies questionnaire things was a net flix thing that required a credit card number, so we took the hit on that and other sites got their hands on the number so it was on site internet site
- They had hacked into a stored account and had stolen thousands of pin numbers and stuff
- Wallet.
- Technology through computers.
- She did the books, and took it when he was gone on business.
- They had it but kept using it after she had cancelled the account
- Through a department store through a breaking to their computer systems
- Debit card
- Through the paypal scam
- Receipts in the garbage.
- He believes it was from computer hacking.
- Formerly married, father tried to take back child support check
- Took info when shopping there
- Firewall was disabled on the computer.
- Computer hacker
- Our mailbox most likely.
- Probably got it in a restaurant that he ate in.
- Ex-boyfriend took her check book.
- Waiter in a restaurant
- Personal knowledge
- Stole debit card from wife's purse while at work
- Stole debit card and used it
- Punching in digits to a pay phone
- He lifted information from her bag.
- They kept it on their file.
- I think it was from a credit card receipt at a gas station

DOJ13: “Did you contact anyone in attempting to report or resolve this incident?” “Whom did you contact?”

- Telephone Company
- Collection agency
- Bank and the stores where the charges were made
- Company where product was purchased at.
- The bank that her debit card was from
- Military
- The other companies that used the number could have been hooked on phonics
- The bank involved
- Paypal
- Secret service
- My bank
- Better business bureau
- Police

APPENDIX C:
QUESTIONNAIRE AND CODEBOOK

This appendix contains the questionnaire used in the Fall 2007 Granite State Poll. It also includes the following information about the data:

1. The numeric codes used to categorize the answers given by survey respondents.
2. A code indicating the sponsor of the question.
3. The variable names and numbers of the variables in the SPSS file of the data.
4. The missing data codes used in the SPSS file (indicated by an asterisk [*])

Granite State Poll #27
University of New Hampshire
Fall 2007

INTRO:

“This is the University of New Hampshire. My name is _____ and I’m calling for the Granite State Poll from the University of New Hampshire Survey Center. This month, the University is conducting a confidential study of public opinion in New Hampshire, and we'd really appreciate your help and cooperation.”

SEAS

“Do you live at this residence all year round or are you on vacation in New Hampshire?”

- 1 LIVE IN NH YEAR ROUND
- 2 SEASONAL, JUST VACATIONING → “Thank you very much, we are only interviewing year round residents.”

* 99 REFUSED

BIR1

“In order to determine who to interview, could you tell me, of the adults aged 18 or older who currently live in your household -- including yourself -- who had the most recent birthday? I don’t mean who is the youngest, but rather, who had the most recent birthday?”

- 1 INFORMANT →SKIP TO SEX
- 2 SOMEONE ELSE (SPECIFY): _____ → SKIP TO INT2
- 3 DON'T KNOW ALL BIRTHDAYS, ONLY SOME → CONTINUE WITH BIR2 BELOW
- 4 DON'T KNOW ANY BIRTHDAYS OTHER THAN OWN → SKIP TO SEX

* 99 REFUSED -- ENTER NON-RESPONSE INFORMATION

BIR2

“Of the ones that you do know, who had the most recent birthday?”

- 1 INFORMANT _____ → SKIP TO SEX
- 2 SOMEONE ELSE (SPECIFY): _____ → GO TO INT2
- 3 PERSON NOT AVAILABLE
- 99 REFUSED

INT2

ASK TO SPEAK TO THAT PERSON

“Hello, this is _____ calling for the Granite State Poll from the University of New Hampshire. This month the University is conducting a confidential study of public opinion in New Hampshire, and we'd really appreciate your help and cooperation. You have been identified as the adult in your household who had the most recent birthday. Is this correct?”

- 1 YES
- 2 APPOINTMENT
- * 99 REFUSAL

UNHSC

SEX

“Thank you very much for helping us with this important study. We really appreciate your help. Before we begin I want to assure you that all of your answers are strictly confidential. They will be combined with answers from other people from across the state. Your telephone number was randomly selected from all families in New Hampshire. This call may be monitored for quality assurance.”

“Participation is voluntary. If you decide to participate, you may decline to answer any question or end the interview at any time.”

IF ASKED: “This survey will take about fifteen minutes to complete.”

RECORD SEX OF RESPONDENT

1 MALE
2 FEMALE

* 99 NA

UNHSC

TOWN

“First, in what town do you live?” ENTER NUMBER OF TOWN FROM SHEET.

997 OTHER – TYPE IN _____
998 DK - DO NOT PROBE

* 999 NA / REFUSED

UNHSC

PRESAPP

“Let’s begin with some questions about the President.”

“GENERALLY SPEAKING, do you approve or disapprove of the way President Bush is handling his job as president?”

(IF APPROVE): “Would you say that you STRONGLY approve of the way he is handling his job as president, or that you approve only SOMEWHAT?”

(IF DISAPPROVE): “Would you say that you STRONGLY disapprove of the way he is handling his job as president, or that you disapprove only SOMEWHAT?”

(IF NEITHER, NOT SURE, DK): “Would you say that you lean a little more toward APPROVING or DISAPPROVING of the way he is handling his job as president?”

1 STRONGLY APPROVE
2 APPROVE SOMEWHAT
3 LEAN TOWARD APPROVING

4 NEITHER, NOT SURE, DK

5 LEAN TOWARD DISAPPROVING
6 DISAPPROVE SOMEWHAT
7 STRONGLY DISAPPROVE

* 99 NA

ROTATE FORAPP AND ECONAPP

UNHSC
FORAPP

“GENERALLY SPEAKING, do you approve or disapprove of the way President Bush is handling FOREIGN AFFAIRS?”

(IF APPROVE): “Would you say you STRONGLY approve of the way he is handling foreign affairs, or that you approve only SOMEWHAT?”

(IF DISAPPROVE): “Would you say you STRONGLY disapprove of the way he is handling foreign affairs, or that you disapprove only SOMEWHAT?”

(IF NEITHER, NOT SURE, DK): “Would you say you lean a little more toward APPROVING or DISAPPROVING of the way he is handling foreign affairs?”

- 1 STRONGLY APPROVE
- 2 APPROVE SOMEWHAT
- 3 LEAN TOWARD APPROVING
- 4 NEITHER, NOT SURE, DK
- 5 LEAN TOWARD DISAPPROVING
- 6 DISAPPROVE SOMEWHAT
- 7 STRONGLY DISAPPROVE
- * 99 NA

UNHSC
ECONAPP

“GENERALLY SPEAKING, do you approve or disapprove of the way President Bush is handling THE ECONOMY?”

(IF APPROVE): “Would you say you STRONGLY approve of the way he is handling the economy, or that you approve only SOMEWHAT?”

(IF DISAPPROVE): “Would you say you STRONGLY disapprove of the way he is handling the economy, or that you disapprove only SOMEWHAT?”

(IF NEITHER, NOT SURE, DK): “Would you say you lean a little more toward APPROVING or DISAPPROVING of the way he is handling the economy?”

- 1 STRONGLY APPROVE
- 2 APPROVE SOMEWHAT
- 3 LEAN TOWARD APPROVING
- 4 NEITHER, NOT SURE, DK
- 5 LEAN TOWARD DISAPPROVING
- 6 DISAPPROVE SOMEWHAT
- 7 STRONGLY DISAPPROVE
- * 99 NA

UNHSC

IRAQ1

“Do you approve or disapprove of the way George W. Bush is handling the situation with Iraq?”

(IF APPROVE): “Would you say you STRONGLY approve of the way he is handling the situation with Iraq, or that you approve only SOMEWHAT?”

(IF DISAPPROVE): “Would you say you STRONGLY disapprove of the way he is handling the situation with Iraq, or that you disapprove only SOMEWHAT?”

(IF NEITHER, NOT SURE, DK): “Would you say you lean a little more toward APPROVING or DISAPPROVING of the way he is handling the situation with Iraq?”

- | | |
|------|--------------------------|
| 1 | STRONGLY APPROVE |
| 2 | APPROVE SOMEWHAT |
| 3 | LEAN TOWARD APPROVING |
| 4 | NEITHER, NOT SURE, DK |
| 5 | LEAN TOWARD DISAPPROVING |
| 6 | DISAPPROVE SOMEWHAT |
| 7 | STRONGLY DISAPPROVE |
| * 99 | NA |

UNHSC

IRAQ2

“Do you support or oppose the United States having gone to war with Iraq?”

(IF SUPPORT): “Do you strongly support this or just somewhat?”

(IF OPPOSE): “Do you strongly oppose this or just somewhat

- | | |
|------|-----------------------|
| 1 | STRONGLY SUPPORT |
| 2 | SUPPORT SOMEWHAT |
| 3 | NEITHER, NOT SURE, DK |
| 4 | OPPOSE SOMEWHAT |
| 5 | STRONGLY OPPOSE |
| * 99 | NA |

IRAQ5

“Do you think the United States can win or cannot win the war in Iraq?”

- | | |
|----|-----------------------|
| 1 | CAN WIN |
| 2 | CANNOT WIN |
| 98 | DON'T KNOW / NOT SURE |
| 99 | NA / REFUSED |

UNHSC
CCON1

“On another topic, we are interested in how people are getting along financially these days. Would you say that you and your family living there are BETTER OFF or WORSE OFF financially than you were a year ago?”

- 1 BETTER OFF
- 2 ABOUT THE SAME (VOLUNTEERED)
- 3 WORSE OFF

- 98 DON'T KNOW / NOT SURE
- * 99 NA / REFUSED

UNHSC
CCON2

“Now, looking ahead -- do you think that a year from now you and your family will be better off financially ... or worse off ... or just about the same?”

- 1 BETTER OFF FINANCIALLY
- 2 WORSE OFF
- 3 JUST ABOUT THE SAME (VOLUNTEERED)

- 98 DK (PROBE: REPEAT QUESTION)
- * 99 NA

UNHSC
CCON3NH

“What about business conditions in the New Hampshire as a whole --do you think that during the next twelve months we'll have good times financially, or bad times, or what?”

- 1 GOOD TIMES
- 2 GOOD, WITH QUALIFICATIONS
- 3 PRO-CON, SOME GOOD - SOME BAD

- 4 BAD, WITH QUALIFICATIONS
- 5 BAD TIMES

- 98 DK, UNCERTAIN (PROBE: REPEAT QUESTION)
- * 99 NA

UNHSC
CCON3US

“Now turning to business conditions in the country as a whole --do you think that during the next twelve months we'll have good times financially, or bad times, or what?”

- 1 GOOD TIMES
- 2 GOOD, WITH QUALIFICATIONS
- 3 PRO-CON, SOME GOOD - SOME BAD

- 4 BAD, WITH QUALIFICATIONS
- 5 BAD TIMES

- 98 DK, UNCERTAIN (PROBE: REPEAT QUESTION)
- * 99 NA

UNHSC
CCON4

“Looking ahead, which would you say is more likely – that in the country as a whole we will have continuous GOOD TIMES during the next FIVE YEARS or so, or that we will have periods of WIDESPREAD UNEMPLOYMENT or DEPRESSION, or what?”

- 1 CONTINUOUS GOOD TIMES
- 2 MIXED
- 3 WIDESPREAD UNEMPLOYMENT/DEPRESSION

- 98 DK, UNCERTAIN
- * 99 NA / REFUSED

UNHSC
CCON5

“Now thinking about the big things people buy for their home -- such as furniture, a refrigerator, a stove, televisions and things like that. Generally speaking, do you think now is a GOOD or BAD time for people to buy MAJOR HOUSEHOLD ITEMS?”

- 1 GOOD TIME
- 2 PRO-CON
- 3 BAD TIME

- 98 DK (PROBE: REPEAT QUESTION)
- * 99 NA

UNHSC
TRACKUS

“Do you think things in this country are generally going in the right direction or are they seriously off on the wrong track?”

- 1 RIGHT DIRECTION
- 2 WRONG TRACK

- 98 DK (PROBE: REPEAT QUESTION)
- * 99 NA

UNHSC

MIP

“Let’s turn to the State of New Hampshire ... There are many problems facing the STATE OF NEW HAMPSHIRE today. In general, what do you think is the most IMPORTANT problem facing the STATE OF NEW HAMPSHIRE today?” (PROBE: “Could you be more SPECIFIC or give me an example?”)

RECORD VERBATIM PROBE FOR SPECIFIC ANSWER

UNHSC

GOVAPP

“GENERALLY SPEAKING, do you approve or disapprove of the way Governor Lynch is handling his job as governor?”

(IF APPROVE): “Would you say that you STRONGLY approve of the way he is handling his job as governor, or that you approve only SOMEWHAT?”

(IF DISAPPROVE): “Would you say that you STRONGLY disapprove of the way he is handling his job as governor, or that you disapprove only SOMEWHAT?”

(IF NEITHER, NOT SURE, DK): “Would you say that you lean a little more toward APPROVING or DISAPPROVING of the way he is handling his job as governor?”

- 1 STRONGLY APPROVE
- 2 APPROVE SOMEWHAT
- 3 LEAN TOWARD APPROVING

4 NEITHER, NOT SURE, DK

- 5 LEAN TOWARD DISAPPROVING
- 6 DISAPPROVE SOMEWHAT
- 7 STRONGLY DISAPPROVE

* 99 NA

UNHSC

TRACKNH

“Do you think things in New Hampshire are generally going in the right direction or are they seriously off on the wrong track?”

- 1 RIGHT DIRECTION
- 2 WRONG TRACK

98 DK (PROBE: REPEAT QUESTION)

* 99 NA

NHFAV

"Next, I'd like to get your overall opinion of some people who have been in the news. As I read each name, please say if you have a favorable or unfavorable opinion of this person - or if you have never heard of him or her."

"First, how about ... ROTATE NHFAV1 TO NHFAV10

NHFAV1

"President George W. Bush?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

- 1 FAVORABLE
- 2 NEITHER FAVORABLE OR UNFAVORABLE - VOLUNTEERED
- 3 UNFAVORABLE

- 98 DK / NEVER HEARD OF / KNOW TOO LITTLE TO SAY
- 99 NA / REFUSED

NHFAV2

"Congressman Paul Hodes?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV3

"Senator Judd Gregg?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV4

"Governor John Lynch?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV5

"Congressperson Carol Shea-Porter?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of her?"

NHFAV6

"Senator John Sununu?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV7

"Former Governor Jeanne Shaheen?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of her?"

NHFAV8

"Former Congressman Jeb Bradley?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV9

"Former State Senator Bruce Keough (KEY – oh)?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

NHFAV10

"Former Health and Human Services Commissioner John Stephen (Steven)?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

REGVOTE

"Let's turn to politics for a minute. Are you registered to vote at your current address?"

IF YES: "Are you registered as a Democrat, Independent, Republican or something else?"

- 1 REGISTERED DEMOCRAT
- 2 REGISTERED INDEPENDENT / UNAFFILIATED
- 3 REGISTERED REPUBLICAN
- 4 REGISTERED - OTHER

- 98 NOT REGISTERED / DK (DO NOT PROBE)
- 99 NA / REFUSED

PRIMINT

"As you know, the New Hampshire Presidential Primary is being held next January. How interested would you say you are in the New Hampshire Primary election ... extremely interested ...very interested ... somewhat interested ... or not very interested?"

- 1 EXTREMELY INTERESTED
- 2 VERY INTERESTED
- 3 SOMEWHAT INTERESTED
- 4 NOT VERY INTERESTED

- 98 DK (DO NOT PROBE)
- 99 NA

P3

"Which of the following statements best describes you ... (READ NUMBERS 1 TO 5)

- 1 I will probably NOT vote in the Presidential Primary election, → SKIPTO PRESINT
- 2 I MAY vote in the Primary election,
- 3 Unless some emergency comes up, I WILL vote in the Primary election,
- 4 I will DEFINITELY vote in the Primary election, or
- 5 I just don't know at this time." → SKIPTO PRESINT

- 99 NA/REFUSED → SKIPTO PRESINT

ASK IF REGVOTE = 2, 4, OR 98

DKPRIM

"Which Presidential primary election do you think you will vote in, in 2008 ... the Republican Primary or the Democratic Primary?"

- 1 VOTE IN REPUBLICAN PRIMARY – SKIPTO GOPFAV
- 2 VOTE IN DEMOCRATIC PRIMARY – SKIPTO DEMFAV
- 3 DK/NOT SURE/DEPENDS
- 4 WILL NOT VOTE IN 2008 PRIMARY – SKIPTO PRESINT

- 99 NA / REFUSED – SKIPTO PRESINT

DKPRIMP

“As of RIGHT NOW, which primary do you think you will vote in?”

- 1 VOTE IN REPUBLICAN PRIMARY – SKIPTO GOPFAV
- 2 VOTE IN DEMOCRATIC PRIMARY – SKIPTO DEMFAV
- 3 DK/NOT SURE/DEPENDS – SKIPTO PRESINT

- 4 WILL NOT VOTE IN 2008 PRIMARY – SKIPTO PRESINT

- 99 NA / REFUSED – SKIPTO PRESINT

GOPFAV

"Next, I'd like to get your overall opinion of some REPUBLICANS who are running or may run for President in 2008. As I read each name, please say if you have a favorable or unfavorable opinion of this person - or if you have never heard of him." "First, how about ... ROTATE GOPFAV1 TO GOPFAV10

GOPFAV1

"Kansas Senator Sam Brownback"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

- 1 FAVORABLE
- 2 NEITHER FAVORABLE OR UNFAVORABLE - VOLUNTEERED
- 3 UNFAVORABLE

- 98 DK / NEVER HEARD OF / KNOW TOO LITTLE TO SAY
- 99 NA / REFUSED

GOPFAV2

“Former New York City Mayor Rudy Giuliani?”

GOPFAV3

“Arizona Senator John McCain?”

GOPFAV4

“Former Massachusetts Governor Mitt Romney?”

GOPFAV5

Former Arkansas Governor Mike Huckabee?”

GOPFAV6

“Former Speaker of the House Newt Gingrich?”

GOPFAV7

“California Congressman Duncan Hunter?”

GOPFAV8

“Colorado Congressman Tom Tancredo?”

GOPFAV9

“Former Tennessee Senator Fred Thompson?”

GOPFAV10

“Texas Congressman Ron Paul?”

GOP1

“Have you definitely decided who you will vote for in the New Hampshire primary ... are you leaning toward someone ... or have you considered some candidates but are still trying to decide?”

- 1 DEFINITELY DECIDED WHO WILL VOTE FOR
- 2 LEANING TOWARD SOMEONE
- 3 STILL TRYING TO DECIDE

- 99 NA / REFUSED

GOP2

"I'm going to read you the names of the candidates who are either running or considering running for the Republican nomination. If the Republican primary for president were held today, which of the following would you support for the Republican nomination ... Sam Brownback ... Newt Gingrich ... Rudy Giuliani ... Mike Huckabee ... Duncan Hunter ... John McCain ... Ron Paul ... Mitt Romney ... Tom Tancredo ... Fred Thompson ... or someone else?" ROTATE CANDIDATES

- 1 SAM BROWNBACK
- 2 NEWT GINGRICH
- 3 RUDY GIULIANI
- 4 MIKE HUCKABEE
- 5 DUNCAN HUNTER
- 6 JOHN MCCAIN
- 7 RON PAUL
- 8 MITT ROMNEY
- 9 TOM TANCREDO
- 10 FRED THOMPSON
- 11 SOMEONE ELSE -- SPECIFY

- 97 WILL NOT VOTE – SKIPTO PRESINT
- 98 DK / NOT SURE – SKIPTO GOP4A
- 99 NA / REFUSED – SKIPTO GOP4A

GOP3

“Who is your second choice?” IF NECESSARY, READ LIST AGAIN MINUS FIRST CHOICE

- 1 SAM BROWNBACK
- 2 NEWT GINGRICH
- 3 RUDY GIULIANI
- 4 MIKE HUCKABEE
- 5 DUNCAN HUNTER
- 6 JOHN MCCAIN
- 7 RON PAUL
- 8 MITT ROMNEY
- 9 TOM TANCREDO
- 10 FRED THOMPSON
- 11 SOMEONE ELSE -- SPECIFY

- 97 NO SECOND CHOICE
- 98 DK / NOT SURE
- 99 NA / REFUSED

GOP4A

“Now I’m going to read you a few phrases which describe the candidates, and for each one, tell me who you think that phrase best describes, regardless of who you are voting for.”

“Which Republican candidate do you think is most likeable?” READ RESPONSES IF NECESSARY

- 1 SAM BROWNBACK
- 2 NEWT GINGRICH
- 3 RUDY GIULIANI
- 4 MIKE HUCKABEE
- 5 DUNCAN HUNTER
- 6 JOHN MCCAIN
- 7 RON PAUL
- 8 MITT ROMNEY
- 9 TOM TANCREDO
- 10 FRED THOMPSON
- 11 SOMEONE ELSE -- SPECIFY

- 97 NONE
- 98 DK / NOT SURE
- 99 NA / REFUSED

GOP4B

“Which Republican candidate do you think has the best chance of beating the Democratic candidate in the general election next November?”

GOP4C

“Which Republican candidate do you think has the right experience to be President?”

GOP4D

“Which Republican candidate do you think is most likely to bring needed change to the U.S.?”

GOP5

“As you may know, Fred Thompson just recently declared that he is running for President. However, he decided not to attend a debate in New Hampshire. Does Thompson’s decision not to attend the New Hampshire debate make you more likely to vote for him ... less likely to vote for him ... or does this have little impact on your vote?”

“Is that strongly or just somewhat?”

- 1 MORE LIKELY – STRONGLY
- 2 MORE LIKELY – SOMEWHAT
- 3 NO DIFFERENCE
- 4 LESS LIKELY – SOMEWHAT
- 5 LESS LIKELY – STRONGLY

- 98 DK / NOT SURE
- 99 NA / REFUSED

GOP6

“In general, how important are debates to your decision who to vote for ... very important ... somewhat important ... not very important ... or not important at all?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT IMPORTANT AT ALL

- 98 DK / NOT SURE
- 99 NA / REFUSED

GOP7

“How satisfied are you with the field of Republican candidates running for President? Are you very satisfied, fairly satisfied, not very satisfied, or not satisfied at all?”

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT SATISFIED AT ALL

- 98 DK / NOT SURE – REREAD QUESTION
- 99 NA / REFUSED

SKIPTO PRESINT

ASK DEM PRIMARY VOTERS

DEMFAV

"Next, I'd like to get your overall opinion of some DEMOCRATS who have may run or who are running for President in 2008. As I read each name, please say if you have a favorable or unfavorable opinion of this person - or if you have never heard of him or her." "First, how about ... ROTATE DEMFAV1 TO DEMFAV9

DEMFAV1

"Delaware Senator Joe Biden?"

(READ IF NECESSARY) "Would you say you have a favorable or unfavorable opinion of him?"

- 1 FAVORABLE
- 2 NEITHER FAVORABLE OR UNFAVORABLE - VOLUNTEERED
- 3 UNFAVORABLE

- 98 DK / NEVER HEARD OF / KNOW TOO LITTLE TO SAY
- 99 NA / REFUSED

DEMFAV2

"New York Senator Hillary Clinton?"

DEMFAV3

"Connecticut Senator Chris Dodd?"

DEMFAV4

"Former North Carolina Senator John Edwards?"

DEMFAV5

"Former Vice President Al Gore?"

DEMFAV6

"Former Alaska Senator Mike Gravel (gra-VELL)?"

DEMFAV7

"Ohio Congressman Dennis Kucinich?"

DEMFAV8

"Illinois Senator Barack Obama?"

DEMFAV9

"New Mexico Governor Bill Richardson?"

DEM1

"Have you definitely decided who you will vote for in the New Hampshire primary ... are you leaning toward someone ... or have you considered some candidates but are still trying to decide?"

- 1 DEFINITELY DECIDED WHO WILL VOTE FOR
- 2 LEANING TOWARD SOMEONE
- 3 STILL TRYING TO DECIDE

- 99 NA / REFUSED

DEM2

"I'm going to read you the names of the candidates who are either running or considering running for the Democratic nomination. If the Democratic primary for president were held today, which of the following would you support for the Democratic nomination ... Joe Biden ... Hillary Clinton ... Chris Dodd ... John Edwards ... Al Gore ... Mike Gravel (gra-VELL) ... Dennis Kucinich ... Barack Obama ... Bill Richardson ... or someone else?" ROTATE

CANDIDATES

- 1 JOE BIDEN
- 2 HILLARY CLINTON
- 3 CHRIS DODD
- 4 JOHN EDWARDS
- 5 AL GORE
- 6 MIKE GRAVEL
- 7 DENNIS KUCINICH
- 8 BARACK OBAMA
- 9 BILL RICHARDSON
- 10 SOMEONE ELSE -- SPECIFY

- 97 WILL NOT VOTE – SKIP TO PRESINT
- 98 DK / NOT SURE – SKIPTO DEM4
- 99 NA / REFUSED – SKIPTO DEM4

DEM3

"Who is your second choice?" IF NECESSARY, READ LIST AGAIN MINUS FIRST CHOICE

- 1 JOE BIDEN
- 2 HILLARY CLINTON
- 3 CHRIS DODD
- 4 JOHN EDWARDS
- 5 AL GORE
- 6 MIKE GRAVEL
- 7 DENNIS KUCINICH
- 8 BARACK OBAMA
- 9 BILL RICHARDSON
- 10 SOMEONE ELSE -- SPECIFY

- 97 NO SECOND CHOICE
- 98 DK / NOT SURE
- 99 NA / REFUSED

DEM4A

“Now I’m going to read you a few phrases which describe the candidates, and for each one, tell me who you think that phrase best describes, regardless of who you are voting for.”

“Which Democratic candidate do you think is most likeable?” READ RESPONSES IF NECESSARY

- 1 JOE BIDEN
- 2 HILLARY CLINTON
- 3 CHRIS DODD
- 4 JOHN EDWARDS
- 5 AL GORE
- 6 MIKE GRAVEL
- 7 DENNIS KUCINICH
- 8 BARACK OBAMA
- 9 BILL RICHARDSON
- 10 SOMEONE ELSE

- 97 NONE
- 98 DK / NOT SURE
- 99 NA / REFUSED

DEM4B

“Which Democratic candidate do you think has the best chance of beating the Republican candidate in the general election next November?”

DEM4C

“Which Democratic candidate do you think has the right experience to be President?”

DEM4D

“Which Democratic candidate do you think is most likely to bring needed change to the U.S.?”

DEM6

“As you may know, there is a Democratic debate next week. In general, how important are debates to your decision who to vote for ... very important ... somewhat important ... not very important ... or not important at all?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT IMPORTANT AT ALL

- 98 DK / NOT SURE
- 99 NA / REFUSED

DEM7

“How satisfied are you with the field of Democratic candidates running for President? Are you very satisfied, fairly satisfied, not very satisfied, or not satisfied at all?”

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT SATISFIED AT ALL

- 98 DK / NOT SURE – REREAD QUESTION
- 99 NA / REFUSED

PRESINT

"Now think ahead to the 2008 general election for President, Governor, and Congress. Which of the following statements best describes you ... (READ NUMBERS 1 TO 5)

- 1 I will probably NOT vote in the 2008 general election, → SKIPTO BPA1
 - 2 I MAY vote,
 - 3 Unless some emergency comes up, I WILL vote,
 - 4 I will DEFINITELY vote in the 2008 general election, or
 - 5 I just don't know at this time." → SKIPTO BPA1
- 99 NA/REFUSED → SKIPTO BPA1

PRES08

"Thinking ahead ... If the election for president were held today, would you vote for the Republican candidate or the Democratic candidate ... or would you probably not vote in the Presidential election?"

IF UNDECIDED: "If you had to choose, would you lean more toward the Republican candidate or the Democratic candidate?"

- 1 REPUBLICAN CANDIDATE
 - 2 DEMOCRATIC CANDIDATE
 - 3 PROBABLY NOT VOTE
 - 4 OTHER (VOLUNTEERED)
- 98 DK / NOT SURE
- 99 NA / REFUSED

SEN08

"Suppose the 2008 election for U.S. Senator for New Hampshire was being held TODAY and the candidates were John Sununu, the Republican and Jeanne Shaheen, the Democrat, who would you vote for ... John Sununu or Jeanne Shaheen?"

- 1 JOHN SUNUNU
 - 2 JEANNE SHAHEEN
 - 3 OTHER
 - 4 WILL NOT VOTE (VOLUNTEERED)
- 98 DK / UNSURE (PROBE: REPEAT QUESTION)
- 99 NA / REFUSED

BPA1

“Now I’d like to change the subject and ask some questions about casinos.”

“Which of the following best describes your personal feelings about casino gaming ... READ OPTIONS 1 TO 3

- 1 casino gaming is OK for anyone to participate in;
 - 2 casino gaming is OK for some people, but I would not participate; or
 - 3 casino gaming is not OK for anyone; or
 - 4 I don’t know how I feel about casino gaming?”
- 99 NA / REFUSED

BPA2

“Do you agree or disagree with the following statement ... people should be able to go to a casino and spend their disposable income if they want to.”

“Is that strongly or just somewhat?”

- 1 STRONGLY AGREE
 - 2 AGREE SOMEWHAT
 - 3 NEUTRAL (VOLUNTEERED)
 - 4 DISAGREE SOMEWHAT
 - 5 STRONGLY DISAGREE
- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

BPA3

“There has been a lot of discussion about ways of raising revenue for the state and for local governments. In your opinion, is legalized casino gaming a good way or a bad way of raising revenues for state and local governments?”

- 1 GOOD WAY
 - 2 BAD WAY
 - 3 DEPENDS - VOLUNTEERED
- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

BPA4

“As you may know, some forms of gambling are currently legal in New Hampshire, including those where the proceeds go to charitable organizations. For example, many organizations sponsor bingo games or poker tournaments with the proceeds going to the organization. Overall, do you think charitable gaming is a good thing or a bad thing for the State of New Hampshire?”

- 1 GOOD THING
 - 2 BAD THING
 - 3 DEPENDS - VOLUNTEERED
- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

“Now I’d like to change the subject and ask a few questions about credit cards and identity theft.”

DOJ1

“Did anyone misuse your credit card or credit card number to place charges on your account without your permission in 2006?”

- 1 YES
- 2 NO

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

DOJ2

“Has anyone ever misused any of your existing accounts other than a credit card account –for example, a bank or wireless telephone account – without your permission to run up charges or to take money from your accounts?”

- 1 YES
- 2 NO

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

DOJ3

“Have you ever been the victim of a different form of Identify Theft, one that involved more than just the misuse of existing accounts or numbers? That is, has anyone used your personal information without your permission, to obtain NEW credit cards or loans in your name, run up debts in your name, open other account, or otherwise commit theft, fraud, or some other crime?”

- 1 YES
- 2 NO

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

DOJCK

IF (DOJ1 = 1) SKIPTO DOJ4
IF (DOJ2 = 1) SKIPTO DOJ4
IF (DOJ3 = 1) SKIPTO DOJ4
SKIPTO NEXT SECTION

DOJ4

“Can you tell me how long it took you to resolve problems after you discovered that your information was being misused?”

- 1 ONE DAY OR LESS
- 2 MORE THAN ONE DAY, BUT LESS THAN A WEEK
- 3 AT LEAST A WEEK, BUT LESS THAN A MONTH
- 4 1 TO 2 MONTHS
- 5 3 TO 5 MONTHS
- 6 6 TO 11 MONTHS
- 7 1 YEAR TO LESS THAN 2 YEARS
- 8 2 YEARS TO LESS THAN 3 YEARS
- 9 3 YEARS TO LESS THAN 4 YEARS
- 10 4 YEARS TO LESS THAN 5 YEARS
- 11 5 OR MORE YEARS

- 98 DON'T KNOW
- 99 NA / REFUSED

DOJ5

“How did you first find out you were a victim of identify theft?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC DETAILS

DOJ6

“Do you know the identity of the person who misused your personal information without your permission?”

- 1 CURRENT SPOUSE
- 2 FORMER SPOUSE
- 3 SIBLING
- 4 ROOMMATE OR HOUSEMATE
- 5 CHILD
- 6 FRIEND
- 7 CO-WORKER
- 8 NEIGHBOR
- 9 SOMEONE AT FINANCIAL INSTITUTION
- 10 STRANGER
- 11 OTHER - SPECIFY

- 98 DON'T KNOW
- 99 NA / REFUSED

DOJ7

“Do you know how the person obtained your personal information?”

- 1 YES
- 2 NO → SKIPTO DOJ9

- 98 DON'T KNOW / NOT SURE → SKIPTO DOJ9
- 99 NA / REFUSED → SKIPTO DOJ9

DOJ8

“How was your personal information obtained?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC DETAILS

DOJ9

“What is the approximate total dollar value of what the person obtained while misusing your information? Include the value of credit, loans, cash, services, and anything else the person may have obtained.”

- | | |
|----|---------------------|
| 1 | LESS THAN \$100 |
| 2 | \$100 - \$499 |
| 3 | \$500 - \$999 |
| 4 | \$1,000 - \$4,999 |
| 5 | \$5,000 - \$9,999 |
| 6 | \$10,000 - \$24,999 |
| 7 | \$25,000 - \$49,999 |
| 8 | \$50,000 - \$99,000 |
| 9 | \$100,000 OR MORE |
| 98 | DON'T KNOW |
| 99 | NA / REFUSED |

DOJ10

“How much money did you pay out of pocket as a result of the identity theft? In thinking about this answer, include costs for things such as postage, copying, notarizing documents, and legal fees, as well as payment of any fraudulent debts in order to avoid further problems.”

- | | |
|----|-------------------|
| 1 | \$0 |
| 2 | LESS THAN \$50 |
| 3 | \$50 - \$99 |
| 4 | \$100 - \$499 |
| 5 | \$500 - \$999 |
| 6 | \$1,000 - \$4,999 |
| 7 | \$5,000 - \$9,999 |
| 8 | \$10,000 OR MORE |
| 98 | DON'T KNOW |
| 99 | NA / REFUSED |

DOJ11

“How many hours of your own time have you spent resolving credit, financial, and other problems caused by the theft of your information?”

- 1 1 HOUR OR LESS
- 2 2 TO 9 HOURS
- 3 10 TO 39 HOURS
- 4 40 TO 79 HOURS
- 5 80 TO 159 HOURS
- 6 160 TO 239 HOURS
- 7 240 HOURS OR MORE

- 98 DON’T KNOW
- 99 NA / REFUSED

DOJ12

“Did you contact anyone in attempting to report or resolve this incident?”

- 1 YES
- 2 NO → SKIPTO DOJ14

- 98 DON’T KNOW / NOT SURE → SKIPTO DOJ14
- 99 NA / REFUSED → SKIPTO DOJ14

DOJ13

“Whom did you contact?”

DO NOT READ RESPONSES. CLICK ALL THAT APPLY

- 1 LAWYER OR OTHER PROFESSIONAL
- 2 COMPANY/COMPANIES WHERE ACCOUNT WAS OPENED OR MISUSED.
- 3 ONE OR MORE CREDIT REPORTING AGENCIES
- 4 DEPARTMENT OF MOTOR VEHICLES
- 5 STATE ATTORNEY GENERAL’S OFFICE
- 6 FEDERAL TRADE COMMISSION
- 7 LOCAL LAW ENFORCEMENT
- 8 SOMEONE ELSE (SPECIFY)

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

DOJ14

“Did your local law enforcement agency take a police report from you about your identity theft?”

- 1 YES
- 2 NO
- 3 DID NOT REPORT TO LOCAL LAW ENFORCEMENT / POLICE

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

“Let’s change the subject again.”

FS1

“There has been a lot of news lately about climate change. How concerned would you say you are about climate change ... very concerned ... somewhat concerned ... not very concerned ... or not concerned at all?”

- 1 VERY CONCERNED
- 2 SOMEWHAT CONCERNED
- 3 NOT VERY CONCERNED
- 4 NOT CONCERNED AT ALL

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS2

“Where would you say you get MOST of your information about climate change ... from television ... newspapers ... movies, like Al Gore’s ‘Inconvenient Truth’ ... web sites ... books ... from friends or coworkers ... or from somewhere else?”

- 1 TELEVISION
- 2 NEWSPAPER
- 3 AL GORE’S MOVIE “AN INCONVENIENT TRUTH”
- 4 WEBSITES
- 5 BOOKS
- 6 FROM FRIENDS OR CO-WORKERS
- 7 OTHER – SPECIFY

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS3

“Based on the information you’ve heard or read so far, do you think the predictions of the effects of climate change are likely to be very accurate ... somewhat accurate ... somewhat exaggerated ... or very exaggerated?”

- 1 VERY ACCURATE
- 2 SOMEWHAT ACCURATE
- 3 SOMEWHAT EXAGGERATED
- 4 VERY EXAGGERATED

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS4

“Thinking ahead to the 2008 presidential election, how important will a candidate’s position on climate change be in your decision of who to vote for ... very important ... somewhat important ... not very important ... or not at all important?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS5

“Do you belong to any organization working to promote public policies that are designed to address climate change?”

- 1 YES
- 2 NO → SKIPTO FS6

- 98 DON’T KNOW / NOT SURE → SKIPTO FS6
- 99 NA / REFUSED → SKIPTO FS6

FS5A

“What is the name of that organization?” “Any others?”

RECORD VERBATIM RESPONSE

FS6

“Do you contribute to candidates who are running for public office?”

IF YES: “Do you contribute based on the candidate position on climate change?”

- 1 CONTRIBUTE BASED ON CLIMATE CHANGE POSITION
- 2 CONTRIBUTE, BUT NOT BASED ON CLIMATE CHANGE POSITION
- 3 NO – DO NOT CONTRIBUTE

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS7

“In order to minimize the possible effects of climate change, do you believe that energy conservation measures, such as using less energy in homes and businesses, are very important ... somewhat important ... not very important ... or not at all important?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS8

“In order to minimize the possible effects of climate change, do you believe that protecting forests in New Hampshire is very important ... somewhat important ... not very important ... or not at all important?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 98 DON'T KNOW / NOT SURE
- 99 NA / REFUSED

FS9

“In order to minimize the possible effects of climate change, do you believe that controlling population growth and commercial sprawl is very important ... somewhat important ... not very important ... or not at all important?”

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 98 DON'T KNOW / NOT SURE
- 99 NA / REFUSED

FS10

“Which of the following best describes how you commute to work or other places ... do you ...

READ RESPONSES

- 1 drive your own car;
- 2 carpool with others;
- 3 use public transportation; → SKIPTO FS11
- 4 or use some combination?” → SKIPTO FS11
- 5 WALK – VOLUNTEERED → SKIPTO FS11
- 6 RIDE BIKE – VOLUNTEERED → SKIPTO FS11
- 7 OTHER – SPECIFY → SKIPTO FS11
- 8 DO NOT WORK / COMMUTE → SKIPTO FS11

- 98 DON'T KNOW / NOT SURE → SKIPTO FS11
- 99 NA / REFUSED → SKIPTO FS11

FS10A

“How many miles is your typical roundtrip? PROBE: “Just in general ...”

RECORD NUMBER OF MILES

200 200 MILES OR MORE

998 DON'T KNOW

999 NA / REFUSED

FSA10B

“How many trips a do you make in a typical week?” PROBE: “Just in general ...”

RECORD NUMBER OF TRIPS IN TYPICAL WEEK

20 20 OR MORE TRIPS

98 DON'T KNOW / NOT SURE

99 NA / REFUSED

ASK IF FS10 = 1, SKIP OTHERS TO FS11

FS10C

“Do you usually drive alone or do you often take other people?”

1 DRIVE ALONE

2 TAKE OTHER PEOPLE

98 DON'T KNOW / NOT SURE

99 NA / REFUSED

FS11

“How is your home heated in the winter ... with heating oil ... wood ... electricity ... propane or natural gas ... or some other way?”

1 HEATING OIL

2 WOOD

3 ELECTRICITY

4 PROPANE OR NATURAL GAS

5 OTHER -- SPECIFY

98 DON'T KNOW / NOT SURE

99 NA / REFUSED

FS12

“Think about your monthly electricity bill. How closely do you monitor your monthly electricity costs ... very closely ... somewhat closely ... not very closely ... or not at all?”

- 1 VERY CLOSELY
- 2 SOMEWHAT CLOSELY
- 3 NOT VERY CLOSELY
- 4 NOT AT ALL

- 98 DON'T KNOW – NOT SURE – PROBE: REREAD QUESTION
- 99 NA / REFUSED

FS13

“Have you taken any of the following actions to reduce your personal consumption of energy? Are you ...”

READ RESPONSES - CLICK ALL THAT APPLY

- 1 Driving fewer miles;
- 2 Driving at 55 MPH instead of faster;
- 3 Purchased a hybrid vehicle;
- 4 Using public transportation instead of driving your car;
- 5 Installed compact florescent lightbulbs or made other lighting changes at home;
- 6 Added insulation to your home;
- 7 Reduced your consumption of electricity;
- 8 Changed from using fossil fuels, such as gasoline, home heating, and natural gas?”

- 9 NO CHANGES
- 10 DON'T KNOW
- 11 NA / REFUSED

FS14

“If you work, is your employer doing anything to reduce the workplace consumption of energy?”

- 1 YES
- 2 NO → SKIPTO FS15
- 3 DON'T WORK → SKIPTO FS15

- 98 DON'T KNOW / NOT SURE → SKIPTO FS15
- 99 NA / REFUSED → SKIPTO FS15

FS14A

“What things are being done?” “Anything else?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFICS.

FS15

“Would you be willing to pay more for the following services if you knew that the extra money was being used to reduce America’s consumption of fossil fuels? Would you be willing to pay higher gasoline tax per gallon at the gas pump?”

IF YES: “Would you be willing to pay 1 cent more per gallon, 5 cents more per gallon, 25 cents more per gallon, or more than 25 cents more per gallon?”

- 1 NO, NOT WILLING TO PAY MORE GAS TAX
- 2 1 CENT
- 3 5 CENTS
- 4 25 CENTS
- 5 MORE THAN 25 CENTS

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS16

“Would you be willing to pay a tax on home heating oil or natural gas?”

IF YES: “Would you be willing to pay a tax of 1 dollar per month ... 5 dollars per month ... 10 dollars per month ... or 15 dollars per month?”

- 1 NO, NOT WILLING TO PAY HEATING TAX
- 2 \$1 PER MONTH
- 3 \$5 PER MONTH
- 4 \$10 PER MONTH
- 5 \$ 15 OR MORE PER MONTH

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

FS17

“Would you be willing to pay an added surcharge per kilowatt hour on your electricity bill?”

IF YES: “Would you be willing to pay a surcharge of 1 dollar per month ... 5 dollars per month ... 10 dollars per month ... or 15 dollars per month?”

- 1 NO, NOT WILLING TO PAY ELECTRICITY SURCHARGE
- 2 \$1 PER MONTH
- 3 \$5 PER MONTH
- 4 \$10 PER MONTH
- 5 \$ 15 OR MORE PER MONTH

- 98 DON’T KNOW / NOT SURE
- 99 NA / REFUSED

UNHSC

D1

“Now, a few final questions ...”

“Are you currently married, widowed, divorced, separated, or have you never been married?”

- 1 MARRIED (INCLUDE COMMON LAW MARRIAGE & SPOUSE AWAY IN MILITARY)
- 2 WIDOWED
- 3 DIVORCED
- 4 SEPARATED
- 5 NEVER MARRIED (INCLUDING ANNULMENTS)
- 6 LIVING TOGETHER NOT MARRIED (VOLUNTEERED)

* 99 NA / REFUSED

UNHSC

D2

“Are you or any other person in your household a member of a labor union?”

- 1 YES
- 2 NO

98 DK (DO NOT PROBE)

* 99 NA / REFUSED

UNHSC

D3

“What is the highest grade in school, or level of education that you’ve completed and got credit for ...” [READ RESPONSES]

- 1 “Eighth grade or less,
- 2 Some high school,
- 3 High school graduate, (INCLUDES G.E.D.)
- 4 Technical school,
- 5 Some college,
- 6 College graduate,
- 7 Or postgraduate work?”

98 DK (DO NOT PROBE)

* 99 NA / REFUSED

D4

“GENERALLY SPEAKING, do you usually think of yourself as a Republican, a Democrat, an Independent or what?”

(IF REPUBLICAN): “Would you call yourself a STRONG Republican or a NOT VERY STRONG Republican?”

(IF DEMOCRAT): “Would you call yourself a STRONG Democrat or a NOT VERY STRONG Democrat?”

(IF INDEPENDENT, NO PREFERENCE, OR OTHER): “Do you think of yourself as closer to the Republican or to the Democratic party?”

- 1 STRONG DEMOCRAT
- 2 NOT VERY STRONG DEMOCRAT
- 3 INDEPENDENT, BUT CLOSER TO DEMOCRATS
- 4 INDEPENDENT--CLOSER TO NEITHER
- 5 INDEPENDENT, BUT CLOSER TO REPUBLICANS
- 6 NOT VERY STRONG REPUBLICAN
- 7 STRONG REPUBLICAN

98 OTHER PARTY

* 99 DK / NA / REFUSED

VOTE04

“Think back to the election for President in 2004. Did you vote George Bush, John Kerry, Ralph Nader, or did you skip that election?”

- 1 GEORGE BUSH - REPUBLICAN
- 2 JOHN KERRY - DEMOCRAT
- 3 RALPH NADER - INDEPENDENT
- 4 OTHER

97 DID NOT VOTE

98 DK / NOT SURE

* 99 NA / REFUSED

VOTE06

“And what about the 2006 election for US Congress – did you vote for (Carol Shea-Porter/Paul Hodes) the Democrat or (Jeb Bradley/Charlie Bass) the Republican, some other candidate, or did you skip that election?”

- 1 BRADLEY/BASS - REPUBLICAN
- 2 SHEA-POTER/HODES - DEMOCRAT
- 3 OTHER

97 DID NOT VOTE

98 DK / NOT SURE

* 99 NA / REFUSED

UNHSC

D5

“We hear a lot of talk these days about liberals and conservatives. What about yourself--that is, in politics, do you generally think of yourself as a liberal, a moderate, or a conservative?” (PROBE: “In general . . .”)

(IF LIBERAL): “Would you say you are EXTREMELY liberal, FAIRLY liberal, or just SOMEWHAT liberal?”

(IF CONSERVATIVE): “Would you say you are EXTREMELY conservative, FAIRLY conservative, or just SOMEWHAT conservative?”

(IF MODERATE MIDDLE OF THE ROAD): “Would you say that you LEAN a little more toward the LIBERAL side or the CONSERVATIVE side?”

- 1 EXTREMELY LIBERAL
- 2 FAIRLY LIBERAL
- 3 SOMEWHAT LIBERAL
- 4 MODERATE--LEANS LIBERAL
- 5 MODERATE--LEANS NEITHER
- 6 MODERATE--LEANS CONSERVATIVE
- 7 SOMEWHAT CONSERVATIVE
- 8 FAIRLY CONSERVATIVE
- 9 EXTREMELY CONSERVATIVE

97 REFUSED

98 DK (PROBE: “In general . . .”)

* 99 NA / REFUSED

D6

"On another topic ... What is your religious preference? Is it Protestant, Catholic, Jewish, some other religion, or no religion?"

- 1 PROTESTANT
- 2 CATHOLIC
- 3 JEWISH
- 4 NONE, NO RELIGION
- 5 OTHER (SPECIFY)

97 REFUSED

98 DON'T KNOW / NOT SURE

99 NA / REFUSED

D7

"How often do you attend religious services apart from occasional weddings, baptisms, or funerals ... more than once a week ... once a week ... once or twice a month ... a few times a year ... or never?"

- 1 MORE THAN ONCE A WEEK
- 2 ONCE A WEEK
- 3 ONCE OR TWICE A MONTH
- 4 A FEW TIMES A YEAR
- 5 NEVER

98 DK (DO NOT PROBE)

99 NA

UNHSC
ABORT

“Which of the following statements BEST represents your position on abortion ... abortions should be legal in ALL circumstances ... abortion should be legal in limited circumstances, such as in cases of rape or incest or when the mother’s life is in danger ... or, abortion should not be legal in ANY circumstance?” (ROTATE ANSWER OPTIONS)

- 1 LEGAL IN ALL CIRCUMSTANCES
- 2 LEGAL IN LIMITED CIRCUMSTANCES
- 3 NOT LEGAL IN ANY CIRCUMSTANCE

- 98 DK/NOT SURE (DO NOT PROBE)
- 99 NA / REFUSED

UNHSC
D8

“What is your current age?”

____ : ____ : ____ : (RECORD EXACT NUMBER OF YEARS OLD -- E.G., 45)
____ : ____ :

- 96 NINETY-SIX YEARS OF AGE OR OLDER
- 97 REFUSED
- 98 DK
- * 99 NA

UNHSC
D9

“How many years have you lived in the State of New Hampshire?”

IF “ALL MY LIFE” ASK – “About how many years is that?”

RECORD EXACT NUMBER OF YEARS OF RESIDENCE

- 1 ONE YEAR OR LESS

- 96 96 YEARS OF MORE
- 97 REFUSED
- 98 DK
- * 99 NA

UNHSC
MVFROM

"Have you always lived in New Hampshire or did you move here from another state?"

IF MOVED HERE ASK: "What state did you move here from?"

ENTER STATE NUMBER

95 ALWAYS LIVED IN NH → SKIPTO EMPLOY

96 CANADA

97 OTHER COUNTRY

98 DON'T KNOW

99 REFUSED

UNHSC
MVTONH

"What year did you move to New Hampshire?"

ENTER LAST TWO DIGITS OF YEAR RESPONDENT SAYS.

EXAMPLE: 1965 ENTER "65"

EXAMPLE 2004 ENTER "04"

998 DON'T KNOW

999 NA/REFUSED

UNHSC
EMPLOY

"Which of the following best describes your current employment status ... are you currently ...

READ RESPONSES. IF R GIVES 2 RESPONSES, ENTER LOWER NUMBER

- 1 Employed full-time,
- 2 Employed part-time,
- 3 Self-employed,
- 4 Retired and not working,
- 5 Unemployed and looking for work,
- 6 Homemaker,
- 7 Disabled, or a
- 8 Student?"

- 98 DK / NOT SURE (DO NOT PROBE)
- 99 NA / REFUSED

UNHSC
D10

"How many of the persons who CURRENTLY live in your household are under 18 years of age, including babies and small children?"

- 0 NONE
- 1 ONE
- 2 TWO
- 3 THREE
- 4 FOUR
- 5 FIVE
- 6 SIX
- 7 SEVEN OR MORE

- 98 DK
- * 99 NA / REFUSED

UNHSC
D11

"Including yourself, how many adults CURRENTLY live in your household?"

- 1 ONE
- 2 TWO
- 3 THREE
- 4 FOUR
- 5 FIVE
- 6 SIX
- 7 SEVEN OR MORE

- 98 DK
- * 99 NA / REFUSED

UNHSC
D12

“Do you own or rent your home?”

- 1 OWN → SKIPTO HMVALUE
- 2 RENT → SKIPTO RENT

- 98 DON'T KNOW -- DO NOT PROBE
- * 99 NA / REFUSED

UNHSC
HMVALUE

"What is the approximate value of your home?"

READ LIST IF NECESSARY: “Is it less than \$100,000 ... \$100,000 to \$150,000 ... \$150,000 to \$200,000 ... \$200,000 to \$250,000 ... \$250,000 to \$300,000 ... \$300,000 to \$350,000 ... \$350,000 to \$400,000 ... \$400,000 to \$450,000 ... \$450,000 to \$500,000 or more than \$500,000?”

- 1 LESS THAN \$100,000
- 2 \$100,000 TO \$150,000
- 3 \$150,001 TO \$200,000
- 4 \$200,001 TO \$250,000
- 5 \$250,001 TO \$300,000
- 6 \$350,001 TO \$400,000
- 7 \$400,001 TO \$500,000
- 8 MORE THAN \$500,000

- 98 DK -- DO NOT PROBE
- 99 NA / REFUSED

SKIPTO D13

UNHSC
RENT

“How much do you pay per month in rent?”

RECORD MONTHLY RENTAL AMOUNT

- 9997 \$9997 OR MORE
- 9998 DK / NOT SURE
- 9999 NA / REFUSED

UNHSC

D13

“How much TOTAL income did you and your family receive in 2006, not just from wages or salaries but from ALL sources -- that is, before taxes and other deductions were made? Was it ... (READ CATEGORIES)

| | <u>ANNUAL</u> | <u>MONTHLY EQUIVALENT</u> |
|------|-------------------------|---------------------------|
| 1 | Less than \$15,000, | LESS THAN \$1,250 |
| 2 | \$15,000 - \$29,999, | \$1,250 - \$2,499 |
| 3 | \$30,000 - \$44,999, | \$2,500 - \$3,749 |
| 4 | \$45,000 - \$59,999, | \$3,750 - \$4,999 |
| 5 | \$60,000 - \$74,999, | \$5,000 - \$6,249 |
| 6 | \$75,000 - \$99,999, or | \$6,250 - \$8,333 |
| 7 | \$100,000 and over?” | \$8,334 AND OVER |
| 97 | REFUSED | |
| 98 | DK | |
| * 99 | NA | |

UNHSC

D14

“Not counting business lines, extension phones, or cellular phones -- on how many different telephone NUMBERS can your household be reached?”

| | |
|------|---------------|
| 1 | ONE |
| 2 | TWO |
| 3 | THREE |
| 4 | FOUR |
| 5 | FIVE |
| 6 | SIX |
| 7 | SEVEN OR MORE |
| 98 | DK |
| * 99 | NA / REFUSED |

UNHSC

D15

“Finally, would you be willing to be interviewed by a reporter to discuss your reactions to some of the topics we’ve been talking about?”

- | | |
|----|--|
| 1 | YES--”Could I have just your first name in case a reporter wants to call you?” _____ |
| 2 | NO / DK (DO NOT PROBE) |
| 99 | NA / REFUSED |

“Thank you for your time and participation. Your input has been very valuable. Goodbye.”